

onecom



# Price Guide



## Line Rental

Per month, per line (or channel)

| Rental Type                 | Charge |
|-----------------------------|--------|
| Standard line rental        | £24.99 |
| Premium main auxiliary line | £29.99 |
| Premium auxiliary line      | £29.99 |
| ISDN2e standard             | £24.99 |
| ISDN30 main channel         | £20.99 |
| DDI                         | £0.33  |

## Connection Charges

Supply of new line, one off per line (or channel)

| Analogue lines              | Charge |
|-----------------------------|--------|
| Standard line               | £99.99 |
| Premium main auxiliary line | £99.99 |
| Premium auxiliary line      | £99.99 |
| Standard line – restart     | £99.99 |
| Standard line - renumber    | £24.99 |

| ISDN2e lines                  | Charge  |
|-------------------------------|---------|
| ISDN2e standard               | £240.00 |
| ISDN2e main auxiliary channel | £124.50 |
| ISDN2e auxiliary channel      | £124.50 |
| DDI planning charge           | £110.00 |
| DDI connection                | £0.75   |
| ISDN2e renumber per occasion  | £55.00  |
| ISDN2e renumber per number    | £25.00  |

| ISDN30e lines            | Charge  |
|--------------------------|---------|
| New install — ISDN30e    | £975.00 |
| Installation per channel | £6.50   |
| DDI planning charge      | £110.00 |
| DDI connection           | £0.81   |

## Call Features



| Feature   | Connection Charge (one off per line) | Monthly Rental (per line) |
|---|--------------------------------------|---------------------------|
| Anonymous call rejection - standard line                    | -                                    | £2.99                     |
| Anonymous call rejection - premium main                     | £75.00                               | £2.99                     |
| Bypass number 1   | -                                    | £1.00                     |
| Call barring (118) - by admin control                       | -                                    | £2.99                     |
| Call barring (incoming and outgoing)                        | -                                    | £2.99                     |
| Call barring (international & PRS) - by Admin Control       | -                                    | £2.99                     |
| Call barring (PRS) – by admin control                       | -                                    | £2.99                     |
| Call diversion - by admin control 2                         | £10.00                               | -                         |
| Change of admin divert to number                            | £5.00                                | -                         |
| Call diversion 2  | -                                    | £2.99                     |
| Call sign   | -                                    | £2.99                     |
| Call minder basic   | -                                    | £2.99                     |
| Call waiting  | -                                    | £2.99                     |
| Called party answer   | -                                    | £2.99                     |
| Caller redirect (CNI) - one month's service                 | £17.99                               | -                         |
| Caller redirect (CNI) - quarterly (or part thereof) service | -                                    | £25.19                    |
| Choose to refuse  | -                                    | £2.99                     |
| Direct connect  | -                                    | £2.99                     |
| Incoming calls barred 1st line                              | £4.99                                | -                         |
| Incoming calls barred additional line                       | £4.99                                | -                         |
| Nuisance call service                                       | £130.00                              | -                         |
| Outgoing calls barred                                       | £10.00                               | -                         |
| Presentation number (PSTN)                                  | £25.00                               | £2.99                     |
| Reminder call pay per use                                   | £0.10                                | -                         |
| Reminder call   | -                                    | £2.99                     |
| Remote call forwarding 2                                    | £45.00                               | -                         |
| Ring back   | -                                    | £2.99                     |
| Ring back pay per use                                       | £0.10                                | -                         |
| Smart divert7   | £10.00                               | £3.99                     |
| Smart divert with bypass number                             | £10.00                               | £3.99                     |
| The combined call barring andbypass number                  | -                                    | £3.99                     |

## Call features

(continued)

| Feature                                  | Connection Charge | Monthly Rental |
|--|-------------------|----------------|
| Anonymous call rejection - standard line | -                 | £3.99          |
| Three-way-calling                        | -                 | £2.99          |
| Three-way-calling pay per use            | £0.10             | -              |
| 1571 answer service                      | -                 | £2.99          |
| Withheld numbers                         | Inclusive         | -              |

- This is a separate product but must be associated with either Smart Divert, Call Diversion or Call Barring.
- The rental and connection charges for Remote Call Forwarding/Call Diversion are in addition to all forwarded call charges at the appropriate dialled rates and are in addition to standard line rental charges. The renter of the service pays the appropriate dialled call rates for the diverted leg of the call. The caller pays for the call to the number dialled.

## Maintenance Options

Per month, per line (or channel)

| Option                | Charge                              | Features of Service   |
|-----------------------|-------------------------------------|---|
| Care Level 1 Bronze   | Included with basic analogue line   | Fault repaired within 3 working days, Monday - Friday, excluding public and bank holidays |
| Care Level 2 Silver   | Included with premium analogue line | Fault repaired within 48 hours, Monday - Saturday, excluding public and bank holidays     |
| Care Level 3 Gold     | £4.50                               | Fault repaired within 24 hours, 7 days a week, including public and bank holidays         |
| Care Level 4 Platinum | £7.00                               | Fault repaired within 6 hours, any time of day, any day of the year                       |

## Time Related Charges

Call-outs to repair faults associated with any network, cabling, dropwire or underground feeds within a customer's curtilage including the network termination point. Excludes ISDN30e

|                                   | Normal working day (Mon-Fri) | All other times except Sundays & public holidays | Sundays and public / bank holidays |
|-----------------------------------|------------------------------|--|------------------------------------|
| Per call out including first hour | £130.00                      | £160.00  | £190.00                            |
| Time in excess of the first hour  | £70.00                       | £100.00  | £130.00                            |
| Min. period charge                | 1 hr                         | 1 hr   | 1 hr                               |

## Repair of Faults

Time Related Charges are raised to cover time spent by Openreach engineers repairing faults where this work is not covered, and for providing or rearranging services, customer-owned wiring or equipment.

Time Related Charges apply where the fault is found not to be with any Openreach service or equipment.

In particular, this covers situations where no fault is found, or the fault is found to be on non-Openreach equipment, or due to damage caused by someone at the customer's premises, or due to theft, loss or removal of equipment, or in the case of customer or end user owned or rented equipment (but not Openreach's network) faults caused by external or environmental factors (e.g. lightning, electrical surges or floods).

## Abortive Visit Charges

| Type of repair                | Normal working day (Mon-Fri) | All other times except Sundays & public holidays | Sundays and public / bank holidays |
|-------------------------------|------------------------------|--|------------------------------------|
| Missed Faults Visit           | £130.00                      | £160.00  | £190.00                            |
| Missed NLI (New Line Install) | £130.00                      | £160.00  | £190.00                            |

## Line Rental

Per month, per line

| Service               | Rental |
|-----------------------|--------|
| Wave Standard Licence | £19.95 |
| Wave Device Licence   | £14.99 |

## Ancillary Services

Per month, per line or user

| Service                             | Rental |
|-------------------------------------|--------|
| DDI                                 | £1.00  |
| Softphone                           | £1.00  |
| Teams Add on                        | £2.50  |
| Support (per user)                  | £1.50  |
| Call Recording – 30 day retention   | £0.00  |
| Call Recording – 6 months retention | £2.50  |
| Call Recording – 1 year retention   | £3.50  |
| Call Recording – 3 year retention   | £5.50  |
| Call Recording – 5 year retention   | £7.50  |
| Call Recording – 7 year retention   | £10.00 |

## Number Porting

Number Porting One-off charges per number or per number range for numbers porting into Onecom

| Number Type                                   | Charge  |
|---|---------|
| Single Line Number                            | £5.00   |
| Multi Line Single Number                      | £15.00  |
| Multi Line Range Up to 10 DDIs                | £30.00  |
| Multi Line Range Large than 10 DDIs           | £60.00  |
| Amend a Port Request                          | £35.00  |
| Cancel a Port Request                         | £20.00  |
| Out of Hours Port (Evenings Monday to Friday) | £150.00 |

## OneSupport

Number Porting One-off charges per number or per number range for numbers porting into Onecom

## OneSupport+

Whilst Wave is a fully self-serviced platform, OneSupport ensures you have the right support to make moves, adds and changes to your telephony system.

With OneSupport our teams will carry out the following changes on your behalf:

- Auto Attendants
- Call Groups (Hunt Groups, Overflows)
- Voicemail set up
- User Personalisation (Busy Lamp Fields, Quick dial soft keys etc.)
- Greetings (Text to Voice)
- Call Queuing
- Schedules and holidays
- Softphone set up
- Directory
- Call Reports

| Service                 | Rental |
|-------------------------|--------|
| OneSupport+ 1-20 users  | £9.95  |
| OneSupport+ 21-50 users | £19.95 |

## Line Rental

Per month, per line

| Service                    | Rental |
|----------------------------|--------|
| Vox Standard Licence       | £24.99 |
| Vox Enterprise Licence     | £14.99 |
| Vox Unlimited Voice Bundle | £60.00 |

## Ancillary Services

Per month, per line

| Service                                       | Rental |
|---|--------|
| Business Call Recording – 3 months retention  | £2.00  |
| Business Call Recording – 6 months retention  | £2.75  |
| Business Call Recording – 12 months retention | £3.00  |
| Business Call Recording – 36 months retention | £5.00  |
| Business Call Recording – 60 months retention | £9.50  |
| Business Call Recording – 7 years retention   | £11.00 |
| Contact – Agent Voice & Email                 | £25.00 |
| Contact – Agent Web Chat                      | £15.00 |
| Contact – Supervisor                          | £45.00 |
| Contact – CRM Integration                     | £7.50  |

## Vox One

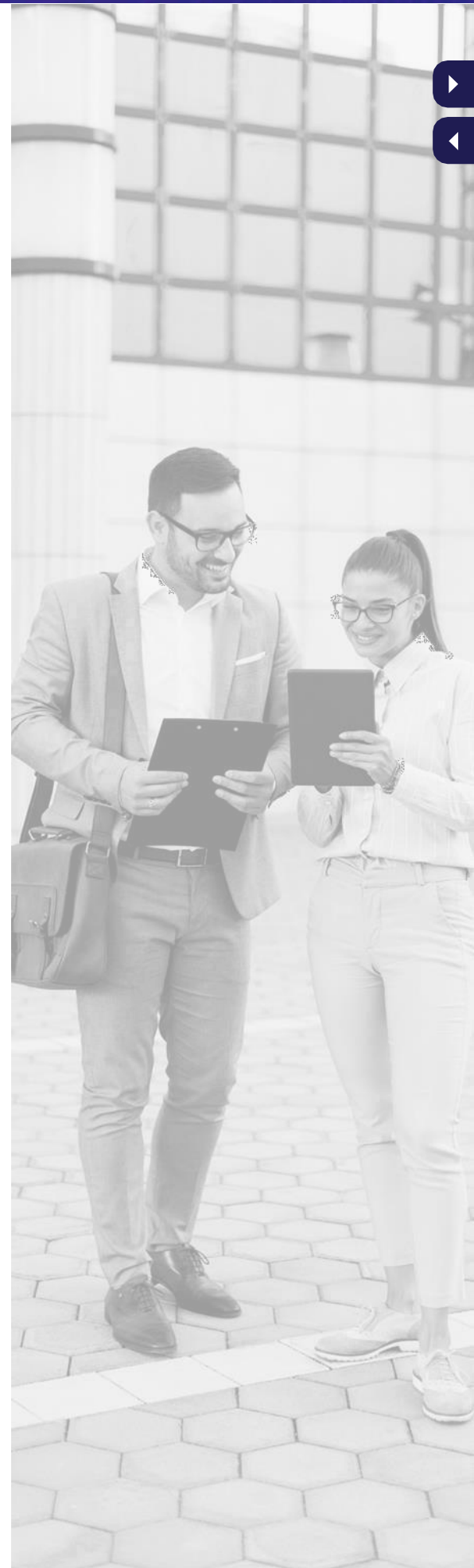
Per month, per line

| Service         | Rental |
|-----------------|--------|
| Vox One Licence | £9.99  |

## Number Porting

Number Porting One-off charges per number or per number range for numbers porting into Onecom

| Number Type                                   | Charge  |
|---|---------|
| Single Line Number                            | £5.00   |
| Multi Line Single Number                      | £15.00  |
| Multi Line Range Up to 10 DDIs                | £30.00  |
| Multi Line Range Large than 10 DDIs           | £60.00  |
| Amend a Port Request                          | £35.00  |
| Cancel a Port Request                         | £20.00  |
| Out of Hours Port (Evenings Monday to Friday) | £150.00 |



## UK Landline

(pence per minute)

| Landline | All times |
|----------|-----------|
| Local    | 3.5       |
| National | 3.5       |

## UK Mobile

(pence per minute)

| Mobile   | All times |
|----------|-----------|
| Vodafone | 9.5       |
| O2       | 9.5       |
| EE       | 9.5       |
| Three    | 9.5       |
| Other    | 9.5       |

## UK Other Calls (pence per minute)

| Charge band | Daytime | Evening | Weekend |
|-------------|---------|---------|---------|
| C           | 12.84   | 7.43    | 3.92    |
| D           | 16.21   | 9.55    | 9.55    |
| E           | 4.78    | 4.78    | 4.78    |
| F           | 29.10   | 19.39   | 9.70    |
| J           | 31.04   | 21.33   | 10.17   |
| K           | 36.38   | 24.25   | 12.11   |
| FW1         | 15.048  | 15.048  | 7.341   |
| FW2         | 14.25   | 11.856  | 6.042   |
| FW3         | 15.846  | 12.654  | 6.384   |
| FW4         | 15.39   | 9.405   | 4.709   |
| FW5         | 14.364  | 11.628  | 6.498   |
| FW6         | 12.54   | 10.032  | 6.042   |
| FW7         | 11.97   | 11.97   | 11.97   |
| FW8         | 18.24   | 14.25   | 6.042   |
| FW9         | 15.96   | 15.96   | 15.96   |
| FW10        | 9.543   | 9.543   | 9.543   |
| FW11        | 13.20   | 13.2    | 13.20   |
| FW12        | 13.20   | 13.2    | 13.20   |
| G6          | 5.105   | 5.105   | 5.105   |
| G21         | 4.992   | 2.039   | 1.20    |

## Personal Numbers

(pence per minute)



| Charge band | Daytime | Evening | Weekend |
|-------------|---------|---------|---------|
| PN1         | 23.29   | 15.52   | 7.76    |
| PN2         | 50.88   | 50.88   | 50.88   |
| PN3         | 47.54   | 37.84   | 37.84   |
| PN4         | 25.23   | 25.23   | 25.23   |
| PN5         | 16.49   | 16.49   | 16.49   |
| PN6         | 19.40   | 19.40   | 19.40   |
| PN8         | 19.37   | 19.37   | 19.37   |
| PN9         | 22.79   | 22.79   | 22.79   |
| PN10        | 33.96   | 33.96   | 33.96   |
| PN11        | 37.83   | 28.13   | 28.13   |
| PN12        | 26.20   | 26.20   | 26.20   |
| PN13        | 37.83   | 37.83   | 37.83   |
| PN14        | 28.62   | 28.62   | 28.62   |
| PN15        | 12.61   | 12.61   | 12.61   |
| PN16        | 13.58   | 13.58   | 13.58   |
| PN17        | 14.55   | 14.55   | 14.55   |
| PN18        | 15.52   | 15.52   | 15.52   |
| PN19        | 9.70    | 9.70    | 9.70    |
| PN20        | 23.29   | 23.29   | 23.29   |
| PN21        | 39.9    | 39.90   | 39.90   |
| PN22        | 10.10   | 10.10   | 10.10   |

## NGCS (pence per minute)

### Access Charges

| Type    | Charge  |
|---------|---|
| Service | Determined by the provider of the number called |
| Access  | £0.30   |

### Calls charged by time duration

#### Calls charged by time duration

| Name    | PPM   | Name    | PPM    |
|---------|-------|---------|--------|
| NGCS 1  | 0.00  | NGCS 21 | 33.33  |
| NGCS 2  | 0.83  | NGCS 22 | 37.50  |
| NGCS 3  | 1.66  | NGCS 23 | 38.33  |
| NGCS 4  | 2.50  | NGCS 24 | 41.66  |
| NGCS 5  | 3.33  | NGCS 25 | 45.83  |
| NGCS 6  | 4.16  | NGCS 26 | 50.00  |
| NGCS 7  | 5.00  | NGCS 27 | 54.17  |
| NGCS 8  | 5.83  | NGCS 28 | 58.33  |
| NGCS 9  | 6.66  | NGCS 29 | 62.50  |
| NGCS 10 | 7.50  | NGCS 30 | 66.66  |
| NGCS 11 | 8.33  | NGCS 31 | 75.00  |
| NGCS 12 | 9.17  | NGCS 32 | 79.17  |
| NGCS 13 | 10.00 | NGCS 33 | 82.50  |
| NGCS 14 | 10.83 | NGCS 34 | 83.33  |
| NGCS 15 | 12.50 | NGCS 35 | 91.67  |
| NGCS 16 | 16.66 | NGCS 36 | 100.00 |
| NGCS 17 | 20.83 | NGCS 37 | 120.83 |
| NGCS 18 | 25.00 | NGCS 38 | 125.00 |
| NGCS 19 | 29.17 | NGCS 39 | 129.17 |
| NGCS 20 | 30.00 | NGCS 40 | 150.00 |

### Calls charged by time duration continued

| Name    | PPM    | Name    | PPM    |
|---------|--------|---------|--------|
| NGCS 41 | 166.67 | NGCS 45 | 300.00 |
| NGCS 42 | 183.33 | NGCS 81 | 15.00  |
| NGCS 43 | 208.33 | NGCS 82 | 18.33  |
| NGCS 44 | 250.00 | NGCS 83 | 291.67 |

### Calls charged by fixed fee and time duration

(from the start of the call)

| Name    | Connection Charge | PPM    |
|---------|-------------------|--------|
| NGCS 66 | 64.17             | 129.17 |
| NGCS 67 | 66.67             | 20.83  |
| NGCS 68 | 332.50            | 115.83 |
| NGCS 69 | 415.83            | 112.50 |

| Name    | Connection Charge | PPM   |
|---------|-------------------|-------|
| NGCS 84 | 208.30            | 62.50 |
| NGCS 85 | 216.60            | 82.50 |
| NGCS 86 | 229.10            | 65.00 |

### Calls charged by fixed fee

| Name    | PPM   | Name    | PPM    |
|---------|-------|---------|--------|
| NGCS 46 | 4.17  | NGCS 56 | 62.50  |
| NGCS 47 | 8.33  | NGCS 57 | 83.33  |
| NGCS 48 | 12.50 | NGCS 58 | 120.83 |
| NGCS 49 | 20.83 | NGCS 59 | 125.00 |
| NGCS 50 | 25.00 | NGCS 60 | 166.66 |
| NGCS 51 | 29.17 | NGCS 61 | 208.33 |
| NGCS 52 | 33.33 | NGCS 62 | 250.00 |
| NGCS 53 | 40.00 | NGCS 63 | 333.33 |
| NGCS 54 | 41.66 | NGCS 64 | 416.67 |
| NGCS 55 | 58.33 | NGCS 65 | 500.00 |

Calls charged by fixed fee and timed duration (where the fixed fee is the charge for the first 60 seconds of the call, or part thereof and the duration charge applies following the first 60 seconds)

| Charge Band | Connection Charge | PPM    |
|-------------|-------------------|--------|
| NGCS 70     | 458.30            | 229.17 |
| NGCS 71     | 478.30            | 249.17 |
| NGCS 72     | 581.60            | 290.83 |
| NGCS 73     | 0.00              | 208.33 |
| NGCS 74     | 4.10              | 4.17   |
| NGCS 75     | 8.30              | 8.33   |
| NGCS 76     | 33.30             | 33.33  |
| NGCS 77     | 58.30             | 58.33  |
| NGCS 78     | 125.00            | 125.00 |
| NGCS 79     | 166.60            | 166.67 |
| NGCS 80     | 370.80            | 214.17 |
| NGCS 87     | 748.30            | 374.17 |
| NGCS 88     | 831.60            | 415.83 |
| NGCS 89     | 998.30            | 499.17 |
| NGCS 90     | 1165.00           | 582.50 |
| NGCS 91     | 1331.60           | 665.83 |
| NGCS 92     | 5.80              | 5.83   |
| NGCS 93     | 10.80             | 10.83  |
| NGCS 94     | 66.60             | 66.67  |
| NGCS 95     | 83.30             | 83.33  |
| NGCS 96     | 250.00            | 250.00 |
| NGCS 97     | 300.00            | 41.66  |
| NGCS 98     | 300.00            | 125.00 |
| NGCS 99     | 300.00            | 166.66 |
| NGCS 100    | 300.00            | 300.00 |

## International Price

All rates are pence per minute

| Destination            | Landline | Mobile |
|------------------------|----------|--------|
| Afghanistan            | 145      | 160    |
| Albania                | 65       | 80     |
| Algeria                | 65       | 80     |
| American Samoa         | 195      | 210    |
| Andorra                | 65       | 80     |
| Angola                 | 145      | 160    |
| Anguilla               | 80       | 95     |
| Antarctic Territories  | 145      | 160    |
| Antigua & Barbuda      | 80       | 95     |
| Argentina              | 115      | 130    |
| Armenia                | 95       | 110    |
| Aruba                  | 95       | 110    |
| Ascension Island       | 145      | 160    |
| Australia              | 55       | 70     |
| Austria                | 35       | 50     |
| Azerbaijan             | 85       | 100    |
| Azores                 | 40       | 55     |
| Bahamas                | 80       | 95     |
| Bahrain                | 95       | 110    |
| Bangladesh             | 65       | 80     |
| Barbados               | 80       | 95     |
| Belarus                | 85       | 100    |
| Belgium                | 35       | 50     |
| Belize                 | 145      | 160    |
| Benin                  | 145      | 160    |
| Bermuda                | 80       | 95     |
| Bhutan                 | 145      | 160    |
| Bolivia                | 145      | 160    |
| Bosnia & Herzegovina   | 145      | 160    |
| Botswana               | 115      | 130    |
| Brazil                 | 55       | 70     |
| British Virgin Islands | 80       | 95     |
| Brunei                 | 115      | 130    |
| Bulgaria               | 65       | 80     |
| Burkina Faso           | 145      | 160    |
| Burundi                | 145      | 160    |
| Cambodia               | 145      | 160    |
| Cameroon               | 115      | 130    |
| Canada                 | 30       | 45     |
| Canary Islands         | 40       | 55     |

| Destination              | Landline | Mobile |
|--------------------------|----------|--------|
| Cape Verde Island        | 145      | 160    |
| Cayman Islands           | 80       | 95     |
| Central African Republic | 145      | 160    |
| Chad                     | 145      | 160    |
| Chatham Islands          | 40       | 55     |
| Chile                    | 115      | 130    |
| China                    | 85       | 100    |
| Christmas Island         | 145      | 160    |
| Cocos Island             | 145      | 160    |
| Columbia                 | 145      | 160    |
| Comoros                  | 145      | 160    |
| Congo                    | 145      | 160    |
| Cook Islands             | 145      | 160    |
| Costa Rica               | 145      | 160    |
| Croatia                  | 85       | 100    |
| Cuba                     | 145      | 160    |
| Cyprus North             | 65       | 80     |
| Cyprus South             | 40       | 55     |
| Czech Republic           | 40       | 55     |
| Denmark                  | 35       | 50     |
| Diego Garcia             | 160      | 175    |
| Djibouti                 | 145      | 160    |
| Dominica                 | 80       | 95     |
| Dominican Republic       | 80       | 95     |
| DR Congo                 | 145      | 160    |
| East Timor               | 145      | 160    |
| Ecuador                  | 145      | 160    |
| Egypt                    | 115      | 130    |
| El Salvador              | 115      | 130    |
| Emsat                    | 390      | 405    |
| Equatorial Guinea        | 145      | 160    |
| Eritrea                  | 145      | 160    |
| Estonia                  | 85       | 100    |
| Ethiopia                 | 145      | 160    |
| Euro Sat                 | 205      | 220    |
| Faroe Islands            | 40       | 55     |
| Falkland Islands         | 145      | 160    |
| Fiji                     | 145      | 160    |
| Finland                  | 35       | 50     |
| France                   | 35       | 50     |
| French Guiana            | 145      | 160    |
| French Polynesia         | 145      | 160    |
| Gabon                    | 145      | 160    |

| Destination              | Landline | Mobile |
|--------------------------|----------|--------|
| Gambia                   | 145      | 160    |
| French Polynesia         | 145      | 160    |
| Gabon                    | 145      | 160    |
| Gambia                   | 145      | 160    |
| Georgia                  | 95       | 110    |
| Germany                  | 35       | 50     |
| Ghana                    | 125      | 130    |
| Gibraltar                | 40       | 55     |
| Global Satellite-Thuraya | 435      | 440    |
| Greece                   | 35       | 50     |
| Greenland                | 145      | 160    |
| Grenada                  | 80       | 95     |
| Guadeloupe               | 80       | 95     |
| Guam                     | 145      | 160    |
| Guantanamo Bay           | 145      | 160    |
| Guatemala                | 125      | 130    |
| Guinea                   | 145      | 160    |
| Guyana                   | 145      | 160    |
| Haiti                    | 145      | 160    |
| Honduras                 | 125      | 130    |
| Hong Kong                | 55       | 70     |
| Hungary                  | 40       | 55     |
| Iceland                  | 65       | 80     |
| India                    | 65       | 80     |
| Indonesia                | 95       | 110    |
| Inmarsat B Maritime      | 355      | 370    |
| Inmarsat Mini M          | 110      | 125    |
| Iran                     | 115      | 130    |
| Iraq                     | 115      | 130    |
| Ireland                  | 25       | 40     |
| Iridium 8817             | 455      | 470    |
| Israel                   | 55       | 70     |
| Italy                    | 35       | 50     |
| Ivory Coast              | 115      | 130    |
| Jamaica                  | 80       | 95     |
| Japan                    | 55       | 70     |
| Jordan                   | 115      | 130    |
| Kazakhstan               | 95       | 110    |
| Kenya                    | 115      | 130    |
| Kiribati                 | 145      | 160    |
| Korea North              | 145      | 160    |
| Korea South              | 95       | 110    |
| Kosovo                   | 45       | 60     |

| Destination      | Landline | Mobile |
|------------------|----------|--------|
| Kuwait           | 95       | 110    |
| Kyrgyzstan       | 95       | 110    |
| Laos             | 145      | 160    |
| Latvia           | 65       | 80     |
| Lebanon          | 125      | 130    |
| Lesotho          | 145      | 160    |
| Liberia          | 125      | 130    |
| Libya            | 65       | 80     |
| Liechtenstein    | 65       | 80     |
| Lithuania        | 65       | 80     |
| Luxembourg       | 35       | 50     |
| Macao            | 125      | 130    |
| Macedonia        | 65       | 80     |
| Madagascar       | 145      | 160    |
| Malawi           | 115      | 130    |
| Malaysia         | 55       | 70     |
| Maldives         | 145      | 160    |
| Mali             | 145      | 160    |
| Malta            | 40       | 55     |
| Marshall Islands | 145      | 160    |
| Martinique       | 80       | 95     |
| Mauritania       | 145      | 160    |
| Mauritius        | 145      | 160    |
| Mayotte          | 145      | 160    |
| Mexico           | 55       | 70     |
| Micronesia       | 145      | 160    |
| Midway Islands   | 145      | 160    |
| Moldova          | 145      | 160    |
| Monaco           | 40       | 55     |
| Mongolia         | 145      | 160    |
| Montserrat       | 80       | 95     |
| Morocco          | 65       | 80     |
| Mozambique       | 145      | 160    |
| Myanmar          | 145      | 160    |
| Namibia          | 145      | 160    |
| Nauru            | 145      | 160    |
| Nepal            | 115      | 130    |
| Netherlands      | 35       | 50     |
| New Caledonia    | 145      | 160    |
| New Zealand      | 55       | 70     |
| Nicaragua        | 115      | 130    |
| Niger            | 145      | 160    |
| Nigeria          | 95       | 110    |

| Destination        | Landline | Mobile |
|--------------------|----------|--------|
| Niue               | 145      | 160    |
| Norfolk Islands    | 145      | 160    |
| Northern Marianas  | 145      | 160    |
| Norway             | 35       | 50     |
| Oman               | 95       | 110    |
| Pakistan           | 65       | 80     |
| Palau              | 145      | 160    |
| Palestine          | 55       | 60     |
| Panama             | 115      | 130    |
| Papua New Guinea   | 145      | 160    |
| Paraguay           | 115      | 130    |
| Peru               | 115      | 130    |
| Philippines        | 95       | 120    |
| Poland             | 40       | 55     |
| Portugal           | 40       | 55     |
| Puerto Rico        | 80       | 95     |
| Qatar              | 95       | 110    |
| Reunion Island     | 145      | 160    |
| Romania            | 65       | 80     |
| Russia             | 65       | 80     |
| Rwanda             | 145      | 160    |
| San Marino         | 40       | 55     |
| Sao Tome& Principe | 195      | 210    |
| Saudi Arabia       | 95       | 110    |
| Senegal            | 115      | 130    |
| Serbia             | 65       | 80     |
| Seychelles         | 115      | 130    |
| Sierra Leone       | 115      | 130    |
| Singapore          | 55       | 70     |
| Slovakia           | 40       | 55     |
| Slovenia           | 65       | 80     |
| Solomon Islands    | 145      | 160    |
| Somalia            | 145      |        |
| South Africa       | 55       | 70     |
| South Sudan        | 115      | 130    |
| Spain              | 35       | 50     |
| Sri Lanka          | 115      | 130    |
| St. Helena         | 145      | 160    |
| St. Kitts & Nevis  | 80       | 95     |
| St. Lucia          | 80       | 95     |
| St. Pierre         | 145      | 160    |
| St. Vincent's      | 80       | 95     |

| Destination          | Landline | Mobile |
|----------------------|----------|--------|
| Sudan                | 115      | 130    |
| Suriname             | 145      | 160    |
| Swaziland            | 145      | 160    |
| Sweden               | 35       | 50     |
| Switzerland          | 35       | 50     |
| Syria                | 115      | 130    |
| Taiwan               | 95       | 110    |
| Tajikistan           | 145      | 160    |
| Tanzania             | 115      | 130    |
| Thailand             | 95       | 110    |
| Togo                 | 145      | 160    |
| Tokelau              | 145      | 160    |
| Tonga                | 145      | 160    |
| Trinidad & Tobago    | 80       | 95     |
| Tunisia              | 65       | 80     |
| Turkey               | 65       | 80     |
| Turkmenistan         | 95       | 110    |
| Turks& Caicos Island | 75       | 90     |
| Tuvalu               | 145      | 160    |
| Uganda               | 115      | 130    |
| Ukraine              | 95       | 110    |
| United Arab Emirates | 95       | 110    |
| Uruguay              | 115      | 130    |
| USA                  | 30       | 45     |
| USA Toll Free        | 20       | 35     |
| Uzbekistan           | 95       | 110    |
| Vanuatu              | 195      | 210    |
| Venezuela            | 115      | 130    |
| Vietnam              | 145      | 160    |
| Virgin Islands-US    | 80       | 95     |
| Western Samoa        | 145      | 160    |
| Yemen                | 145      | 160    |
| Zambia               | 115      | 130    |
| Zimbabwe             | 115      | 130    |

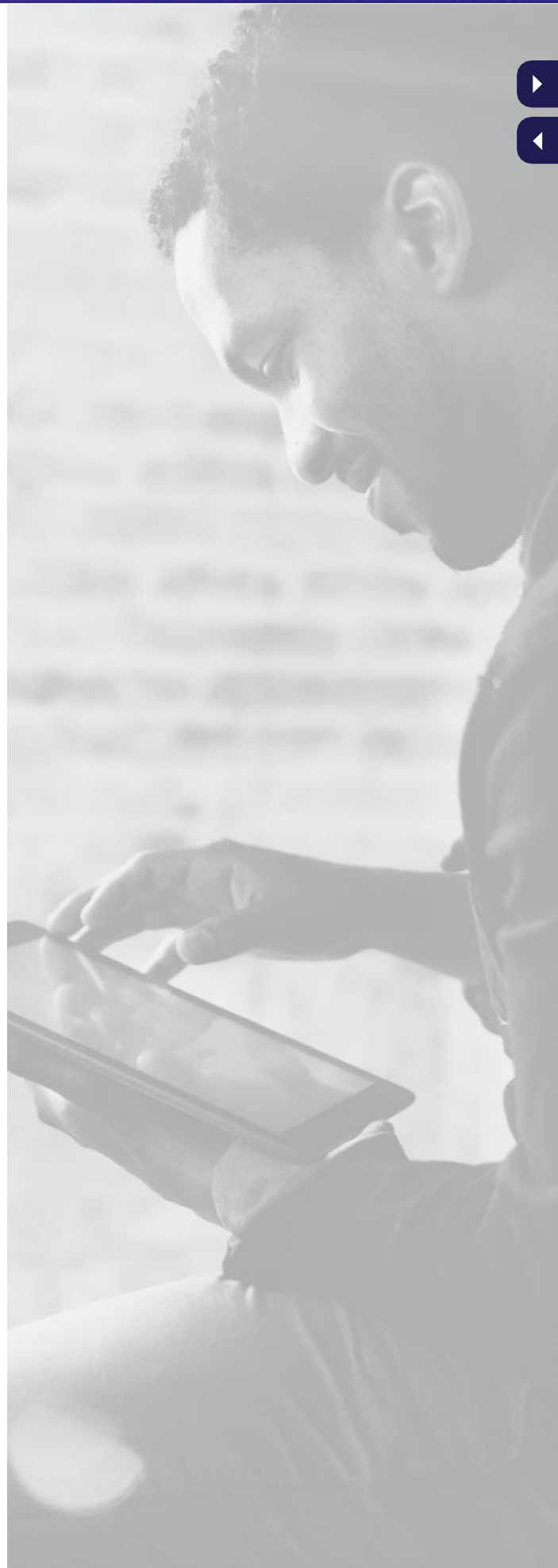
## International Price

| Discount Plan  | Charge (monthly) |
|--|------------------|
| Euro - 25% discount on European Zones                        | £2.99            |
| North America - 25% discount on European Zones, USA & Canada | £4.99            |
| Global - 25% discount on all countries                       | £9.99            |

A 15p connection charge applies all to pence per minute rates, unless stated otherwise. All prices are listed in pence per minute, calls to mobiles will be charged at the original operator rates. Calls will be charged per 60 seconds and rounded up to the nearest penny.

## Anytime UK Call Bundles

| Discount Plan | Charge (monthly) |
|---------------|------------------|
| Voice 250     | £5.95            |
| Voice 500     | £9.95            |
| Voice 1000    | £17.95           |
| Voice 1500    | £24.95           |
| Voice 2000    | £32.95           |
| Voice 2500    | £39.95           |
| Voice 3000    | £46.95           |
| Voice 3500    | £53.95           |
| Voice 4000    | £59.95           |
| Voice 5000    | £74.95           |
| Voice 6000    | £89.95           |
| Voice 8000    | £119.95          |
| Voice 10000   | £149.95          |



## Broadband Packages

| Speeds            | Charge (monthly) |
|-------------------|------------------|
| ADSL - 16MB/64KB  | £14.95           |
| ADSL - 24MB       | £14.95           |
| FTTC - 40/10MB    | £33.95           |
| FTTC - 80/20MB    | £37.95           |
| SoGEA - 0.5/0.5MB | £25.00           |
| SoGEA - 40/10MB   | £40.99           |
| SoGEA - 55/10MB   | £42.99           |
| SoGEA - 80/20MB   | £44.99           |
| FTTP - 0.5/0.5MB  | £25.00           |
| FTTP - 40/10MB    | £40.99           |
| FTTP - 80/20MB    | £44.99           |
| FTTP - 115/20MB   | £49.99           |
| FTTP - 220/30MB   | £54.99           |
| FTTP - 550/75MB   | £64.99           |
| FTTP - 1gb/220MB  | £79.99           |

## Ancillary Charges

| Service  | Charge          |
|--|-----------------|
| Essentials wireless router                     | £5 per month    |
| Enterprise wireless router                     | £7.50 per month |
| WiFi Plus                                      | £5 per month    |
| Static IP address                              | £9.99 per month |
| Moving broadband to a different telephone line | £99.00          |
| Broadband reconnection                         | £99.00          |
| Abortive end user site visit                   | £130.00         |
| Engineer visit                                 | £195.00         |
| No fault found fee for DIA services            | £750.00         |
| Abortive end user site visit for DIA services  | £350.00         |



## Invoicing and payment

| Option                   | Charge |
|--------------------------|--------|
| Paper Billing            | £5.00  |
| Non-direct debit payment | £25.00 |

| Type                          | Charge          |
|-------------------------------|-----------------|
| Late payment charge           | £40 per invoice |
| Subsidy administration charge | £100            |

## Assurance Options

| Service      | Charge (per line per month) |
|--------------|-----------------------------|
| Assured Lite | £1.99                       |
| Assured      | £2.99                       |
| Assured Plus | £4.99                       |

## Fraud Monitor

| Service       | Charge (per line per month) |
|---------------|-----------------------------|
| Fraud Monitor | £2.99                       |

## Cease Charges

The following administration charge will apply per cease request processed:

Cease Administration: £100.00

In addition to the Cease Administration charge, the following service cease charges will be charged as part of the Termination Charges as set out in our terms and conditions:

| ServicesCeased   | Charge (one off) |
|--|------------------|
| Broadband Service                                      | £55.00           |
| Hosted Telephony Service up to 10 users <sup>1</sup>   | £150.00          |
| Hosted Telephony Service 11 or more users <sup>1</sup> | £500.00          |
| Vox One (per user/site)                                | £20.00           |
| SIP  | £150.00          |

<sup>1</sup> Hosted Telephony Service includes but is not limited to Zoom, Vox, Connect4Teams, 8x8, Horizon, Care Connect, Evolve IP, and WHC.

## Diagnostic Fee

| Service                       | Charge (per item of equipment) |
|-------------------------------|--------------------------------|
| Returned Equipment Diagnostic | £40.00                         |

## Order Cancellation Charges

The following cancellation charges will apply when terminating a Contract or Service prior to the Service Commencement Date

| Customer Type  | Charge   |
|--|--|
| Non-Regulated Products (all customer types)                      | The Recurring Charges which would have been due during the Minimum Term had the Contract not been terminated |
| Regulated Products – Large Business Customers                    | The Recurring Charges which would have been due during the Minimum Term had the Contract not been terminated |
| Regulated Products – Small Business and Not-for-Profit Customers | £495 (per Order cancelled)   |

## Equipment Non-Return Charges

Upon cancellation, termination or expiry of an Order, Contract or Service for any reason, if the Customer fails to return Service Equipment within 14 days, or returns it in a damaged state, the following charges apply:

| Hardware          | Charge (per item of equipment) |
|-------------------|--------------------------------|
| Router            | £200.00                        |
| Handsets          | £150.00                        |
| POE Switch        | £100.00                        |
| WIFI Access Point | £100.00                        |

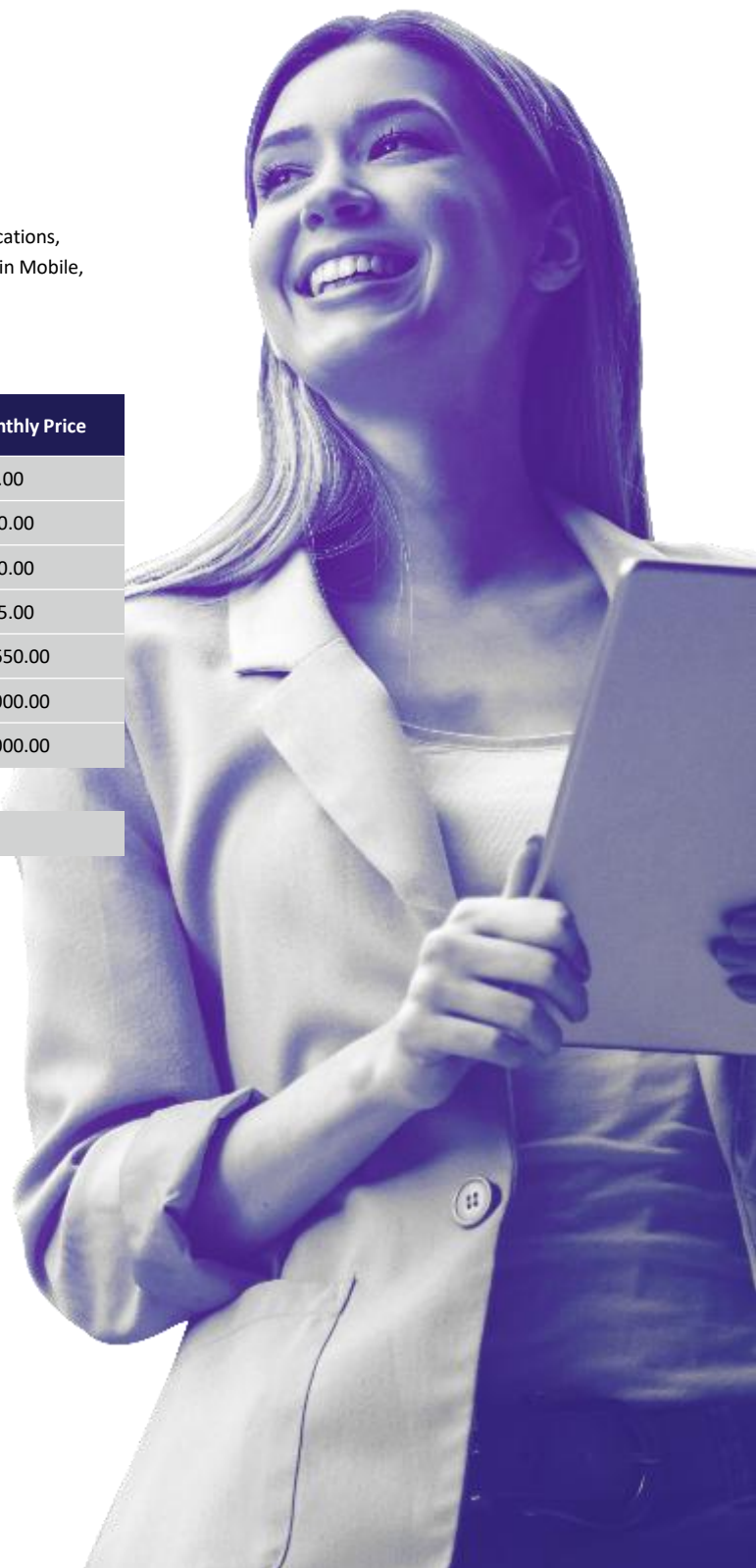
## SMS Products

| Product Description            | Sell Price |
|--------------------------------|------------|
| SMS Bundle Domestic 1000       | £29.00     |
| SMS Bundle Domestic 2500       | £68.00     |
| SMS Bundle Domestic 10000      | £265.00    |
| SMS Bundle Domestic 25000      | £649.00    |
| SMS Bundle Domestic 50000      | £1,249.00  |
| SMS Bundle Domestic 100000     | £2,435.00  |
| Domestic Out Of Bundle Charges | £0.033     |

### Domestic Networks covered:

BT, EE, Vectone Mobile, O2, Vodafone, Cloud9, Teleware, 3, Routo Telecommunications, Greenfone, Truphone, Lycamobile, Tata Communications, T-Mobile, Orange, Virgin Mobile, Gamma, Spusu, Sky, Hanhaa Mobile Wave Telecom, Cable & Wireless.

| Monthly Bundled Product                      | Quantity      | Monthly Price |
|--|---------------|---------------|
| JT – SMS Domestic bundle – Send Only 1000    | 1,000         | £45.00        |
| JT – SMS Domestic bundle – Send Only 2500    | 2,500         | £100.00       |
| JT – SMS Domestic bundle – Send Only 10,000  | 10,000        | £350.00       |
| JT – SMS Domestic bundle – Send Only 25,000  | 25,000        | £845.00       |
| JT – SMS Domestic bundle – Send Only 50,000  | 50,000        | £1,650.00     |
| JT – SMS Domestic bundle – Send Only 100,000 | 100,000       | £3,000.00     |
| JT – SMS Domestic bundle – Send Only 250,000 | 250,000       | £7,000.00     |
| JT – PAYG - Send Only                        | £0.05 Per SMS |               |



| Country                | Total   |
|------------------------|---------|
| Abkhazia               | £0.0886 |
| Afghanistan            | £0.1659 |
| Albania                | £0.0185 |
| Algeria                | £0.1357 |
| American Samoa         | £0.0391 |
| Andorra                | £0.0650 |
| Angola                 | £0.0753 |
| Anguilla               | £0.0631 |
| Antigua and Barbuda    | £0.1211 |
| Argentina              | £0.0662 |
| Armenia                | £0.1106 |
| Aruba                  | £0.1187 |
| Australia              | £0.0143 |
| Austria                | £0.0202 |
| Azerbaijan             | £0.2443 |
| Bahamas                | £0.0360 |
| Bahrain                | £0.0185 |
| Bangladesh             | £0.2645 |
| Barbados               | £0.1187 |
| Belarus                | £0.1200 |
| Belgium                | £0.0692 |
| Belize                 | £0.0874 |
| Benin                  | £0.0874 |
| Bermuda                | £0.1236 |
| Bhutan                 | £0.1599 |
| Bolivia                | £0.0874 |
| Bosnia and Herzegovina | £0.0602 |
| Botswana               | £0.0197 |
| Brazil                 | £0.0102 |
| British Virgin Islands | £0.1091 |
| Brunei                 | £0.0064 |
| Bulgaria               | £0.0945 |
| Burkina Faso           | £0.0578 |
| Burundi                | £0.0305 |
| Cambodia               | £0.1931 |
| Cameroon               | £0.0631 |
| Canada                 | £0.0143 |

| Country                          | Total   |
|----------------------------------|---------|
| Cape Verde                       | £0.0886 |
| Cayman Islands                   | £0.1187 |
| Central African Republic         | £0.1840 |
| Chad                             | £0.1973 |
| Chile                            | £0.0239 |
| China                            | £0.0112 |
| Colombia                         | £0.0041 |
| Comoros                          | £0.0813 |
| Cook Islands                     | £0.0987 |
| Costa Rica                       | £0.0323 |
| Croatia                          | £0.0584 |
| Cuba                             | £0.0547 |
| Cyprus                           | £0.0102 |
| Czech Republic                   | £0.0414 |
| Democratic Republic of the Congo | £0.1000 |
| Denmark                          | £0.0367 |
| Djibouti                         | £0.0692 |
| Dominica                         | £0.1211 |
| Dominican Republic               | £0.0806 |
| Ecuador                          | £0.0994 |
| Egypt                            | £0.2565 |
| El Salvador                      | £0.0874 |
| Equatorial Guinea                | £0.0717 |
| Eritrea                          | £0.0783 |
| Estonia                          | £0.0263 |
| Ethiopia                         | £0.2456 |
| Falkland Islands (Malvinas)      | £0.0571 |
| Faroe Islands                    | £0.0402 |
| Federated States of Micronesia   | £0.0535 |
| Fiji                             | £0.0294 |
| Finland                          | £0.0402 |
| France                           | £0.0487 |
| French Guiana                    | £0.0125 |
| French Polynesia                 | £0.0753 |
| French West Indies               | £0.0916 |
| Gabon                            | £0.1140 |
| Gambia                           | £0.0438 |

| Country       | Total   |
|---------------|---------|
| Georgia       | £0.0946 |
| Germany       | £0.0753 |
| Ghana         | £0.1599 |
| Gibraltar     | £0.0245 |
| Greece        | £0.0368 |
| Greenland     | £0.0106 |
| Grenada       | £0.1211 |
| Guam          | £0.0088 |
| Guatemala     | £0.0813 |
| Guinea        | £0.2117 |
| Guinea-Bissau | £0.1723 |
| Guyana        | £0.1109 |
| Haiti         | £0.1417 |
| Honduras      | £0.0330 |
| Hong Kong     | £0.0349 |
| Hungary       | £0.0463 |
| Iceland       | £0.0589 |
| India         | £0.0535 |
| Indonesia     | £0.2745 |
| Iran          | £0.1519 |
| Iraq          | £0.1357 |
| Ireland       | £0.0378 |
| Israel        | £0.1079 |
| Italy         | £0.0340 |
| Ivory Coast   | £0.1054 |
| Jamaica       | £0.0983 |
| Japan         | £0.0318 |
| Jordan        | £0.1719 |
| Kazakhstan    | £0.1659 |
| Kenya         | £0.1599 |
| Kiribati      | £0.0753 |
| Kosovo        | £0.1127 |
| Kuwait        | £0.1176 |
| Kyrgyzstan    | £0.1061 |
| Laos          | £0.1508 |
| Latvia        | £0.0270 |
| Lebanon       | £0.1187 |

| Country              | Total   |
|----------------------|---------|
| Lesotho              | £0.1803 |
| Liberia              | £0.0349 |
| Libya                | £0.2239 |
| Liechtenstein        | £0.0185 |
| Lithuania            | £0.0330 |
| Luxembourg           | £0.0692 |
| Macao                | £0.0155 |
| Macedonia            | £0.0143 |
| Madagascar           | £0.3048 |
| Malawi               | £0.0571 |
| Malaysia             | £0.1852 |
| Maldives             | £0.0402 |
| Mali                 | £0.0874 |
| Malta                | £0.0427 |
| Marshall Islands     | £0.0874 |
| Mauritania           | £0.0897 |
| Mauritius            | £0.1176 |
| Mexico               | £0.0753 |
| Moldova              | £0.0354 |
| Monaco               | £0.0704 |
| Mongolia             | £0.0671 |
| Montenegro           | £0.0795 |
| Montserrat           | £0.0631 |
| Morocco              | £0.0631 |
| Mozambique           | £0.0850 |
| Myanmar              | £0.1712 |
| Namibia              | £0.0112 |
| Nauru                | £0.0813 |
| Nepal                | £0.0934 |
| Netherlands          | £0.0774 |
| Netherlands Antilles | £0.1176 |
| New Caledonia        | £0.0560 |
| New Zealand          | £0.0475 |
| Nicaragua            | £0.0741 |
| Niger                | £0.1960 |
| Nigeria              | £0.2143 |
| Niue                 | £0.1054 |

| Country                             | Total   |
|-------------------------------------|---------|
| Norway                              | £0.0566 |
| Oman                                | £0.0728 |
| Pakistan                            | £0.1513 |
| Palau                               | £0.0753 |
| Panama                              | £0.0910 |
| Papua New Guinea                    | £0.0858 |
| Paraguay                            | £0.0258 |
| Peru                                | £0.0777 |
| Philippines                         | £0.1417 |
| Poland                              | £0.0161 |
| Portugal                            | £0.0112 |
| Puerto Rico                         | £0.0106 |
| Qatar                               | £0.1513 |
| Republic of the Congo               | £0.1224 |
| Réunion                             | £0.0493 |
| Romania                             | £0.0349 |
| Russia                              | £0.6068 |
| Rwanda                              | £0.1163 |
| Saint Helena, Ascension and Tristan | £0.0245 |
| Saint Kitts and Nevis               | £0.1211 |
| Saint Lucia                         | £0.0934 |
| Saint Pierre and Miquelon           | £0.0934 |
| Saint Vincent and the Grenadines    | £0.0631 |
| Samoa                               | £0.0486 |
| San Marino                          | £0.0511 |
| Sao Tome and Principe               | £0.0330 |
| Satellite Networks                  | £0.0874 |
| Saudi Arabia                        | £0.0631 |
| Senegal                             | £0.1719 |
| Serbia                              | £0.0753 |
| Seychelles                          | £0.0668 |
| Sierra Leone                        | £0.0879 |
| Singapore                           | £0.0309 |
| Slovakia                            | £0.0342 |
| Slovenia                            | £0.1429 |
| Solomon Islands                     | £0.0330 |
| Somalia                             | £0.1840 |
| South Africa                        | £0.0595 |

| Country                  | Total   |
|--------------------------|---------|
| South Korea              | £0.0111 |
| South Sudan              | £0.1079 |
| Spain                    | £0.0753 |
| Sri Lanka                | £0.2758 |
| State of Palestine       | £0.2202 |
| Sudan                    | £0.0861 |
| Suriname                 | £0.1187 |
| Swaziland                | £0.0657 |
| Sweden                   | £0.0349 |
| Switzerland              | £0.0427 |
| Syria                    | £0.1634 |
| Taiwan                   | £0.0234 |
| Tajikistan               | £0.0265 |
| Tanzania                 | £0.1151 |
| Thailand                 | £0.0067 |
| Timor-Leste              | £0.1236 |
| Togo                     | £0.1224 |
| Tonga                    | £0.0861 |
| Trinidad and Tobago      | £0.0874 |
| Tunisia                  | £0.0903 |
| Turkey                   | £0.0034 |
| Turkmenistan             | £0.0487 |
| Turks and Caicos Islands | £0.0753 |
| Tuvalu                   | £0.0668 |
| Uganda                   | £0.1140 |
| Ukraine                  | £0.1284 |
| United Arab Emirates     | £0.0511 |
| United Kingdom           | £0.0500 |
| United States of America | £0.0088 |
| Uruguay                  | £0.0608 |
| Uzbekistan               | £0.1803 |
| Vanuatu                  | £0.1079 |
| Venezuela                | £0.0571 |
| Vietnam                  | £0.1870 |
| Wallis and Futuna        | £0.0571 |
| Yemen                    | £0.0994 |
| Zambia                   | £0.2673 |
| Zimbabwe                 | £0.1007 |

## International SIP - Trunk Pricing

| Prices per channel | Setup Fee (£) | Monthly Fee (£) | Country   |
|--------------------|---------------|-----------------|---|
| Zone A             | £20.00        | £15.00          | Austria, Belgium, Denmark, Estonia, Finland, France, Germany, Greece, Ireland, Italy, Luxembourg, Netherlands, Norway, Portugal, Spain, Sweden, Switzerland, Poland |
| Zone B             | £20.00        | £20.00          | Australia, Canada, Israel, United States  |
| Zone C             | £20.00        | £23.00          | Croatia, Cyprus, Czech Republic, Hong Kong, Hungary, Latvia, Lithuania, New Zealand, Puerto Rico, Romania, Singapore, Slovakia, Slovenia, Turkey                    |

## International SIP – Geographic DID

| Country - Prices Per No.               | Set up | Monthly Fee (£) |
|--|--------|-----------------|
| Australia                              | £0.00  | £1.61           |
| Austria                                | £0.00  | £0.93           |
| Belgium                                | £0.00  | £0.48           |
| Canada                                 | £0.00  | £1.20           |
| Croatia                                | £0.00  | £0.70           |
| Cyprus                                 | £0.00  | £2.92           |
| Czech republic                         | £0.00  | £0.70           |
| Denmark                                | £0.00  | £0.62           |
| Finland                                | £0.00  | £0.70           |
| France                                 | £0.00  | £0.65           |
| Germany                                | £0.00  | £0.48           |
| Greece                                 | £0.00  | £0.93           |
| Hungary                                | £0.00  | £1.21           |
| Hong Kong                              | £0.00  | £5.98           |
| Ireland                                | £0.00  | £0.48           |
| Israel                                 | £0.00  | £3.01           |
| Italy                                  | £0.00  | £0.82           |
| Latvia                                 | £0.00  | £0.83           |
| Lithuania                              | £0.00  | £0.83           |
| Luxembourg                             | £0.00  | £0.70           |
| Netherlands                            | £0.00  | £0.48           |
| New Zealand                            | £0.00  | £2.03           |
| Norway                                 | £0.00  | £0.55           |
| Poland                                 | £0.00  | £0.48           |
| Portugal                               | £0.00  | £0.93           |
| Puerto Rico                            | £0.00  | £5.12           |
| Romania                                | £0.00  | £0.83           |
| Singapore                              | £0.00  | £4.11           |
| SINGAPORE consecutive 100+ ranges***** | £0.00  | £6.55           |
| Slovakia                               | £0.00  | £0.83           |
| Slovenia                               | £0.00  | £1.06           |
| Spain - t1****                         | £0.00  | £0.49           |
| Spain - t2****                         | £0.00  | £0.83           |
| Sweden                                 | £0.00  | £0.55           |
| Switzerland                            | £0.00  | £0.55           |
| Turkey                                 | £0.00  | £4.35           |
| United states                          | £0.00  | £1.16           |

## International SIP – National DID

| Prices per number | Set up | Monthly Fee (£) |
|-------------------|--------|-----------------|
| Austria           | £0.00  | £0.93           |
| Belgium           | £0.00  | £0.48           |
| Estonia           | £0.00  | £0.83           |
| Finland           | £0.00  | £0.70           |
| France            | £0.00  | £0.65           |
| Germany           | £3.48  | £0.48           |
| Hong Kong         | £0.00  | £3.43           |
| Ireland           | £0.00  | £0.48           |
| Israel            | £0.00  | £3.01           |
| Luxembourg        | £0.00  | £0.70           |
| Netherlands       | £0.00  | £0.48           |
| Norway            | £0.00  | £0.55           |
| Portugal          | £0.00  | £1.44           |
| Romania           | £0.00  | £0.83           |
| Singapore         | £0.00  | £4.26           |
| Slovenia          | £0.00  | £1.06           |
| Spain             | £0.00  | £0.48           |
| Sweden            | £0.00  | £0.55           |
| Turkey            | £0.00  | £4.35           |

### Exception

\*\*\*\* Spain T2: Las Palmas De Gran Canaria, Agüimes, Arrecife, Arucas, Galdar, Ingenio, La Oliva, Mogan, Pajara, Puerto Del Rosario, San Bartolome De Tirajana, Santa Lucia De Tirajana, Tegüise, Telde, Tias, Ibiza, Palma De Mallorca, Calvia, Ciudadela, Inca, Lluchmayor, Mahon, Manacor, Marrachi, San Antonio Abad, San Jose, Santa Eulalia Del Rio, Santa Cruz De Tenerife, Adeje, Arona, Candelaria, Granadilla De Abona, Guía De Isora, Icod De Los Vinos, La Orotava, Los Llanos De Aridane, Los Realejos, Puerto De La Cruz, San Cristobal De La Laguna, Tacoronte

### Exception

\*\*\*\*\* Special ordering process in place

## International SIP - DID Porting Pricing

| Country        | Non consecutive supported | Number type | Price per request | >= 1 Numbers | >= 10 Numbers | >= 100 Numbers | Lead time (working days) |
|----------------|---------------------------|-------------|-------------------|--------------|---------------|----------------|--------------------------|
| Australia      | Y                         | Geographic  | £20.00            | £4.03        | £4.03         | £4.03          | 35                       |
| Austria        | N                         | Geographic  | £45.02            | £34.27       | £3.36         | £0.27          | 12                       |
| Austria        | N                         | National    | £45.02            | £37.63       | £3.36         | £0.27          | 12                       |
| Belgium        | N                         | Geographic  | £20.00            | £2.69        | £2.69         | £2.69          | 10                       |
| Belgium        | N                         | National    | £168.67           | £2.00        | £2.00         | £2.00          | 10                       |
| Canada         | Y                         | Geographic  | £20.00            | £2.00        | £2.00         | £2.00          | 9                        |
| Croatia        | N                         | Geographic  | £42.34            | £20.83       | £5.38         | £0.67          | 10                       |
| Cyprus         | N                         | Geographic  | £58.46            | £43.68       | £13.44        | £2.02          | 19                       |
| Czech Republic | N                         | Geographic  | £38.30            | £50.40       | £10.75        | £0.67          | 12                       |
| Denmark        | N                         | Geographic  | £36.29            | £30.24       | £15.46        | £3.36          | 16                       |
| Estonia        | N                         | National    | £38.98            | £8.74        | £2.69         | £0.27          | 13                       |
| Finland        | N                         | Geographic  | £33.60            | £17.47       | £8.74         | £1.34          | 16                       |
| Finland        | N                         | National    | £33.60            | £475.78      | £55.10        | £6.05          | 16                       |
| France         | Y                         | Geographic  | £20.00            | £2.02        | £2.02         | £2.02          | 12                       |
| France         | Y                         | National    | £74.59            | £2.02        | £2.02         | £2.02          | 12                       |
| Germany        | Y                         | Geographic  | £20.00            | £2.00        | £2.00         | £2.00          | 45                       |
| Germany        | Y                         | National    | £69.89            | £2.00        | £2.00         | £2.00          | 45                       |
| Greece         | N                         | Geographic  | £30.24            | £3.36        | £3.36         | £3.36          | 6                        |
| Hong Kong      | N                         | Geographic  | £30.91            | £80.64       | £8.06         | £0.67          | 20                       |
| Hungary        | N                         | Geographic  | £62.50            | £28.22       | £2.69         | £0.27          | 10                       |
| Ireland        | N                         | Geographic  | £55.78            | £8.47        | £11.96        | £5.38          | 7                        |
| Israel         | N                         | Geographic  | £43.68            | £1.34        | £1.34         | £1.34          | 17                       |
| Israel         | N                         | National    | £43.68            | £1.34        | £1.34         | £1.34          | 17                       |
| Italy          | N                         | Geographic  | £20.00            | £2.00        | £2.00         | £2.00          | 20                       |
| Latvia         | N                         | Geographic  | £45.02            | £15.46       | £3.63         | £0.36          | 15                       |
| Lithuania      | Y                         | Geographic  | £38.98            | £2.00        | £2.00         | £2.00          | 7                        |
| Luxembourg     | N                         | Geographic  | £72.58            | £2.00        | £2.00         | £2.00          | 9                        |
| Luxembourg     | N                         | National    | £72.58            | £2.00        | £2.00         | £2.00          | 9                        |

## International SIP - DID Porting Pricing

| Country       | Non consecutive supported | Number type | Price per request | >= 1 Numbers | >= 10 Numbers | >= 100 Numbers | Lead time (working days) |
|---------------|---------------------------|-------------|-------------------|--------------|---------------|----------------|--------------------------|
| Netherlands   | Y                         | Geographic  | £20.00            | £5.38        | £5.38         | £5.38          | 15                       |
| Netherlands   | Y                         | National    | £36.29            | £8.74        | £6.05         | £4.03          | 15                       |
| New Zealand   | Y                         | Geographic  | £20.00            | £8.06        | £8.06         | £8.06          | 10                       |
| Norway        | N                         | Geographic  | £27.55            | £2.00        | £2.00         | £2.00          | 15                       |
| Norway        | N                         | National    | £38.98            | £2.00        | £2.00         | £2.00          | 15                       |
| Poland        | N                         | Geographic  | £53.76            | £6.05        | £0.54         | £0.05          | 15                       |
| Portugal      | N                         | Geographic  | £39.65            | £11.96       | £6.18         | £3.49          | 19                       |
| Portugal      | N                         | National    | £43.68            | £11.96       | £6.18         | £3.49          | 19                       |
| Puerto Rico   | Y                         | Geographic  | £20.00            | £2.00        | £2.00         | £2.00          | 13                       |
| Romania       | Y                         | Geographic  | £33.60            | £16.13       | £16.13        | £16.13         | 8                        |
| Romania       | Y                         | National    | £33.60            | £16.13       | £16.13        | £16.13         | 8                        |
| Singapore     | N                         | Geographic  | £20.00            | £2.00        | £2.00         | £2.00          | 25                       |
| Slovakia      | N                         | Geographic  | £38.98            | £26.21       | £12.77        | £0.67          | 19                       |
| Slovenia      | Y                         | Geographic  | £20.00            | £10.75       | £4.03         | £2.69          | 9                        |
| Spain         | Y                         | Geographic  | £32.93            | £1.75        | £0.81         | £0.81          | 10                       |
| Spain         | N                         | National    | £38.30            | £6.32        | £6.32         | £6.32          | 10                       |
| Sweden        | N                         | Geographic  | £29.57            | £7.39        | £24.19        | £2.42          | 12                       |
| Sweden        | N                         | National    | £29.57            | £150.53      | £24.19        | £2.42          | 12                       |
| Switzerland   | N                         | Geographic  | £20.00            | £34.94       | £34.94        | £34.94         | 15                       |
| Turkey        | Y                         | Geographic  | £45.02            | £2.00        | £2.00         | £2.00          | 15                       |
| Turkey        | Y                         | National    | £45.02            | £2.00        | £2.00         | £2.00          | 15                       |
| United States | Y                         | Geographic  | £20.00            | £2.00        | £2.00         | £2.00          | 11                       |

All prices are per number and in £. For numbers to be ported into Onecom, charges consist of a per request fee, and a variable fee per number. Numbers to be ported in can be grouped in the same porting request if they are with the same losing provider and the same area code. Countries marked with "N" under Column B require numbers within the same porting request to be consecutive.

## International SIP - National Outbound Calling

| Country   | Plan                                 | Setup  | Onecom price (£) PPM |
|-----------|--------------------------------------|--------|----------------------|
| Australia | Australia Fixed - National           | £0.00  | £0.013               |
| Australia | Australia Freephone - National       | £0.00  | £0.00                |
| Australia | Australia Mobile - National          | £0.00  | £0.035               |
| Australia | Australia NGN - National             | £0.00  | £0.336               |
| Australia | Australia Short Code - National      | £0.00  | £1.136               |
| Austria   | Austria Fixed - National             | £0.00  | £0.010               |
| Austria   | Austria Freephone - National         | £0.00  | £0.00                |
| Austria   | Austria Mobile - National            | £0.00  | £0.022               |
| Austria   | Austria NGN Plan 1 - National        | £0.00  | £0.022               |
| Austria   | Austria NGN Plan 2 - National        | £0.00  | £0.134               |
| Austria   | Austria NGN Plan 3 - National        | £0.269 | £0.269               |
| Austria   | Austria NGN Plan 4 - National        | £0.00  | £0.269               |
| Austria   | Austria Short Code Plan 1 - National | £0.00  | £0.091               |
| Austria   | Austria Short Code Plan 2 - National | £0.00  | £1.172               |
| Austria   | Austria Short Code Plan 3 - National | £0.00  | £1.453               |
| Austria   | Austria Short Code Plan 4 - National | £0.00  | £1.817               |
| Austria   | Austria Short Code Plan 5 - National | £0.00  | £2.089               |
| Austria   | Austria Short Code Plan 6 - National | £0.00  | £2.421               |
| Austria   | Austria Short Code Plan 7 - National | £0.00  | £2.907               |
| Austria   | Austria Short Code Plan 8 - National | £0.00  | £4.884               |
| Austria   | Austria Short Code Plan 9 - National | £0.00  | £0.00                |
| Belgium   | Belgium Fixed - National             | £0.00  | £0.019               |
| Belgium   | Belgium Freephone - National         | £0.00  | £0.00                |
| Belgium   | Belgium Mobile - National            | £0.00  | £0.026               |
| Belgium   | Belgium NGN - National               | £0.00  | £0.020               |
| Belgium   | Belgium Short Code Plan 1 - National | £0.00  | £0.001               |
| Belgium   | Belgium Short Code Plan 2 - National | £0.00  | £0.008               |
| Belgium   | Belgium Short Code Plan 3 - National | £4.943 | £0.694               |
| Belgium   | Belgium Short Code Plan 4 - National | £0.00  | £0.001               |
| Belgium   | Belgium Short Code Plan 5 - National | £3.738 | £0.384               |

## International SIP - National Outbound Calling

| Country        | Plan  | Setup  | Onecom price (£) PPM |
|----------------|---|--------|----------------------|
| Canada         | Canada - National                           | £0.00  | £0.007               |
| Canada         | Canada Toll-Free - National                 | £0.00  | £0.00                |
| Canada         | Canada N11 - National                       | £1.075 | £0.00                |
| Croatia        | Croatia Mobile - National                   | £0.00  | £0.036               |
| Croatia        | Croatia NGN - National                      | £0.00  | £0.106               |
| Croatia        | Croatia Short Code Plan 1 - National        | £0.00  | £0.359               |
| Croatia        | Croatia Short Code Plan 2 - National        | £0.00  | £0.792               |
| Croatia        | Croatia Short Code Plan 3 - National        | £0.00  | £2.247               |
| Croatia        | Croatia Short Code Plan 4 - National        | £0.00  | £1.568               |
| Croatia        | Croatia Short Code Plan 5 - National        | £0.00  | £0.493               |
| Croatia        | Croatia Short Code Plan 6 - National        | £0.00  | £0.784               |
| Croatia        | Croatia Short Code Plan 7 - National        | £0.00  | £0.043               |
| Cyprus         | Cyprus Fixed - National                     | £0.00  | £0.023               |
| Cyprus         | Cyprus Freephone - National                 | £0.00  | £0.00                |
| Cyprus         | Cyprus Mobile - National                    | £0.00  | £0.047               |
| Cyprus         | Cyprus NGN - National                       | £0.00  | £0.136               |
| Cyprus         | Cyprus Short Code Plan 1 - National         | £0.00  | £0.403               |
| Cyprus         | Cyprus Short Code Plan 2 - National         | £0.00  | £0.074               |
| Cyprus         | Cyprus Short Code Plan 3 - National         | £0.00  | £0.00                |
| Czech Republic | Czech Republic Fixed - National             | £0.00  | £0.019               |
| Czech Republic | Czech Republic Freephone - National         | £0.00  | £0.00                |
| Czech Republic | Czech Republic Mobile - National            | £0.00  | £0.037               |
| Czech Republic | Czech Republic NGN Plan 1 - National        | £0.00  | £0.258               |
| Czech Republic | Czech Republic NGN Plan 2 - National        | £0.00  | £0.106               |
| Czech Republic | Czech Republic Short Code Plan 1 - National | £0.00  | £0.017               |
| Czech Republic | Czech Republic Short Code Plan 2 - National | £0.00  | £2.664               |
| Czech Republic | Czech Republic Short Code Plan 3 - National | £0.00  | £0.389               |
| Denmark        | Denmark Fixed - National                    | £0.00  | £0.010               |
| Denmark        | Denmark Freephone - National                | £0.00  | £0.00                |
| Denmark        | Denmark Mobile - National                   | £0.00  | £0.023               |
| Denmark        | Denmark NGN - National                      | £0.00  | £0.188               |
| Denmark        | Denmark Short Code Plan 1 - National        | £0.00  | £4.032               |
| Denmark        | Denmark Short Code Plan 2 - National        | £0.00  | £4.032               |
| Denmark        | Denmark Short Code Plan 3 - National        | £0.00  | £1.142               |

## International SIP - National Outbound Calling

| Country | Plan                                      | Setup  | Onecom price (£) PPM |
|---------|---|--------|----------------------|
| Estonia | Estonia Fixed - National                  | £0.00  | £0.029               |
| Estonia | Estonia Freephone - National              | £0.00  | £0.00                |
| Estonia | Estonia Mobile - National                 | £0.00  | £0.047               |
| Estonia | Estonia Mobile Topconnect - National      | £0.00  | £0.466               |
| Estonia | Estonia NGN - National                    | £0.00  | £2.688               |
| Estonia | Estonia Short Code - National             | £0.00  | £0.00                |
| Finland | Finland Fixed - National                  | £0.00  | £0.022               |
| Finland | Finland Freephone - National              | £0.00  | £0.00                |
| Finland | Finland Mobile - National                 | £0.00  | £0.043               |
| Finland | Finland NGN - National                    | £0.00  | £0.394               |
| Finland | Finland Short Code Plan 1 - National      | £0.00  | £16.128              |
| Finland | Finland Short Code Plan 2 - National      | £0.00  | £0.00                |
| France  | France Fixed - National                   | £0.00  | £0.006               |
| France  | France Freephone - National               | £0.00  | £0.00                |
| France  | France Mobile - National                  | £0.00  | £0.027               |
| France  | France NGN - National                     | £0.00  | £0.006               |
| France  | France Value Added Services 1 - National  | £0.006 | £0.00                |
| France  | France Value Added Services 2 - National  | £0.006 | £0.067               |
| France  | France Value Added Services 3 - National  | £0.006 | £0.081               |
| France  | France Value Added Services 4 - National  | £0.006 | £0.121               |
| France  | France Value Added Services 5 - National  | £0.006 | £0.161               |
| France  | France Value Added Services 6 - National  | £0.006 | £0.202               |
| France  | France Value Added Services 7 - National  | £0.006 | £0.242               |
| France  | France Value Added Services 8 - National  | £0.006 | £0.269               |
| France  | France Value Added Services 9 - National  | £0.006 | £0.538               |
| France  | France Value Added Services 10 - National | £0.006 | £1.075               |
| France  | France Short Code Plan 1 - National       | £1.331 | £0.067               |
| France  | France Short Code Plan 2 - National       | £2.016 | £0.101               |
| France  | France Short Code Plan 3 - National       | £3.360 | £0.168               |
| France  | France Short Code Plan 4 - National       | £4.019 | £0.201               |
| France  | France Short Code Plan 5 - National       | £4.032 | £0.202               |
| France  | France Short Code Plan 6 - National       | £0.00  | £0.00                |
| France  | France Short Code Plan 7 - National       | £0.00  | £0.140               |
| France  | France Short Code Plan 8 - National       | £0.00  | £0.168               |
| France  | France Short Code Plan 9 - National       | £0.00  | £0.336               |
| France  | France Short Code Plan 10 - National      | £0.00  | £0.420               |
| France  | France Short Code Plan 11 - National      | £0.00  | £0.504               |

## International SIP - National Outbound Calling

| Country | Plan                                  | Setup  | Onecom price (£) PPM |
|---------|---------------------------------------|--------|----------------------|
| France  | France Short Code Plan 12 - National  | £0.00  | £0.840               |
| France  | France Short Code Plan 13 - National  | £0.00  | £0.980               |
| France  | France Short Code Plan 14 - National  | £0.00  | £1.120               |
| France  | France Short Code Plan 15 - National  | £0.00  | £1.260               |
| France  | France Short Code Plan 16 - National  | £0.00  | £1.400               |
| France  | France Short Code Plan 17 - National  | £0.00  | £1.680               |
| France  | France Short Code Plan 18 - National  | £0.00  | £1.960               |
| France  | France Short Code Plan 19 - National  | £0.00  | £2.240               |
| France  | France Short Code Plan 20 - National  | £0.00  | £0.00                |
| France  | France Short Code Plan 21 - National  | £4.031 | £7.702               |
| France  | France Short Code Plan 22 - National  | £3.898 | £1.288               |
| Germany | Germany Fixed - National              | £0.00  | £0.008               |
| Germany | Germany Freephone - National          | £0.00  | £0.00                |
| Germany | Germany Mobile - National             | £0.00  | £0.031               |
| Germany | Germany NGN Plan 1 - National         | £0.00  | £0.008               |
| Germany | Germany NGN Plan 2 - National         | £0.00  | £0.367               |
| Germany | Germany Personal Numbering - National | £0.00  | £0.244               |
| Germany | Germany Short Code Plan 1 - National  | £0.00  | £0.002               |
| Greece  | Greece Fixed - National               | £0.00  | £0.019               |
| Greece  | Greece Freephone - National           | £0.00  | £0.00                |
| Greece  | Greece Mobile - National              | £0.00  | £0.050               |
| Greece  | Greece NGN Plan 1 - National          | £0.00  | £0.081               |
| Greece  | Greece NGN Plan 2 - National          | £0.00  | £0.161               |
| Greece  | Greece NGN Plan 3 - National          | £0.00  | £0.336               |
| Greece  | Greece NGN Plan 4 - National          | £0.00  | £0.672               |
| Greece  | Greece NGN Plan 5 - National          | £0.00  | £1.008               |
| Greece  | Greece Personal Numbering - National  | £0.00  | £0.134               |
| Greece  | Greece Short Code Plan 1 - National   | £0.00  | £0.202               |
| Greece  | Greece Short Code Plan 2 - National   | £0.00  | £0.202               |
| Greece  | Greece Short Code Plan 3 - National   | £0.00  | £1.032               |
| Greece  | Greece Short Code Plan 4 - National   | £0.00  | £2.218               |
| Greece  | Greece Short Code Plan 5 - National   | £0.00  | £5.893               |

## International SIP - National Outbound Calling

| Country   | Plan                                   | Setup  | Onecom price (£) PPM |
|-----------|--|--------|----------------------|
| Hong Kong | Hong Kong Fixed - National             | £0.00  | £0.018               |
| Hong Kong | Hong Kong Freephone - National         | £0.00  | £0.00                |
| Hong Kong | Hong Kong Mobile - National            | £0.00  | £0.020               |
| Hong Kong | Hong Kong NGN - National               | £0.00  | £0.018               |
| Hong Kong | Hong Kong Short Code Plan 1 - National | £0.00  | £0.018               |
| Hong Kong | Hong Kong Short Code Plan 2 - National | £0.00  | £1.199               |
| Hong Kong | Hong Kong Short Code Plan 3 - National | £0.00  | £0.00                |
| Hungary   | Hungary Fixed - National               | £0.00  | £0.011               |
| Hungary   | Hungary Freephone - National           | £0.00  | £0.00                |
| Hungary   | Hungary Mobile - National              | £0.00  | £0.019               |
| Hungary   | Hungary NGN - National                 | £0.00  | £0.040               |
| Hungary   | Hungary Short Code Plan 1 - National   | £0.00  | £0.00                |
| Hungary   | Hungary Short Code Plan 2 - National   | £0.00  | £0.027               |
| Hungary   | Hungary Short Code Plan 3 - National   | £0.00  | £1.048               |
| Ireland   | Ireland Fixed - National               | £0.00  | £0.009               |
| Ireland   | Ireland Freephone - National           | £0.00  | £0.00                |
| Ireland   | Ireland Mobile - National              | £0.00  | £0.028               |
| Ireland   | Ireland NGN - National                 | £0.00  | £0.470               |
| Ireland   | Ireland NGN - National                 | £0.00  | £0.470               |
| Ireland   | Ireland Short Code - National          | £0.00  | £12.768              |
| Israel    | Israel Fixed - National                | £0.00  | £0.010               |
| Israel    | Israel Mobile - National               | £0.00  | £0.043               |
| Israel    | Israel Freephone - National            | £0.00  | £0.00                |
| Israel    | Israel NGN - National                  | £0.00  | £0.010               |
| Israel    | Israel Short Code - National           | £0.00  | £0.010               |
| Italy     | Italy Fixed - National                 | £0.00  | £0.005               |
| Italy     | Italy Freephone - National             | £0.00  | £0.00                |
| Italy     | Italy Mobile - National                | £0.00  | £0.028               |
| Italy     | Italy NGN Plan 1 - National            | £0.00  | £0.365               |
| Italy     | Italy NGN Plan 2 - National            | £0.00  | £0.446               |
| Italy     | Italy Short Code Plan 1 - National     | £0.00  | £0.475               |
| Italy     | Italy Short Code Plan 2 - National     | £0.336 | £0.605               |

## International SIP - National Outbound Calling

| Country     | Plan                                     | Setup | Onecom price (£) PPM |
|-------------|--|-------|----------------------|
| Latvia      | Latvia Fixed - National                  | £0.00 | £0.060               |
| Latvia      | Latvia Freephone - National              | £0.00 | £0.00                |
| Latvia      | Latvia Mobile - National                 | £0.00 | £0.060               |
| Latvia      | Latvia Short Code Plan 1 - National      | £0.00 | £0.221               |
| Latvia      | Latvia Short Code Plan 2 - National      | £0.00 | £1.199               |
| Lithuania   | Lithuania Fixed - National               | £0.00 | £0.003               |
| Lithuania   | Lithuania Freephone - National           | £0.00 | £0.00                |
| Lithuania   | Lithuania Mobile - National              | £0.00 | £0.022               |
| Lithuania   | Lithuania NGN - National                 | £0.00 | £0.012               |
| Lithuania   | Lithuania Short Code Plan 1 - National   | £0.00 | £0.820               |
| Lithuania   | Lithuania Short Code Plan 2 - National   | £0.00 | £0.00                |
| Luxembourg  | Luxembourg Fixed - National              | £0.00 | £0.017               |
| Luxembourg  | Luxembourg Freephone - National          | £0.00 | £0.00                |
| Luxembourg  | Luxembourg Mobile - National             | £0.00 | £0.028               |
| Luxembourg  | Luxembourg NGN - National                | £0.00 | £0.019               |
| Luxembourg  | Luxembourg Short Code Plan 1 - National  | £0.00 | £0.00                |
| Luxembourg  | Luxembourg Short Code Plan 2 - National  | £0.00 | £0.031               |
| Luxembourg  | Luxembourg Short Code Plan 3 - National  | £0.00 | £0.097               |
| Luxembourg  | Luxembourg Short Code Plan 4 - National  | £0.00 | £1.644               |
| Netherlands | Netherlands Fixed - National             | £0.00 | £0.008               |
| Netherlands | Netherlands Freephone - National         | £0.00 | £0.00                |
| Netherlands | Netherlands Mobile - National            | £0.00 | £0.044               |
| Netherlands | Netherlands NGN - National               | £0.00 | £0.034               |
| Netherlands | Netherlands Short Code - National        | £0.00 | £0.034               |
| Netherlands | Netherlands Short Code Plan 2 - National | £0.00 | £0.034               |
| Netherlands | Netherlands Paging - National            | £0.00 | £1.129               |
| Netherlands | Netherlands Premium - National 1         | £0.00 | £0.027               |
| Netherlands | Netherlands Premium - National 2         | £0.00 | £0.00                |
| Netherlands | Netherlands Premium - National 3         | £0.00 | £1.210               |
| Netherlands | Netherlands Premium - National 4         | £0.00 | £0.008               |
| New Zealand | New Zealand Fixed - National             | £0.00 | £0.014               |
| New Zealand | New Zealand Freephone - National         | £0.00 | £0.00                |
| New Zealand | New Zealand Mobile - National            | £0.00 | £0.052               |
| New Zealand | New Zealand NGN - National               | £0.00 | £0.054               |
| New Zealand | New Zealand Short Code Plan 1 - National | £0.00 | £0.045               |
| New Zealand | New Zealand Short Code Plan 2 - National | £0.00 | £2.688               |

## International SIP - National Outbound Calling

| Country     | Plan                                  | Setup | Onecom price (£) PPM |
|-------------|---------------------------------------|-------|----------------------|
| Norway      | Norway Fixed - National               | £0.00 | £0.019               |
| Norway      | Norway Freephone - National           | £0.00 | £0.00                |
| Norway      | Norway Mobile - National              | £0.00 | £0.026               |
| Norway      | Norway NGN - National                 | £0.00 | £0.245               |
| Norway      | Norway Short Code Plan 1 - National   | £0.00 | £4.341               |
| Norway      | Norway Short Code Plan 2 - National   | £0.00 | £0.245               |
| Norway      | Norway Short Code Plan 3 - National   | £0.00 | £0.00                |
| Poland      | Poland Fixed - National               | £0.00 | £0.016               |
| Poland      | Poland Freephone - National           | £0.00 | £0.00                |
| Poland      | Poland Mobile - National              | £0.00 | £0.032               |
| Poland      | Poland NGN - National                 | £0.00 | £0.218               |
| Poland      | Poland Paging - National              | £0.00 | £0.022               |
| Poland      | Poland Short Code Plan 1 - National   | £0.00 | £0.113               |
| Poland      | Poland Short Code Plan 2 - National   | £0.00 | £0.914               |
| Portugal    | Portugal Fixed - National             | £0.00 | £0.004               |
| Portugal    | Portugal Freephone - National         | £0.00 | £0.00                |
| Portugal    | Portugal Mobile - National            | £0.00 | £0.017               |
| Portugal    | Portugal NGN - National               | £0.00 | £0.309               |
| Portugal    | Portugal Short Code Plan 1 - National | £0.00 | £0.00                |
| Portugal    | Portugal Short Code Plan 2 - National | £0.00 | £0.242               |
| Portugal    | Portugal Short Code Plan 3 - National | £0.00 | £1.478               |
| Puerto Rico | Puerto Rico - National                | £0.00 | £0.011               |
| Puerto Rico | Puerto Rico Toll-Free - National      | £0.00 | £0.00                |
| Puerto Rico | Puerto Rico N11 - National            | £0.00 | £0.00                |
| Romania     | Romania Fixed - National              | £0.00 | £0.007               |
| Romania     | Romania Freephone - National          | £0.00 | £0.00                |
| Romania     | Romania Mobile - National             | £0.00 | £0.019               |
| Romania     | Romania NGN - National                | £0.00 | £0.009               |
| Romania     | Romania Short Code - National         | £0.00 | £1.332               |
| Singapore   | Singapore Fixed - National            | £0.00 | £0.024               |
| Singapore   | Singapore Freephone - National        | £0.00 | £0.00                |
| Singapore   | Singapore Mobile - National           | £0.00 | £0.024               |
| Singapore   | Singapore NGN - National              | £0.00 | £0.024               |

## International SIP - National Outbound Calling

| Country     | Plan                                  | Setup | Onecom price (£) PPM |
|-------------|---------------------------------------|-------|----------------------|
| Slovakia    | Slovakia Fixed - National             | £0.00 | £0.006               |
| Slovakia    | Slovakia Freephone - National         | £0.00 | £0.00                |
| Slovakia    | Slovakia Mobile - National            | £0.00 | £0.032               |
| Slovakia    | Slovakia NGN - National               | £0.00 | £0.088               |
| Slovakia    | Slovakia Short Code Plan 1 - National | £0.00 | £0.348               |
| Slovakia    | Slovakia Short Code Plan 2 - National | £0.00 | £2.365               |
| Slovenia    | Slovenia Fixed - National             | £0.00 | £0.038               |
| Slovenia    | Slovenia Freephone - National         | £0.00 | £0.00                |
| Slovenia    | Slovenia Mobile - National            | £0.00 | £0.078               |
| Slovenia    | Slovenia NGN - National               | £0.00 | £1.196               |
| Slovenia    | Slovenia Short Code Plan 1 - National | £0.00 | £0.00                |
| Slovenia    | Slovenia Short Code Plan 2 - National | £0.00 | £3.152               |
| Spain       | Spain Fixed - National                | £0.00 | £0.012               |
| Spain       | Spain Freephone - National            | £0.00 | £0.00                |
| Spain       | Spain Mobile - National               | £0.00 | £0.030               |
| Spain       | Spain NGN Plan 1 - National           | £0.00 | £0.010               |
| Spain       | Spain NGN Plan 2 - National           | £0.00 | £0.382               |
| Spain       | Spain Short Code Plan 1 - National    | £0.00 | £6.406               |
| Spain       | Spain Short Code Plan 2 - National    | £0.00 | £0.032               |
| Sweden      | Sweden Fixed - National               | £0.00 | £0.012               |
| Sweden      | Sweden Freephone - National           | £0.00 | £0.00                |
| Sweden      | Sweden Mobile - National              | £0.00 | £0.024               |
| Sweden      | Sweden NGN - National                 | £0.00 | £0.048               |
| Sweden      | Sweden Paging - National              | £0.00 | £5.000               |
| Switzerland | Switzerland Fixed - National          | £0.00 | £0.026               |
| Switzerland | Switzerland Freephone - National      | £0.00 | £0.00                |
| Switzerland | Switzerland Mobile - National         | £0.00 | £0.087               |
| Switzerland | Switzerland Mobile Other - National   | £0.00 | £0.169               |
| Switzerland | Switzerland NGN - National            | £0.00 | £0.132               |
| Switzerland | Switzerland Short Code - National     | £0.00 | £2.352               |

## International SIP - National Outbound Calling

| Country | Plan                                  | Setup  | Onecom price (£) PPM |
|---------|---------------------------------------|--------|----------------------|
| Turkey  | Turkey Fixed - National               | £0.00  | £0.043               |
| Turkey  | Turkey Freephone - National           | £0.00  | £0.00                |
| Turkey  | Turkey Mobile - National              | £0.00  | £0.080               |
| Turkey  | Turkey Mobile North Cyprus - National | £0.00  | £0.270               |
| Turkey  | Turkey NGN - National                 | £0.00  | £0.049               |
| Turkey  | Turkey Short Code - National          | £0.00  | £1.339               |
| USA     | USA 48 - National                     | £0.00  | £0.011               |
| USA     | Alaska - National                     | £0.00  | £0.051               |
| USA     | Hawaii - National                     | £0.00  | £0.051               |
| USA     | USA Lifeline - National               | £0.00  | £0.00                |
| USA     | USA N11 - National                    | £1.075 | £0.00                |
| USA     | USA Toll-Free - National              | £0.00  | £0.00                |

All rates in this document are subject to change without prior notice due to adjustments made by our carrier or other external factors. While we aim to provide as much advance notice as possible, these changes may occur at any time\*

\*60/60\* - All calls are rounded up to the minute - Example, A 30 second call would be charged out at 60 seconds

## International SIP – In-country to International Destinations

| Destination                     | Price Per Min |
|---------------------------------|---------------|
| Afghanistan                     | £0.357        |
| Afghanistan - Kabul             | £0.357        |
| Afghanistan - Mobile - Areeba   | £0.343        |
| Afghanistan - Mobile - AT       | £0.402        |
| Afghanistan - Mobile - AWC      | £0.357        |
| Afghanistan - Mobile - Etisalat | £0.357        |
| Afghanistan - Mobile - Other    | £0.357        |
| Afghanistan - Mobile - Roshan   | £0.357        |
| Afghanistan - Mobile - Salaam   | £0.309        |
| Albania                         | £0.293        |
| Albania - Mobile - AMC          | £0.766        |
| Albania - Mobile - Eagle        | £0.726        |
| Albania - Mobile - Plus         | £0.287        |
| Albania - Mobile - Vodafone     | £0.739        |
| Albania - NGN                   | £0.293        |
| Albania - Tirana                | £0.293        |
| Algeria                         | £0.106        |
| Algeria - Algiers               | £0.106        |
| Algeria - Fixed - CAT           | £0.102        |
| Algeria - Mobile - Djezzy       | £1.351        |
| Algeria - Mobile - Mobilis      | £1.190        |
| Algeria - Mobile - Ooredoo      | £1.034        |
| Algeria - Mobile - Other        | £1.435        |
| Algeria - NGN                   | £0.175        |
| Andorra                         | £0.043        |
| Andorra - Mobile                | £0.402        |
| Angola                          | £0.153        |
| Angola - Mobile                 | £0.326        |
| Angola - Mobile - Movitel       | £0.309        |
| Angola - Mobile - Unitel        | £0.662        |
| Angola - NGN                    | £1.075        |
| Anguilla                        | £0.321        |
| Anguilla - Mobile - CW          | £0.353        |
| Anguilla - Mobile - Digicel     | £0.353        |
| Anguilla - Mobile - Weblinks    | £0.415        |
| Antarctica                      | £4.412        |

| Destination                          | Price Per Min |
|--------------------------------------|---------------|
| Antigua & Barbuda                    | £0.411        |
| Antigua & Barbuda - Mobile - Digicel | £0.310        |
| Antigua & Barbuda - Mobile - Other   | £0.432        |
| Argentina                            | £0.011        |
| Argentina - Buenos Aires             | £0.087        |
| Argentina - Cordoba                  | £0.012        |
| Argentina - Mendoza                  | £0.012        |
| Argentina - Cities                   | £0.087        |
| Argentina - Mobile                   | £0.305        |
| Argentina - Mobile - Claro - 1       | £0.318        |
| Argentina - Mobile - Claro - 2       | £0.254        |
| Argentina - Mobile - Claro - 3       | £0.254        |
| Armenia                              | £0.451        |
| Armenia - Mobile                     | £0.407        |
| Armenia - Mobile - Armentel          | £0.388        |
| Armenia - Mobile - Karabakh          | £0.362        |
| Armenia - Mobile - Orange            | £0.340        |
| Armenia - Mobile - Vivacell          | £0.346        |
| Armenia - Nagorny Karabakh           | £0.327        |
| Armenia - Ucom                       | £0.317        |
| Armenia - Yerevan                    | £0.274        |
| Aruba                                | £0.171        |
| Aruba - Mobile - Digicel             | £0.350        |
| Aruba - Mobile - Other               | £0.342        |
| Ascension Island                     | £3.694        |
| Australia                            | £0.023        |
| Australia - Canberra                 | £0.012        |
| Australia - Melbourne                | £0.017        |
| Australia - Mobile - Hutchison       | £0.035        |
| Australia - Mobile - Optus           | £0.045        |
| Australia - Mobile - Other           | £0.045        |
| Australia - Mobile - Telstra         | £0.041        |
| Australia - Mobile - Vodafone        | £0.037        |
| Australia - NGN                      | £0.106        |
| Australia - Satellite                | £0.108        |
| Australia - Sydney                   | £0.020        |

## International SIP – In-country to International Destinations

| Destination                     | Price Per Min |
|---------------------------------|---------------|
| Austria                         | £0.179        |
| Austria - Mobile - H3G          | £0.403        |
| Austria - Mobile - H3G EEA      | £0.020        |
| Austria - Mobile - Lycatel      | £0.401        |
| Austria - Mobile - Lycatel EEA  | £0.021        |
| Austria - Mobile - Mobilkom     | £0.416        |
| Austria - Mobile - Mobilkom EEA | £0.018        |
| Austria - Mobile - Orange       | £0.401        |
| Austria - Mobile - Orange EEA   | £0.015        |
| Austria - Mobile - Other        | £0.515        |
| Austria - Mobile - Other EEA    | £0.313        |
| Austria - Mobile - Teling       | £0.401        |
| Austria - Mobile - Teling EEA   | £0.020        |
| Austria - Mobile - TMobile      | £0.403        |
| Austria - Mobile - TMobile EEA  | £0.020        |
| Austria - NGN                   | £0.563        |
| Austria - NGN EEA               | £0.419        |
| Austria - Vienna                | £0.194        |
| Austria - Vienna EEA            | £0.007        |
| Austria EEA                     | £0.013        |
| Azerbaijan                      | £0.411        |
| Azerbaijan - Baku               | £0.382        |
| Azerbaijan - Mobile             | £0.518        |
| Bahamas                         | £0.362        |
| Bahamas - Mobile                | £0.362        |
| Bahrain                         | £0.245        |
| Bahrain - Fixed - Other         | £0.220        |
| Bahrain - Mobile - Batelco      | £0.237        |
| Bahrain - Mobile - Viva         | £0.237        |
| Bahrain - Mobile - Zain         | £0.237        |
| Bahrain - Mobile - Other        | £0.367        |
| Bahrain - NGN                   | £0.282        |

| Destination                      | Price Per Min |
|----------------------------------|---------------|
| Bangladesh                       | £0.026        |
| Bangladesh - Chittagong          | £0.031        |
| Bangladesh - Dhaka               | £0.026        |
| Bangladesh - Mobile - Airtel     | £0.020        |
| Bangladesh - Mobile - Banglalink | £0.020        |
| Bangladesh - Mobile - Grameen    | £0.020        |
| Bangladesh - Mobile - Other      | £0.026        |
| Bangladesh - Mobile - Robi       | £0.020        |
| Bangladesh - Other Cities        | £0.028        |
| Bangladesh - Sylhet              | £0.031        |
| Barbados                         | £0.292        |
| Barbados - Fixed - C&W           | £0.414        |
| Barbados - Fixed - Digicel       | £0.418        |
| Barbados - Fixed - Flow          | £0.396        |
| Barbados - Mobile - C&W          | £0.292        |
| Barbados - Mobile - Digicel      | £0.344        |
| Barbados - Mobile - Other        | £0.318        |
| Barbados - NGN                   | £0.530        |
| Belgium                          | £0.571        |
| Belgium - Antwerp                | £0.736        |
| Belgium - Antwerp EEA            | £0.014        |
| Belgium - Brussels               | £0.152        |
| Belgium - Brussels EEA           | £0.013        |
| Belgium - Mobile - Base          | £0.714        |
| Belgium - Mobile - Base EEA      | £0.014        |
| Belgium - Mobile - Lyca          | £0.734        |
| Belgium - Mobile - Lyca EEA      | £0.308        |
| Belgium - Mobile - Mobistar      | £0.524        |
| Belgium - Mobile - Mobistar EEA  | £0.010        |
| Belgium - Mobile - Other         | £0.707        |
| Belgium - Mobile - Other EEA     | £0.011        |
| Belgium - Mobile - Proximus      | £0.423        |
| Belgium - Mobile - Proximus EEA  | £0.011        |
| Belgium - Mobile - Telenet       | £0.714        |
| Belgium - Mobile - Telenet EEA   | £0.021        |
| Australia - Satellite            | £0.108        |
| Australia - Sydney               | £0.020        |

## International SIP – In-country to International Destinations

| Destination                            | Price Per Min |
|--|---------------|
| Belgium - NGN                          | £0.871        |
| Belgium - NGN EEA                      | £0.809        |
| Belgium - Proximus                     | £0.682        |
| Belgium - Proximus EEA                 | £0.006        |
| Belgium - Telenet                      | £0.736        |
| Belgium - Telenet EEA                  | £0.005        |
| Belgium - Universal-Access             | £0.656        |
| Belgium - Universal-Access EEA         | £0.168        |
| Belgium - Versatel                     | £0.682        |
| Belgium - Versatel EEA                 | £0.018        |
| Belgium EEA                            | £0.004        |
| Belize                                 | £0.378        |
| Belize - Mobile                        | £0.378        |
| Benin                                  | £0.536        |
| Benin - Mobile - Bell Benin            | £0.661        |
| Benin - Mobile - Globacom              | £0.605        |
| Benin - Mobile - MTN                   | £0.599        |
| Benin - NGN                            | £0.919        |
| Bermuda                                | £0.063        |
| Bermuda - Mobile                       | £0.056        |
| Bhutan                                 | £0.157        |
| Bolivia                                | £0.312        |
| Bolivia - Cochabamba                   | £0.312        |
| Bolivia - La Paz                       | £0.315        |
| Bolivia - Mobile - Entel               | £0.309        |
| Bolivia - Mobile - Nuevatel            | £0.309        |
| Bolivia - Mobile - Other               | £0.309        |
| Bolivia - Mobile - Telecel             | £0.303        |
| Bolivia - Santa Cruz                   | £0.413        |
| Bosnia & Herzegovina                   | £0.508        |
| Bosnia & Herzegovina - Fixed - BH      | £0.286        |
| Bosnia & Herzegovina - Fixed - Mostar  | £0.263        |
| Bosnia & Herzegovina - Fixed - Srpske  | £0.275        |
| Bosnia & Herzegovina - Mobile - BH     | £0.695        |
| Bosnia & Herzegovina - Mobile - Mostar | £0.701        |
| Bosnia & Herzegovina - Mobile - Srpske | £0.701        |
| Bosnia & Herzegovina - Sarajevo        | £0.275        |

| Destination                      | Price Per Min |
|----------------------------------|---------------|
| Botswana                         | £0.486        |
| Botswana - Mobile - Mascom       | £0.491        |
| Botswana - Mobile - Orange       | £0.476        |
| Botswana - Mobile - Other        | £0.476        |
| Brazil                           | £0.004        |
| Brazil - Belem                   | £0.006        |
| Brazil - Belo Horizonte          | £0.006        |
| Brazil - Brasilia                | £0.006        |
| Brazil - Campinas                | £0.006        |
| Brazil - Curitiba                | £0.006        |
| Brazil - Fortaleza               | £0.006        |
| Brazil - Goiania                 | £0.006        |
| Brazil - Governador Valladores   | £0.006        |
| Brazil - Cities                  | £0.006        |
| Brazil - Mobile                  | £0.024        |
| Brazil - Mobile - Tim            | £0.013        |
| Brazil - NGN                     | £0.114        |
| Brazil - Recife                  | £0.006        |
| Brazil - Rio De Janeiro          | £0.004        |
| Brazil - Sao Paulo               | £0.013        |
| Brazil - Vitoria                 | £0.006        |
| Brunei                           | £0.151        |
| Brunei - Mobile                  | £0.151        |
| Bulgaria                         | £0.127        |
| Bulgaria - Mobile - BTC          | £0.571        |
| Bulgaria - Mobile - BTC EEA      | £0.034        |
| Bulgaria - Mobile - Globul       | £0.616        |
| Bulgaria - Mobile - Globul EEA   | £0.621        |
| Bulgaria - Mobile - Mobiltel     | £0.605        |
| Bulgaria - Mobile - Mobiltel EEA | £0.037        |
| Bulgaria - Mobile - Other        | £0.614        |
| Bulgaria - Mobile - Other EEA    | £0.152        |
| Bulgaria - Mobile - Tetra        | £0.229        |
| Bulgaria - Mobile - Tetra EEA    | £0.049        |
| Bulgaria - OLO                   | £0.174        |
| Bulgaria - OLO EEA               | £0.009        |
| Bulgaria - PNS                   | £0.135        |

## International SIP – In-country to International Destinations

| Destination                     | Price Per Min |
|---------------------------------|---------------|
| Bulgaria - PNS EEA              | £0.094        |
| Bulgaria - Sofia                | £0.133        |
| Bulgaria - Sofia EEA            | £0.009        |
| Bulgaria EEA                    | £0.022        |
| Burkina Faso                    | £0.934        |
| Burkina Faso - Fixed - Onatel   | £0.807        |
| Burkina Faso - Mobile - Airtel  | £0.865        |
| Burkina Faso - Mobile - Other   | £1.146        |
| Burkina Faso - Mobile - Telecel | £0.740        |
| Burkina Faso - Mobile - Telmob  | £0.928        |
| Burundi                         | £1.065        |
| Burundi - Fixed - Onkod         | £1.065        |
| Burundi - Mobile - Lacell       | £1.046        |
| Burundi - Mobile - Africell     | £1.065        |
| Burundi - Mobile - Econet       | £1.065        |
| Burundi - Mobile - Lumitel      | £1.065        |
| Burundi - Mobile - Onatel       | £1.065        |
| Burundi - Mobile - UCOM         | £1.065        |
| Burundi - Mobility - Services   | £1.065        |
| Burundi - Mobile - Other        | £1.046        |
| Burundi - NGN                   | £1.065        |
| Cambodia                        | £0.129        |
| Cambodia - Fixed - Metfone      | £0.122        |
| Cambodia - Mobile - Metfone     | £0.148        |
| Cambodia - Mobile - Mobitel     | £0.148        |
| Cambodia - Mobile - Other       | £0.102        |
| Cambodia - Mobile - Smart       | £0.132        |
| Cambodia - Phnom Phen           | £0.124        |
| Cameroon                        | £0.204        |
| Cameroon - Mobile - MTN         | £0.604        |
| Cameroon - Mobile - Nexttel     | £0.600        |
| Cameroon - Mobile - Orange      | £0.634        |
| Cameroon - Mobile - Other       | £0.878        |
| Cameroon - Mobile - Camtel      | £0.118        |
| Cameroon - NGN                  | £0.715        |
| Canada                          | £0.004        |
| Canada - Directory Assistance   | £0.291        |

| Destination                                    | Price Per Min |
|--|---------------|
| Canada - Yukon                                 | £0.202        |
| Cape Verde                                     | £0.195        |
| Cape Verde - Mobile                            | £0.432        |
| Cape Verde - Mobile - TPLUS                    | £0.432        |
| Cape Verde - TLC                               | £0.238        |
| Cayman Islands                                 | £0.136        |
| Cayman Islands - Mobile - Digicel              | £0.240        |
| Cayman Islands - Mobile - Other                | £0.240        |
| Cayman Islands - NGN                           | £0.299        |
| Central African Republic                       | £1.051        |
| Central African Republic - Mobile - Moov       | £1.069        |
| Central African Republic - Mobile - Nationlink | £1.407        |
| Central African Republic - Mobile - Orange     | £0.972        |
| Central African Republic - Mobile - Telecel    | £1.566        |
| Central African Republic - Mobile - ZTE        | £1.423        |
| Central African Republic - NGN                 | £1.641        |
| Chad   | £1.100        |
| Chad - Mobile - Airtel                         | £1.229        |
| Chad - Mobile - Millicom                       | £0.857        |
| Chad - Mobile - Other                          | £1.125        |
| Chile  | £0.016        |
| Chile - Easter Island                          | £0.037        |
| Chile - Mobile - Claro                         | £0.022        |
| Chile - Mobile - Other                         | £0.025        |
| Chile - NGN                                    | £0.110        |
| Chile - Rural                                  | £0.102        |
| Chile - Santiago                               | £0.016        |
| China  | £1.026        |
| China - Beijing                                | £1.026        |
| China - Guangzhou                              | £1.026        |
| China - Mobile - Other                         | £1.026        |
| China - Mobile - Telecom                       | £1.026        |
| China - Mobile - Unicom                        | £1.026        |
| China - Shanghai                               | £1.026        |
| Christmas Island                               | £0.021        |

## International SIP – In-country to International Destinations

| Destination                            | Price Per Min |
|--|---------------|
| Colombia                               | £0.011        |
| Colombia - Mobile - Comcel             | £0.015        |
| Colombia - Mobile - Movistar           | £0.010        |
| Colombia - Mobile - Other              | £0.014        |
| Colombia - Mobile - Tigo               | £0.014        |
| Comoros                                | £1.168        |
| Comoros - Mobile                       | £1.392        |
| Congo                                  | £1.228        |
| Congo - Mobile - Airtel                | £1.165        |
| Congo - Mobile - Azur                  | £1.165        |
| Congo - Mobile - MTN                   | £1.165        |
| Congo - Mobile - Warid                 | £0.812        |
| Congo - NGN                            | £1.164        |
| Cook Islands                           | £2.474        |
| Costa Rica                             | £0.033        |
| Costa Rica - Mobile - Claro            | £0.083        |
| Costa Rica - Mobile - ICE              | £0.080        |
| Costa Rica - Mobile - Other            | £0.080        |
| Costa Rica - Mobile - Telefonica       | £0.130        |
| Costa Rica - Mobile - Virtual Operator | £0.095        |
| Costa Rica - NGN                       | £0.192        |
| Croatia                                | £0.265        |
| Croatia - Mobile - Other               | £0.757        |
| Croatia - Mobile - Other EEA           | £0.051        |
| Croatia - Mobile - TMobile             | £0.656        |
| Croatia - Mobile - TMobile EEA         | £0.067        |
| Croatia - Mobile - Vipnet              | £0.701        |
| Croatia - Mobile - Vipnet EEA          | £0.073        |
| Croatia - NGN                          | £0.380        |
| Croatia - NGN EEA                      | £0.966        |
| Croatia EEA                            | £0.023        |
| Cyprus                                 | £0.227        |
| Cyprus - Mobile - MTN                  | £0.152        |
| Cyprus - Mobile - MTN EEA              | £0.046        |
| Cyprus - Mobile - Primetel             | £0.140        |
| Cyprus - Mobile - Primetel EEA         | £0.046        |
| Cyprus - Mobile - Vodafone             | £0.166        |

| Destination                            | Price Per Min |
|--|---------------|
| Cyprus - Mobile - Vodafone EEA         | £0.032        |
| Cyprus - NGN                           | £0.423        |
| Cyprus - NGN EEA                       | £0.312        |
| Cyprus EEA                             | £0.057        |
| Cyprus North                           | £0.072        |
| Cyprus North - Mobile - Telsim         | £0.296        |
| Cyprus North - Mobile - Telsim EEA     | £0.312        |
| Cyprus North - Mobile - Turkcell       | £0.312        |
| Cyprus North - Mobile - Turkcell EEA   | £0.312        |
| Cyprus North EEA                       | £0.062        |
| Czech Republic                         | £0.043        |
| Czech Republic - Mobile                | £0.160        |
| Czech Republic - Mobile - O2           | £0.133        |
| Czech Republic - Mobile - O2 EEA       | £0.023        |
| Czech Republic - Mobile - TMobile      | £0.133        |
| Czech Republic - Mobile - TMobile EEA  | £0.023        |
| Czech Republic - Mobile - Vodafone     | £0.133        |
| Czech Republic - Mobile - Vodafone EEA | £0.023        |
| Czech Republic - Mobile EEA            | £0.025        |
| Czech Republic - NGN                   | £0.659        |
| Czech Republic - NGN EEA               | £0.381        |
| Czech Republic - Prague                | £0.043        |
| Czech Republic - Prague EEA            | £0.027        |
| Czech Republic EEA                     | £0.029        |
| Denmark                                | £0.693        |
| Denmark - Mobile - H3G                 | £0.574        |
| Denmark - Mobile - H3G EEA             | £0.014        |
| Denmark - Mobile - Other               | £0.574        |
| Denmark - Mobile - Other EEA           | £0.014        |
| Denmark - Mobile - TDC                 | £0.574        |
| Denmark - Mobile - TDC EEA             | £0.014        |
| Denmark - Mobile - Telenor             | £0.574        |
| Denmark - Mobile - Telenor EEA         | £0.013        |
| Denmark - Mobile - Telia               | £0.766        |
| Denmark - Mobile - Telia EEA           | £0.009        |
| Denmark - NGN                          | £0.617        |
| Denmark - NGN EEA                      | £0.015        |

## International SIP – In-country to International Destinations

| Destination                          | Price Per Min |
|--------------------------------------|---------------|
| Denmark EEA                          | £0.013        |
| Diego Garcia                         | £2.419        |
| Djibouti                             | £0.578        |
| Djibouti - Mobile                    | £0.578        |
| Dominica                             | £0.304        |
| Dominica - Mobile - Digicel          | £0.384        |
| Dominica - Mobile - Other            | £0.378        |
| Dominican Republic                   | £0.148        |
| Dominican Republic - Mobile - Claro  | £0.148        |
| Dominican Republic - Mobile - Orange | £0.148        |
| Dominican Republic - Mobile - Other  | £0.148        |
| Dominican Republic - Mobile - Tricom | £0.148        |
| Dominican Republic - Mobile - Viva   | £0.180        |
| Dominican Republic - Santa Domingo   | £0.148        |
| DRC                                  | £0.995        |
| DRC - Mobile - Africell              | £0.869        |
| DRC - Mobile - Airtel                | £0.831        |
| DRC - Mobile - Orange                | £0.785        |
| DRC - Mobile - Other                 | £0.915        |
| DRC - Mobile - Vodacom               | £0.819        |
| East Timor                           | £1.565        |
| Ecuador                              | £0.215        |
| Ecuador - Cuenca                     | £0.203        |
| Ecuador - Guayaquil                  | £0.222        |
| Ecuador - Mobile - Bell South        | £0.337        |
| Ecuador - Mobile - Other             | £0.324        |
| Ecuador - Mobile - Porta             | £0.324        |
| Ecuador - Quito                      | £0.203        |
| Egypt                                | £0.144        |
| Egypt - Cairo                        | £0.131        |
| Egypt - Mobile - Etisalat            | £0.149        |
| Egypt - Mobile - Mobinil             | £0.195        |
| Egypt - Mobile - Other               | £0.205        |
| Egypt - Mobile - Vodafone            | £0.214        |
| Egypt - Mobile - We                  | £0.186        |
| El Salvador                          | £0.260        |
| El Salvador - CTE                    | £0.123        |

| Destination                        | Price Per Min |
|------------------------------------|---------------|
| El Salvador - Fixed - Digicel      | £0.268        |
| El Salvador - Fixed - GCA          | £0.241        |
| El Salvador - Fixed - Salnet       | £0.243        |
| El Salvador - Fixed - Telefonica   | £0.245        |
| El Salvador - Fixed - Telemovil    | £0.244        |
| El Salvador - Mobile - Digicel     | £0.196        |
| El Salvador - Mobile - Intelfon    | £0.288        |
| El Salvador - Mobile - Other       | £0.306        |
| El Salvador - Mobile - Personal    | £0.258        |
| El Salvador - Mobile - Telefonica  | £0.260        |
| El Salvador - Mobile - Telemovil   | £0.182        |
| Emsat                              | £7.095        |
| Equatorial Guinea                  | £0.945        |
| Eritrea                            | £0.428        |
| Eritrea - Mobile                   | £0.428        |
| Estonia                            | £0.644        |
| Estonia - Mobile - Elisa           | £0.937        |
| Estonia - Mobile - Elisa EEA       | £0.015        |
| Estonia - Mobile - EMT             | £0.937        |
| Estonia - Mobile - EMT EEA         | £0.066        |
| Estonia - Mobile - Other           | £0.937        |
| Estonia - Mobile - Other EEA       | £0.265        |
| Estonia - Mobile - Tele2           | £1.012        |
| Estonia - Mobile - Tele2 EEA       | £0.055        |
| Estonia - Mobile - Top Connect     | £0.951        |
| Estonia - Mobile - Top Connect EEA | £0.066        |
| Estonia - NGN                      | £0.917        |
| Estonia - NGN EEA                  | £0.398        |
| Estonia EEA                        | £0.022        |
| Eswatini                           | £0.403        |
| Eswatini - Mobile - MTN            | £0.393        |
| Eswatini - Mobile - Other          | £0.401        |
| Ethiopia                           | £0.403        |
| Ethiopia - Addis Ababa             | £0.416        |
| Ethiopia - Mobile                  | £0.414        |
| Ethiopia - Mobile - Addis Ababa    | £0.414        |
| Falkland Islands                   | £2.926        |

## International SIP – In-country to International Destinations

| Destination                          | Price Per Min |
|--------------------------------------|---------------|
| Faroe Islands                        | £0.042        |
| Fiji Islands                         | £0.504        |
| Fiji Islands - Mobile                | £0.484        |
| Finland                              | £0.610        |
| Finland - Helsinki                   | £0.565        |
| Finland - Helsinki EEA               | £0.034        |
| Finland - Mobile - Elisa             | £0.573        |
| Finland - Mobile - Elisa EEA         | £0.013        |
| Finland - Mobile - Other             | £0.565        |
| Finland - Mobile - Other EEA         | £0.015        |
| Finland - Mobile - Sonera            | £0.571        |
| Finland - Mobile - Sonera EEA        | £0.033        |
| Finland - NGN                        | £0.674        |
| Finland - NGN EEA                    | £0.619        |
| Finland EEA                          | £0.023        |
| France                               | £0.108        |
| France - Mobile - Bouygues           | £0.291        |
| France - Mobile - Bouygues EEA       | £0.013        |
| France - Mobile - Free               | £0.288        |
| France - Mobile - Free EEA           | £0.010        |
| France - Mobile - Globalstar         | £0.612        |
| France - Mobile - Globalstar EEA     | £0.060        |
| France - Mobile - Orange             | £0.291        |
| France - Mobile - Orange EEA         | £0.024        |
| France - Mobile - Other              | £0.686        |
| France - Mobile - Other EEA          | £0.588        |
| France - Mobile - SFR                | £0.318        |
| France - Mobile - SFR EEA            | £0.016        |
| France - Orange                      | £0.044        |
| France - Orange EEA                  | £0.006        |
| France - NGN                         | £0.268        |
| France - NGN EEA                     | £0.609        |
| France EEA                           | £0.005        |
| French Guiana                        | £0.026        |
| French Guiana - Mobile - Digicel     | £0.416        |
| French Guiana - Mobile - Digicel EEA | £0.032        |
| French Guiana - Mobile - Orange      | £0.416        |

| Destination                         | Price Per Min |
|-------------------------------------|---------------|
| French Guiana - Mobile - Orange EEA | £0.032        |
| French Guiana - Mobile - Other      | £0.457        |
| French Guiana - Mobile - Other EEA  | £0.032        |
| French Guiana EEA                   | £0.361        |
| French Polynesia                    | £0.461        |
| French Polynesia - Mobile           | £0.461        |
| French Polynesia - Mobile - Other   | £0.473        |
| Gabon                               | £1.955        |
| Gabon - Mobile - Airtel             | £1.419        |
| Gabon - Mobile - Azur               | £1.867        |
| Gabon - Mobile - Libertis           | £1.068        |
| Gabon - Mobile - Other              | £1.601        |
| Gabon - Mobile - Telecel            | £1.068        |
| Gambia                              | £0.981        |
| Gambia - Mobile - Africell          | £0.981        |
| Gambia - Mobile - Comium            | £0.981        |
| Gambia - Mobile - Gamcell           | £0.981        |
| Gambia - Mobile - Other             | £0.981        |
| Gambia - Mobile - Qcell             | £0.981        |
| Georgia                             | £0.481        |
| Georgia - Abkhazia                  | £0.303        |
| Georgia - Mobile - Geocell          | £0.580        |
| Georgia - Mobile - Magticom         | £0.530        |
| Georgia - Mobile - Mobitel          | £0.468        |
| Georgia - Mobile - Other            | £0.508        |
| Georgia - Mobile - Silknet          | £0.530        |
| Georgia - NGN                       | £0.464        |
| Georgia - Tbilisi                   | £0.303        |
| Germany                             | £0.384        |
| Germany - DT                        | £0.180        |
| Germany - DT EEA                    | £0.005        |
| Germany - Mobile - E+               | £0.601        |
| Germany - Mobile - E+ EEA           | £0.024        |
| Germany - Mobile - Lyca             | £0.522        |
| Germany - Mobile - Lyca EEA         | £0.025        |
| Germany - Mobile - O2               | £0.552        |
| Germany - Mobile - O2 EEA           | £0.016        |

## International SIP – In-country to International Destinations

| Destination                     | Price Per Min |
|---------------------------------|---------------|
| Germany - Mobile - Other        | £0.577        |
| Germany - Mobile - Other EEA    | £0.148        |
| Germany - Mobile - T-Mobile     | £0.431        |
| Germany - Mobile - T-Mobile EEA | £0.033        |
| Germany - Mobile - Vodafone     | £0.568        |
| Germany - Mobile - Vodafone EEA | £0.034        |
| Germany - NGN                   | £0.718        |
| Germany - NGN EEA               | £0.725        |
| Germany - Versatel              | £0.178        |
| Germany - Versatel EEA          | £0.004        |
| Germany EEA                     | £0.008        |
| Ghana                           | £0.462        |
| Ghana - Mobile - Airtel         | £0.430        |
| Ghana - Mobile - Glo            | £0.369        |
| Ghana - Mobile - Kasapa         | £0.489        |
| Ghana - Mobile - MTN            | £0.388        |
| Ghana - Mobile - Other          | £0.619        |
| Ghana - Mobile - Tigo           | £0.359        |
| Ghana - Mobile - Vodafone       | £0.327        |
| Gibraltar                       | £0.057        |
| Gibraltar - Mobile              | £0.235        |
| Global Mobile                   | £2.804        |
| Global Mobile - Ellipso         | £2.804        |
| Global Mobile - Globalstar      | £5.063        |
| Global Mobile - Iridium         | £9.977        |
| Greece                          | £0.062        |
| Greece - Athens                 | £0.062        |
| Greece - Athens EEA             | £0.005        |
| Greece - Mobile - Cosmote       | £0.135        |
| Greece - Mobile - Cosmote EEA   | £0.009        |
| Greece - Mobile - Cyta          | £0.126        |
| Greece - Mobile - Cyta EEA      | £0.027        |
| Greece - Mobile - Other         | £0.312        |
| Greece - Mobile - Other EEA     | £0.031        |
| Greece - Mobile - Vodafone      | £0.137        |
| Greece - Mobile - Vodafone EEA  | £0.009        |
| Greece - Mobile - Wind          | £0.137        |

| Destination                                 | Price Per Min |
|---|---------------|
| Greece - Mobile - Wind EEA                  | £0.009        |
| Greece - NGN                                | £0.310        |
| Greece - NGN EEA                            | £0.207        |
| Greece EEA                                  | £0.029        |
| Greenland                                   | £0.093        |
| Greenland - Mobile                          | £0.080        |
| Grenada (incl Carriacou)                    | £0.428        |
| Grenada (incl Carriacou) - Fixed - C&W      | £0.161        |
| Grenada (incl Carriacou) - Mobile - Digicel | £0.304        |
| Grenada (incl Carriacou) - Mobile - Other   | £1.578        |
| Grenada (incl Carriacou) - NGN              | £1.677        |
| Guadeloupe                                  | £0.403        |
| Guadeloupe - Mobile                         | £0.487        |
| Guadeloupe - Mobile EEA                     | £0.519        |
| Guadeloupe EEA                              | £0.016        |
| Guam  | £0.031        |
| Guatemala                                   | £0.235        |
| Guatemala - ATEL                            | £0.235        |
| Guatemala - Cablenet                        | £0.246        |
| Guatemala - Fixed - Other                   | £0.235        |
| Guatemala - Mobile - Comcel                 | £0.274        |
| Guatemala - Mobile - Other                  | £0.235        |
| Guatemala - Mobile - PCS                    | £0.295        |
| Guatemala - Mobile - Telefonica             | £0.235        |
| Guatemala - Telgua                          | £0.235        |
| Guinea                                      | £0.962        |
| Guinea - Fixed - Other                      | £0.962        |
| Guinea - Mobile - Gamma                     | £0.962        |
| Guinea - Mobile - Intercel                  | £1.301        |
| Guinea - Mobile - Mai                       | £0.962        |
| Guinea - Mobile - MTN                       | £0.976        |
| Guinea - Mobile - Orange                    | £0.962        |
| Guinea - Mobile - Other                     | £1.344        |
| Guinea - Mobile - Sotelgui                  | £0.962        |
| Guinea - NGN                                | £2.035        |
| Guinea Bissau                               | £1.401        |
| Guinea Bissau - Mobile                      | £1.529        |

## International SIP – In-country to International Destinations

| Destination                       | Price Per Min |
|-----------------------------------|---------------|
| Guinea Bissau - Mobile - Guinetel | £1.560        |
| Guinea Bissau - Mobile - MTN      | £1.301        |
| Guinea Bissau - Mobile - Orange   | £1.626        |
| Guinea Bissau - NGN               | £1.389        |
| Guyana                            | £0.381        |
| Guyana - Mobile                   | £0.381        |
| Guyana - Mobile - Digicel         | £0.339        |
| Haiti                             | £0.788        |
| Haiti - Mobile - Digicel          | £0.967        |
| Haiti - Mobile - Haitel           | £0.753        |
| Haiti - Mobile - Natcom           | £0.788        |
| Haiti - Mobile - Other            | £0.788        |
| Haiti - NGN                       | £0.806        |
| Honduras                          | £0.274        |
| Honduras - Fixed - Hondutel       | £0.207        |
| Honduras - Mobile - Claro         | £0.216        |
| Honduras - Mobile - Hondutel      | £0.274        |
| Honduras - Mobile - Tigo          | £0.308        |
| Honduras - Tegucigalpa            | £0.262        |
| Hong Kong                         | £0.032        |
| Hong Kong - Mobile                | £0.060        |
| Hungary                           | £0.094        |
| Hungary - Budapest                | £0.110        |
| Hungary - Budapest EEA            | £0.049        |
| Hungary - Mobile - Other          | £0.143        |
| Hungary - Mobile - Other EEA      | £0.028        |
| Hungary - Mobile - T-mobile       | £0.113        |
| Hungary - Mobile - T-mobile EEA   | £0.037        |
| Hungary - Mobile - Telenor        | £0.134        |
| Hungary - Mobile - Telenor EEA    | £0.028        |
| Hungary - Mobile - Vodafone       | £0.120        |
| Hungary - Mobile - Vodafone EEA   | £0.037        |
| Hungary - NGN                     | £0.115        |
| Hungary - NGN EEA                 | £0.032        |
| Hungary EEA                       | £0.048        |
| Iceland                           | £0.045        |
| Iceland - Mobile                  | £0.031        |

| Destination                     | Price Per Min |
|---------------------------------|---------------|
| Iceland - Mobile EEA            | £0.031        |
| Iceland EEA                     | £0.031        |
| India                           | £0.044        |
| India - Mobile - Aircel         | £0.036        |
| India - Mobile - Airtel         | £0.037        |
| India - Mobile - BSNL           | £0.036        |
| India - Mobile - Idea           | £0.037        |
| India - Mobile - Other          | £0.044        |
| India - Mobile - Reliance       | £0.036        |
| India - Mobile - TATA           | £0.036        |
| India - Mobile - Telenor        | £0.036        |
| India - Mobile - Vodafone       | £0.037        |
| Indonesia                       | £0.072        |
| Indonesia - Bandung             | £0.091        |
| Indonesia - Jakarta             | £0.077        |
| Indonesia - Cities              | £0.091        |
| Indonesia - Mobile - Hutchinson | £0.078        |
| Indonesia - Mobile - Excelcom   | £0.078        |
| Indonesia - Mobile - Indosat    | £0.078        |
| Indonesia - Mobile - Other      | £0.074        |
| Indonesia - Mobile - Telkomsel  | £0.073        |
| Indonesia - Mobile - Satellite  | £0.078        |
| Indonesia - Surabaya            | £0.080        |
| Inmarsat Single Access          | £19.908       |
| Unknown CLI                     | £4.108        |
| Iraq                            | £0.246        |
| Iraq - Baghdad                  | £0.246        |
| Iraq - Basra                    | £0.246        |
| Iraq - Duhok                    | £0.341        |
| Iraq - Erbil                    | £0.341        |
| Iraq - Kirkuk                   | £0.246        |
| Iraq - Mobile - Asiacell        | £0.326        |
| Iraq - Mobile - Fanous          | £0.314        |
| Iraq - Mobile - Itisaluna       | £0.150        |
| Iraq - Mobile - Kalimat         | £0.341        |
| Iraq - Mobile - Korek           | £0.307        |
| Iraq - Mobile - Mobitel         | £0.341        |

## International SIP – In-country to International Destinations

| Destination                        | Price Per Min |
|------------------------------------|---------------|
| Iraq - Mobile - Other              | £0.341        |
| Iraq - Mobile - Sana               | £0.341        |
| Iraq - Mobile - Zain               | £0.326        |
| Iraq - Mosul                       | £0.246        |
| Iraq - NGN                         | £0.215        |
| Iraq - Sulaimaniya                 | £0.341        |
| Ireland                            | £0.015        |
| Ireland - Dublin                   | £0.016        |
| Ireland - Dublin EEA               | £0.009        |
| Ireland - Mobile - Hutchison       | £0.804        |
| Ireland - Mobile - Hutchison EEA   | £0.011        |
| Ireland - Mobile - Lycatel         | £0.763        |
| Ireland - Mobile - Lycatel EEA     | £0.019        |
| Ireland - Mobile - Meteor          | £0.763        |
| Ireland - Mobile - Meteor EEA      | £0.011        |
| Ireland - Mobile - O2              | £0.763        |
| Ireland - Mobile - O2 EEA          | £0.011        |
| Ireland - Mobile - Other           | £0.940        |
| Ireland - Mobile - Other EEA       | £0.079        |
| Ireland - Mobile - Tesco           | £0.804        |
| Ireland - Mobile - Tesco EEA       | £0.015        |
| Ireland - Mobile - Vodafone        | £0.763        |
| Ireland - Mobile - Vodafone EEA    | £0.011        |
| Ireland - NGN                      | £0.269        |
| Ireland - NGN EEA                  | £0.167        |
| Ireland - Universal Access         | £0.804        |
| Ireland - Universal Access EEA     | £0.018        |
| Ireland - VOIP                     | £0.067        |
| Ireland - VOIP EEA                 | £0.053        |
| Ireland EEA                        | £0.009        |
| Israel                             | £0.053        |
| Israel - Fixed - Other             | £0.309        |
| Israel - Mobile                    | £0.119        |
| Israel - Palestine Mobile Watinaya | £0.347        |
| Israel - Tel Aviv                  | £0.083        |
| Italy                              | £0.003        |
| Italy - Milan                      | £0.007        |

| Destination                      | Price Per Min |
|----------------------------------|---------------|
| Italy - Milan EEA                | £0.003        |
| Italy - Mobile - BT              | £0.207        |
| Italy - Mobile - BT EEA          | £0.025        |
| Italy - Mobile - Coop            | £0.309        |
| Italy - Mobile - Coop EEA        | £0.046        |
| Italy - Mobile - Digi            | £0.204        |
| Italy - Mobile - Digi EEA        | £0.079        |
| Italy - Mobile - H3G             | £0.413        |
| Italy - Mobile - H3G EEA         | £0.042        |
| Italy - Mobile - Iliad           | £0.533        |
| Italy - Mobile - Iliad EEA       | £0.012        |
| Italy - Mobile - Intermatica     | £0.898        |
| Italy - Mobile - Intermatica EEA | £0.059        |
| Italy - Mobile - Lycatel         | £0.510        |
| Italy - Mobile - Lycatel EEA     | £0.442        |
| Italy - Mobile - Noverca         | £0.533        |
| Italy - Mobile - Noverca EEA     | £0.268        |
| Italy - Mobile - Other           | £0.961        |
| Italy - Mobile - Other EEA       | £0.442        |
| Italy - Mobile - Poste           | £0.961        |
| Italy - Mobile - Poste EEA       | £0.009        |
| Italy - Mobile - Tim             | £0.708        |
| Italy - Mobile - Tim EEA         | £0.028        |
| Italy - Mobile - Vodafone        | £0.422        |
| Italy - Mobile - Vodafone EEA    | £0.032        |
| Italy - Mobile - Welcome         | £0.334        |
| Italy - Mobile - Welcome EEA     | £0.051        |
| Italy - Mobile - Wind            | £0.702        |
| Italy - Mobile - Wind EEA        | £0.403        |
| Italy - Rome                     | £0.006        |
| Italy - Rome EEA                 | £0.004        |
| Italy EEA                        | £0.002        |
| Ivory Coast                      | £0.519        |
| Ivory Coast - Fixed - MTN        | £0.582        |
| Ivory Coast - Mobile - Comium    | £0.756        |
| Ivory Coast - Mobile - GreenN    | £0.512        |
| Ivory Coast - Mobile - Moov      | £0.582        |

## International SIP – In-country to International Destinations

| Destination                   | Price Per Min |
|-------------------------------|---------------|
| Ivory Coast - Mobile - MTN    | £0.756        |
| Ivory Coast - Mobile - Orange | £0.519        |
| Ivory Coast - NGN             | £0.986        |
| Jamaica                       | £0.306        |
| Jamaica - Mobile - CWJ        | £0.353        |
| Jamaica - Mobile - Digicell   | £0.342        |
| Jamaica - Mobile - Other      | £0.380        |
| Japan                         | £0.048        |
| Japan - IP Phone              | £0.062        |
| Japan - Mobile                | £0.086        |
| Japan - Nagoya                | £0.043        |
| Japan - Okinawa               | £0.024        |
| Japan - Osaka                 | £0.053        |
| Japan - Tokyo                 | £0.047        |
| Jordan                        | £0.345        |
| Jordan - Amman                | £0.296        |
| Jordan - Mobile - FastLink    | £0.329        |
| Jordan - Mobile - Mobilecom   | £0.329        |
| Jordan - Mobile - Other       | £0.329        |
| Jordan - Mobile - Umniah      | £0.304        |
| Kazakhstan                    | £0.099        |
| Kazakhstan - Almata           | £0.074        |
| Kazakhstan - Astana           | £0.077        |
| Kazakhstan - Karaganda        | £0.090        |
| Kazakhstan - Mobile - Altel   | £0.449        |
| Kazakhstan - Mobile - KarTel  | £0.308        |
| Kazakhstan - Mobile - Kcell   | £0.349        |
| Kazakhstan - Mobile - Other   | £0.449        |
| Kazakhstan - NGN              | £1.736        |
| Kazakhstan - OLO              | £0.383        |
| Kenya                         | £0.340        |
| Kenya - Mobile - Airtel       | £0.524        |
| Kenya - Mobile - Orange       | £0.316        |
| Kenya - Mobile - Other        | £0.520        |
| Kenya - Mobile - Safaricom    | £0.177        |
| Kenya - Nairobi               | £0.329        |
| Kenya - NGN                   | £0.558        |

| Destination                       | Price Per Min |
|-----------------------------------|---------------|
| Kiribati                          | £3.550        |
| Korea South                       | £0.022        |
| Korea South - Mobile              | £0.016        |
| Korea South - Seoul               | £0.022        |
| Kuwait                            | £0.093        |
| Kuwait - Mobile - Other           | £0.075        |
| Kuwait - Mobile - Viva            | £0.075        |
| Kuwait - Mobile - Watinaya        | £0.075        |
| Kuwait - Mobile - Zain            | £0.075        |
| Kuwait - NGN                      | £0.375        |
| Kyrgyzstan                        | £2.655        |
| Kyrgyzstan - Bishkek              | £0.639        |
| Kyrgyzstan - Fixed - Sky          | £0.417        |
| Kyrgyzstan - Mobile - Aktel       | £0.649        |
| Kyrgyzstan - Mobile - Katel       | £0.363        |
| Kyrgyzstan - Mobile - Megacom     | £0.373        |
| Kyrgyzstan - Mobile - Nur Telecom | £0.363        |
| Kyrgyzstan - Mobile - Other       | £0.649        |
| Kyrgyzstan - Mobile - Sky         | £0.373        |
| Kyrgyzstan - NGN                  | £2.711        |
| Kyrgyzstan - Sat Systems          | £0.374        |
| Laos                              | £0.143        |
| Laos - Mobile                     | £0.143        |
| Latvia                            | £0.804        |
| Latvia - Mobile                   | £0.989        |
| Latvia - Mobile - Baltija         | £0.814        |
| Latvia - Mobile - Baltija EEA     | £0.549        |
| Latvia - Mobile - Bite            | £0.801        |
| Latvia - Mobile - Bite EEA        | £0.615        |
| Latvia - Mobile - Camel           | £0.545        |
| Latvia - Mobile - Camel EEA       | £0.338        |
| Latvia - Mobile - LMT             | £0.471        |
| Latvia - Mobile - LMT EEA         | £0.034        |
| Latvia - Mobile - Tele2           | £0.519        |
| Latvia - Mobile - Tele2 EEA       | £0.040        |
| Latvia - Mobile EEA               | £0.101        |
| Latvia - NGN                      | £0.989        |

## International SIP – In-country to International Destinations

| Destination                   | Price Per Min |
|-------------------------------|---------------|
| Ivory Coast - Mobile - MTN    | £0.756        |
| Ivory Coast - Mobile - Orange | £0.519        |
| Ivory Coast - NGN             | £0.986        |
| Jamaica                       | £0.306        |
| Jamaica - Mobile - CWJ        | £0.353        |
| Jamaica - Mobile - Digicell   | £0.342        |
| Jamaica - Mobile - Other      | £0.380        |
| Japan                         | £0.048        |
| Japan - IP Phone              | £0.062        |
| Japan - Mobile                | £0.086        |
| Japan - Nagoya                | £0.043        |
| Japan - Okinawa               | £0.024        |
| Japan - Osaka                 | £0.053        |
| Japan - Tokyo                 | £0.047        |
| Jordan                        | £0.345        |
| Jordan - Amman                | £0.296        |
| Jordan - Mobile - FastLink    | £0.329        |
| Jordan - Mobile - Mobilecom   | £0.329        |
| Jordan - Mobile - Other       | £0.329        |
| Jordan - Mobile - Umniah      | £0.304        |
| Kazakhstan                    | £0.099        |
| Kazakhstan - Almeta           | £0.074        |
| Kazakhstan - Astana           | £0.077        |
| Kazakhstan - Karaganda        | £0.090        |
| Kazakhstan - Mobile - Altel   | £0.449        |
| Kazakhstan - Mobile - KarTel  | £0.308        |
| Kazakhstan - Mobile - Kcell   | £0.349        |
| Kazakhstan - Mobile - Other   | £0.449        |
| Kazakhstan - NGN              | £1.736        |
| Kazakhstan - OLO              | £0.383        |
| Kenya                         | £0.340        |
| Kenya - Mobile - Airtel       | £0.524        |
| Kenya - Mobile - Orange       | £0.316        |
| Kenya - Mobile - Other        | £0.520        |
| Kenya - Mobile - Safaricom    | £0.177        |
| Kenya - Nairobi               | £0.329        |
| Kenya - NGN                   | £0.558        |

| Destination                      | Price Per Min |
|----------------------------------|---------------|
| Latvia - NGN EEA                 | £0.406        |
| Latvia - OLO                     | £0.801        |
| Latvia - OLO EEA                 | £0.076        |
| Latvia - Riga                    | £0.986        |
| Latvia - Riga EEA                | £0.057        |
| Latvia EEA                       | £0.057        |
| Lebanon                          | £0.157        |
| Lebanon - Beirut                 | £0.172        |
| Lebanon - Mobile                 | £0.294        |
| Lesotho                          | £0.775        |
| Lesotho - Mobile - Econet        | £0.748        |
| Lesotho - Mobile - Vodacom       | £0.961        |
| Liberia                          | £0.969        |
| Liberia - Mobile - Cellcom       | £0.638        |
| Liberia - Mobile - Comium        | £0.703        |
| Liberia - Mobile - Libercell     | £0.814        |
| Liberia - Mobile - MTN           | £0.667        |
| Liberia - NGN                    | £0.848        |
| Libya                            | £0.410        |
| Libya - Mobile                   | £0.607        |
| Liechtenstein                    | £0.130        |
| Liechtenstein - Mobile           | £0.125        |
| Liechtenstein - Mobile EEA       | £0.095        |
| Liechtenstein - NGN              | £1.288        |
| Liechtenstein - NGN EEA          | £1.288        |
| Liechtenstein - VAS              | £0.286        |
| Liechtenstein - VAS EEA          | £0.173        |
| Liechtenstein EEA                | £0.137        |
| Lithuania                        | £0.684        |
| Lithuania - Mobile - Bite        | £0.651        |
| Lithuania - Mobile - Bite EEA    | £0.053        |
| Lithuania - Mobile - Omnitel     | £0.651        |
| Lithuania - Mobile - Omnitel EEA | £0.061        |
| Lithuania - Mobile - Other       | £0.651        |
| Lithuania - Mobile - Other EEA   | £0.061        |
| Lithuania - Mobile - Tele2       | £0.651        |
| Lithuania - Mobile - Tele2 EEA   | £0.050        |

## International SIP – In-country to International Destinations

| Destination                    | Price Per Min |
|--------------------------------|---------------|
| Lithuania - NGN                | £1.288        |
| Lithuania - NGN EEA            | £0.227        |
| Lithuania EEA                  | £0.017        |
| Luxembourg                     | £0.429        |
| Luxembourg - Mobile            | £0.645        |
| Luxembourg - Mobile EEA        | £0.278        |
| Luxembourg - Mobile - Post     | £0.269        |
| Luxembourg - Mobile - Post EEA | £0.121        |
| Luxembourg - NGN               | £0.543        |
| Luxembourg - NGN EEA           | £0.543        |
| Luxembourg - Post              | £0.303        |
| Luxembourg - Post EEA          | £0.101        |
| Luxembourg EEA                 | £0.238        |
| Macau                          | £0.181        |
| Macau - Mobile                 | £0.181        |
| Macedonia                      | £0.322        |
| Macedonia - Mobile             | £0.777        |
| Madagascar                     | £1.184        |
| Madagascar - Mobile - Airtel   | £1.266        |
| Madagascar - Mobile - Blueline | £1.142        |
| Madagascar - Mobile - Intercel | £1.184        |
| Madagascar - Mobile - Orange   | £1.334        |
| Madagascar - Mobile - Other    | £1.319        |
| Madagascar - VAS 1             | £1.495        |
| Madagascar - VAS 2             | £1.091        |
| Malawi                         | £0.858        |
| Malawi - Mobile - Airtel       | £0.768        |
| Malawi - Mobile - Celtel       | £1.487        |
| Malawi - Mobile - TNM          | £0.894        |
| Malaysia                       | £0.006        |
| Malaysia - Kuala Lumpur        | £0.006        |
| Malaysia - Mobile - Celcom     | £0.009        |
| Malaysia - Mobile - Digi       | £0.006        |
| Malaysia - Mobile - Maxis      | £0.010        |
| Malaysia - Mobile - Other      | £0.006        |
| Maldives                       | £1.677        |
| Maldives - Mobile              | £1.589        |

| Destination                      | Price Per Min |
|----------------------------------|---------------|
| Maldives - NGN                   | £2.156        |
| Maldives - VAS                   | £2.156        |
| Mali                             | £1.180        |
| Mali - Bamako                    | £0.814        |
| Mali - Mobile - Malitel          | £0.990        |
| Mali - Mobile - Orange           | £0.977        |
| Mali - Orange - Fixed            | £0.281        |
| Mali - Mobile - Atel             | £0.796        |
| Malta                            | £0.398        |
| Malta - Mobile                   | £0.927        |
| Malta - Mobile EEA               | £0.093        |
| Malta - Mobile - Go              | £0.969        |
| Malta - Mobile - Go EEA          | £0.093        |
| Malta - Mobile - Vodafone        | £0.977        |
| Malta - Mobile - Vodafone EEA    | £0.081        |
| Malta EEA                        | £0.052        |
| Maritime Communications          | £10.821       |
| Marshall Islands                 | £0.434        |
| Martinique                       | £0.013        |
| Martinique - Mobile              | £0.393        |
| Mauritania                       | £1.430        |
| Mauritania - Mobile - Chinguitel | £1.130        |
| Mauritania - Mobile - Mattel     | £1.549        |
| Mauritania - Mobile - Mauritel   | £1.046        |
| Mauritania - Mobile - Other      | £2.359        |
| Mauritius                        | £0.103        |
| Mauritius - Mobile               | £0.287        |
| Mauritius - Mobile - MTML        | £0.267        |
| Mayotte                          | £0.055        |
| Mayotte - Mobile                 | £0.945        |
| Mayotte - Mobile EEA             | £0.090        |
| Mayotte - Other                  | £0.065        |
| Mayotte EEA                      | £0.124        |
| Mexico                           | £0.013        |
| Mexico - Fixed - EA              | £0.012        |
| Mexico - Mexico City             | £0.010        |
| Mexico - Mobile - EA             | £0.020        |

## International SIP – In-country to International Destinations

| Destination                   | Price Per Min |
|-------------------------------|---------------|
| Mexico - Mobile - MGM         | £0.019        |
| Mexico - Mobile - Other       | £0.019        |
| Micronesia                    | £0.937        |
| Moldova                       | £0.548        |
| Moldova - Mobile - Eventis    | £0.568        |
| Moldova - Mobile - Moldcell   | £0.547        |
| Moldova - Mobile - Orange     | £0.398        |
| Moldova - Mobile - Other      | £0.562        |
| Moldova - Transnistria        | £0.455        |
| Moldova - VAS                 | £0.830        |
| Monaco                        | £0.113        |
| Monaco - Fixed - Other        | £0.104        |
| Monaco - Mobile               | £0.850        |
| Monaco - Mobile - Freedhome   | £0.451        |
| Mongolia                      | £0.027        |
| Mongolia - NGN                | £0.476        |
| Montenegro                    | £0.642        |
| Montenegro - Mobile           | £1.136        |
| Montenegro - NGN              | £1.160        |
| Montserrat                    | £0.364        |
| Montserrat - Mobile           | £0.344        |
| Montserrat - NGN              | £0.698        |
| Morocco                       | £0.132        |
| Morocco - Casablanca          | £0.028        |
| Morocco - Fixed - OLO         | £0.322        |
| Morocco - Fixed - Wana        | £0.075        |
| Morocco - Mobile - Globalstar | £0.449        |
| Morocco - Mobile - IAM        | £1.137        |
| Morocco - Mobile - Meditel    | £1.277        |
| Morocco - Mobile - Other      | £1.154        |
| Morocco - Mobile - Wana       | £1.277        |
| Morocco - Mobile - Wana FULL  | £1.277        |
| Morocco - Rabat               | £0.028        |
| Mozambique                    | £0.352        |
| Mozambique - Mobile - Mcel    | £0.505        |
| Mozambique - Mobile - Movitel | £0.685        |
| Mozambique - Mobile - Vodacom | £0.417        |

| Destination                         | Price Per Min |
|-------------------------------------|---------------|
| Mozambique - NGN                    | £0.922        |
| Myanmar                             | £0.365        |
| Myanmar - Fixed - MPT               | £0.334        |
| Myanmar - Mobile - MPT              | £0.253        |
| Myanmar - Mobile - Mytel            | £0.526        |
| Myanmar - Mobile - Ooredoo          | £0.556        |
| Myanmar - Mobile - Other            | £0.556        |
| Myanmar - Mobile - Telenor          | £0.556        |
| Myanmar - NGN                       | £0.556        |
| Namibia                             | £0.246        |
| Namibia - Mobile - MTC              | £0.071        |
| Namibia - Mobile - Other            | £0.164        |
| Namibia - Mobile - MTN              | £0.125        |
| Namibia - Mobile - LEO              | £0.192        |
| Nauru                               | £3.999        |
| Nepal                               | £0.275        |
| Nepal - Kathmandu                   | £0.275        |
| Nepal - Mobile                      | £0.275        |
| Nepal - Mobile - NTC                | £0.262        |
| Nepal - Mobile - Smart              | £0.275        |
| Nepal - Mobile - Spice              | £0.348        |
| Nepal - Mobile - UTL                | £0.275        |
| Netherlands                         | £0.546        |
| Netherlands - Amsterdam             | £0.546        |
| Netherlands - Amsterdam EEA         | £0.004        |
| Netherlands - KPN                   | £0.381        |
| Netherlands - KPN EEA               | £0.005        |
| Netherlands - Mobile - KPN          | £0.467        |
| Netherlands - Mobile - KPN EEA      | £0.016        |
| Netherlands - Mobile - Other        | £0.486        |
| Netherlands - Mobile - Other EEA    | £0.010        |
| Netherlands - Mobile - T-Mobile     | £0.462        |
| Netherlands - Mobile - T-Mobile EEA | £0.009        |
| Netherlands - Mobile - Tele2        | £0.485        |
| Netherlands - Mobile - Tele2 EEA    | £0.008        |
| Netherlands - Mobile - Telfort      | £0.462        |
| Netherlands - Mobile - Telfort EEA  | £0.010        |

## International SIP – In-country to International Destinations

| Destination                           | Price Per Min |
|---------------------------------------|---------------|
| Netherlands - Mobile - Vodafone       | £0.528        |
| Netherlands - Mobile - Vodafone EEA   | £0.008        |
| Netherlands - Mobile - Ziggo          | £0.325        |
| Netherlands - Mobile - Ziggo EEA      | £0.012        |
| Netherlands - Other                   | £0.707        |
| Netherlands - Other - EEA             | £0.010        |
| Netherlands - NGN                     | £0.689        |
| Netherlands - NGN EEA                 | £0.525        |
| Netherlands - Rotterdam               | £0.462        |
| Netherlands - Rotterdam EEA           | £0.008        |
| Netherlands - Ziggo                   | £0.381        |
| Netherlands - Ziggo EEA               | £0.005        |
| Netherlands EEA                       | £0.006        |
| Netherlands Antilles                  | £0.311        |
| Netherlands Antilles - Mobile         | £0.215        |
| Netherlands Antilles - NGN            | £0.392        |
| New Caledonia                         | £0.787        |
| New Caledonia - Mobile                | £0.825        |
| New Zealand                           | £0.016        |
| New Zealand - Auckland                | £0.015        |
| New Zealand - Freephone International | £0.002        |
| New Zealand - Mobile                  | £0.051        |
| New Zealand - Wellington              | £0.017        |
| Nicaragua                             | £0.452        |
| Nicaragua - Mobile - Claro            | £0.413        |
| Nicaragua - Mobile - Movistar         | £0.413        |
| Nicaragua - Mobile - Other            | £0.413        |
| Nicaragua - NGN                       | £0.413        |
| Niger                                 | £0.563        |
| Niger - Mobile - Airtel               | £0.470        |
| Niger - Mobile - Orange               | £0.612        |
| Niger - Mobile - Other                | £0.714        |
| Niger - Mobile - Telecel              | £0.369        |
| Niger - Mobile - Sahelcom             | £0.470        |
| Niger - NGN                           | £2.608        |
| Nigeria                               | £0.202        |
| Nigeria - Lagos                       | £0.202        |

| Destination                   | Price Per Min |
|-------------------------------|---------------|
| Nigeria - Mobile - Airtel     | £0.156        |
| Nigeria - Mobile - Etisalat   | £0.232        |
| Nigeria - Mobile - Globacom   | £0.263        |
| Nigeria - Mobile - MTN        | £0.232        |
| Nigeria - Mobile - Multilinks | £0.274        |
| Nigeria - Mobile - Other      | £0.274        |
| Nigeria - Mobile - Visafone   | £0.274        |
| Niue                          | £3.399        |
| Norfolk Island                | £2.339        |
| Norway                        | £0.007        |
| Norway - Mobile - Netcom      | £0.019        |
| Norway - Mobile - Netcom EEA  | £0.022        |
| Norway - Mobile - Other       | £0.022        |
| Norway - Mobile - Other EEA   | £0.022        |
| Norway - Mobile - Tele2       | £0.017        |
| Norway - Mobile - Tele2 EEA   | £0.022        |
| Norway - Mobile - Telenor     | £0.019        |
| Norway - Mobile - Telenor EEA | £0.020        |
| Norway - NGN                  | £0.424        |
| Norway - NGN EEA              | £0.248        |
| Norway - Oslo                 | £0.006        |
| Norway - Oslo EEA             | £0.009        |
| Norway EEA                    | £0.009        |
| Oman                          | £0.191        |
| Oman - Mobile                 | £0.242        |
| Oman - Mobile - Omantel       | £0.495        |
| Oman - Mobile - Nawras        | £0.242        |
| Pakistan                      | £0.093        |
| Pakistan - Mobile - Mobilink  | £0.075        |
| Pakistan - Mobile - Other     | £0.090        |
| Pakistan - Mobile - Telenor   | £0.101        |
| Pakistan - Mobile - Ufone     | £0.075        |
| Pakistan - Mobile - Warid     | £0.075        |
| Pakistan - Mobile - Zong      | £0.075        |
| Pakistan - NGN                | £0.390        |
| Palau                         | £0.730        |
| Palestine                     | £0.363        |

## International SIP – In-country to International Destinations

| Destination                   | Price Per Min |
|-------------------------------|---------------|
| Palestine - Mobile            | £0.363        |
| Panama                        | £0.158        |
| Panama - C&W                  | £0.033        |
| Panama - Fixed - Other        | £0.035        |
| Panama - Mobile - C&W         | £0.236        |
| Panama - Mobile - Claro       | £0.192        |
| Panama - Mobile - Digicel     | £0.178        |
| Panama - Mobile - Movistar    | £0.206        |
| Panama - Mobile - Other       | £0.201        |
| Panama - NGN                  | £0.183        |
| Papua New Guinea              | £2.337        |
| Papua New Guinea - NGN        | £2.422        |
| Paraguay                      | £0.028        |
| Paraguay - Asuncion           | £0.045        |
| Paraguay - Mobile - Claro     | £0.059        |
| Paraguay - Mobile - Other     | £0.070        |
| Paraguay - Mobile - Personal  | £0.115        |
| Paraguay - Mobile - Tigo      | £0.115        |
| Paraguay - Mobile - Vox       | £0.115        |
| Peru                          | £0.008        |
| Peru - Lima                   | £0.004        |
| Peru - Mobile - Claro         | £0.007        |
| Peru - Mobile - Globalstar    | £0.006        |
| Peru - Mobile - Movistar      | £0.007        |
| Peru - Mobile - Nextel        | £0.007        |
| Peru - Mobile - Other         | £0.007        |
| Peru - Mobile - Viettel       | £0.006        |
| Peru - Rural                  | £0.544        |
| Philippines                   | £0.199        |
| Philippines - Bayantel        | £0.222        |
| Philippines - Cebu            | £0.222        |
| Philippines - Fixed - Digital | £0.222        |
| Philippines - Fixed - PLDT    | £0.217        |
| Philippines - Manila          | £0.203        |
| Philippines - Mobile - Globe  | £0.258        |
| Philippines - Mobile - Other  | £0.350        |
| Philippines - Mobile - Smart  | £0.271        |

| Destination                     | Price Per Min |
|---------------------------------|---------------|
| Philippines - On Net            | £0.212        |
| Poland                          | £0.206        |
| Poland - Directory Services     | £0.238        |
| Poland - Directory Services EEA | £0.014        |
| Poland - Mobile - Mobyland      | £0.408        |
| Poland - Mobile - Mobyland EEA  | £0.094        |
| Poland - Mobile - Orange        | £0.323        |
| Poland - Mobile - Orange EEA    | £0.037        |
| Poland - Mobile - Other         | £0.314        |
| Poland - Mobile - Other EEA     | £0.069        |
| Poland - Mobile - P4            | £0.246        |
| Poland - Mobile - P4 EEA        | £0.031        |
| Poland - Mobile - Plus          | £0.246        |
| Poland - Mobile - Plus EEA      | £0.023        |
| Poland - Mobile - T-Mobile      | £0.218        |
| Poland - Mobile - T-Mobile EEA  | £0.016        |
| Poland - NGN                    | £0.124        |
| Poland - NGN EEA                | £0.148        |
| Poland - Warsaw                 | £0.206        |
| Poland - Warsaw EEA             | £0.028        |
| Poland EEA                      | £0.013        |
| Portugal                        | £0.039        |
| Portugal - Azores               | £0.039        |
| Portugal - Azores EEA           | £0.007        |
| Portugal - Faro                 | £0.039        |
| Portugal - Faro EEA             | £0.007        |
| Portugal - Lisbon               | £0.039        |
| Portugal - Lisbon EEA           | £0.005        |
| Portugal - Madeira              | £0.039        |
| Portugal - Madeira EEA          | £0.007        |
| Portugal - Mobile - MEO         | £0.738        |
| Portugal - Mobile - MEO EEA     | £0.021        |
| Portugal - Mobile - NOS         | £0.738        |
| Portugal - Mobile - NOS EEA     | £0.013        |
| Portugal - Mobile - Other       | £0.609        |
| Portugal - Mobile - Other EEA   | £0.010        |
| Portugal - Mobile - Vodafone    | £0.738        |

## International SIP – In-country to International Destinations

| Destination                      | Price Per Min |
|----------------------------------|---------------|
| Portugal - Mobile - Vodafone EEA | £0.019        |
| Portugal - NGN                   | £0.231        |
| Portugal - NGN EEA               | £0.201        |
| Portugal - OLO                   | £0.039        |
| Portugal - OLO EEA               | £0.007        |
| Portugal - Oporto                | £0.039        |
| Portugal - Oporto EEA            | £0.007        |
| Portugal EEA                     | £0.006        |
| Puerto Rico                      | £0.004        |
| Qatar                            | £0.295        |
| Qatar - Mobile - Other           | £0.337        |
| Qatar - Mobile - Qtel            | £0.320        |
| Qatar - Mobile - Vodafone        | £0.310        |
| Reunion                          | £0.065        |
| Reunion - Mobile                 | £0.919        |
| Reunion - Mobile EEA             | £0.038        |
| Reunion - Other                  | £1.103        |
| Reunion EEA                      | £1.097        |
| Romania                          | £0.006        |
| Romania - Bucharest              | £0.006        |
| Romania - Bucharest EEA          | £0.005        |
| Romania - Fixed - OLO            | £0.006        |
| Romania - Fixed - OLO EEA        | £0.005        |
| Romania - Mobile - DigiMobil     | £0.022        |
| Romania - Mobile - DigiMobil EEA | £0.022        |
| Romania - Mobile - Orange        | £0.022        |
| Romania - Mobile - Orange EEA    | £0.012        |
| Romania - Mobile - Other         | £0.027        |
| Romania - Mobile - Other EEA     | £0.008        |
| Romania - Mobile - Telekom       | £0.022        |
| Romania - Mobile - Telekom EEA   | £0.022        |
| Romania - Mobile - Vodafone      | £0.022        |
| Romania - Mobile - Vodafone EEA  | £0.009        |
| Romania EEA                      | £0.005        |
| Rwanda                           | £0.656        |
| Rwanda - Mobile - Airtel         | £0.515        |
| Rwanda - Mobile - MTN            | £0.497        |

| Destination                    | Price Per Min |
|--------------------------------|---------------|
| Rwanda - Mobile - Other        | £0.512        |
| Rwanda - Mobile - Tigo         | £0.509        |
| Saipan                         | £0.079        |
| Samoa US                       | £0.482        |
| Samoa US - Mobile              | £0.392        |
| Samoa West                     | £1.472        |
| San Marino                     | £0.067        |
| San Marino - Mobile            | £0.219        |
| Sao Tome                       | £2.160        |
| Satellite Networks             | £17.741       |
| Saudi Arabia                   | £0.209        |
| Saudi Arabia - Dhahran         | £0.146        |
| Saudi Arabia - Jeddah          | £0.146        |
| Saudi Arabia - Mecca           | £0.146        |
| Saudi Arabia - Mobile - Bravo  | £0.201        |
| Saudi Arabia - Mobile - Lebara | £0.201        |
| Saudi Arabia - Mobile - Mobily | £0.221        |
| Saudi Arabia - Mobile - Other  | £0.201        |
| Saudi Arabia - Mobile - STC    | £0.240        |
| Saudi Arabia - Mobile - Virgin | £0.201        |
| Saudi Arabia - Mobile - Zain   | £0.206        |
| Saudi Arabia - Riyadh          | £0.154        |
| Senegal                        | £0.427        |
| Senegal - Dakar                | £0.402        |
| Senegal - Espresso             | £0.688        |
| Senegal - Fixed - Other        | £0.708        |
| Senegal - Mobile - Hayo        | £0.676        |
| Senegal - Mobile - Orange      | £0.871        |
| Senegal - Mobile - Other       | £0.755        |
| Senegal - Mobile - Sudatel     | £0.657        |
| Senegal - Mobile - Tigo        | £0.729        |
| Senegal - NGN                  | £1.857        |
| Serbia                         | £0.457        |
| Serbia - Belgrade              | £0.416        |
| Serbia - Kosovo                | £0.258        |
| Serbia - Kosovo - Olo          | £0.277        |
| Serbia - Mobile - Mobtel       | £0.649        |

## International SIP – In-country to International Destinations

| Destination                       | Price Per Min |
|-----------------------------------|---------------|
| Serbia - Mobile - MTS             | £0.653        |
| Serbia - Mobile - Other           | £0.716        |
| Serbia - Mobile - VIP             | £0.631        |
| Serbia - Orion                    | £0.424        |
| Serbia - Other                    | £0.664        |
| Seychelles                        | £1.230        |
| Seychelles - Mobile               | £1.230        |
| Seychelles - Mobile - Other       | £1.211        |
| Seychelles - NGN                  | £1.385        |
| Sierra Leone                      | £1.017        |
| Sierra Leone - Freetown           | £1.017        |
| Sierra Leone - Mobile - Africell  | £1.003        |
| Sierra Leone - Mobile - Airtel    | £0.854        |
| Sierra Leone - Mobile - Other     | £0.969        |
| Sierra Leone - Mobile - Sierratel | £1.017        |
| Singapore                         | £0.032        |
| Singapore - Mobile                | £0.022        |
| Slovakia                          | £0.218        |
| Slovakia - Bratislava             | £0.014        |
| Slovakia - Bratislava EEA         | £0.009        |
| Slovakia - Mobile - O2            | £0.208        |
| Slovakia - Mobile - O2 EEA        | £0.033        |
| Slovakia - Mobile - Orange        | £0.208        |
| Slovakia - Mobile - Orange EEA    | £0.013        |
| Slovakia - Mobile - Other         | £0.208        |
| Slovakia - Mobile - Other EEA     | £0.031        |
| Slovakia - Mobile - Swan          | £0.208        |
| Slovakia - Mobile - Swan EEA      | £0.013        |
| Slovakia - Mobile - TMobile       | £0.208        |
| Slovakia - Mobile - TMobile EEA   | £0.013        |
| Slovakia - OLO                    | £0.004        |
| Slovakia - OLO EEA                | £0.007        |
| Slovakia - Other                  | £0.028        |
| Slovakia - Other EEA              | £0.027        |
| Slovakia - Voip                   | £0.009        |
| Slovakia - Voip EEA               | £0.008        |
| Slovakia EEA                      | £0.009        |

| Destination                           | Price Per Min |
|---------------------------------------|---------------|
| Slovenia                              | £0.720        |
| Slovenia - Alternative Networks A     | £0.665        |
| Slovenia - Alternative Networks A EEA | £0.114        |
| Slovenia - Mobile - IPKO              | £0.799        |
| Slovenia - Mobile - IPKO EEA          | £0.597        |
| Slovenia - Mobile - Simobil           | £0.675        |
| Slovenia - Mobile - Simobil EEA       | £0.063        |
| Slovenia - Mobile - Slovenije         | £0.710        |
| Slovenia - Mobile - Slovenije EEA     | £0.063        |
| Slovenia - Mobile - T2                | £0.688        |
| Slovenia - Mobile - T2 EEA            | £0.022        |
| Slovenia - Mobile - Telemach          | £0.691        |
| Slovenia - Mobile - Telemach EEA      | £0.047        |
| Slovenia - NGN                        | £0.987        |
| Slovenia - NGN EEA                    | £0.178        |
| Slovenia EEA                          | £0.015        |
| Solomon Islands                       | £2.871        |
| Somalia                               | £0.898        |
| Somalia - Golis                       | £0.806        |
| Somalia - Hormud                      | £0.851        |
| Somalia - Mobile - Other              | £0.998        |
| Somalia - Mobile - Telesom            | £0.627        |
| Somalia - Nationlink                  | £0.887        |
| Somalia - NGN                         | £1.109        |
| South Africa                          | £0.152        |
| South Africa - Cape Town              | £0.289        |
| South Africa - Johannesburg           | £0.135        |
| South Africa - Mobile - Cell C        | £0.323        |
| South Africa - Mobile - MTN           | £0.102        |
| South Africa - Mobile - Other         | £0.375        |
| South Africa - Mobile - Vodacom       | £0.284        |
| South Africa - NGN                    | £0.491        |
| South Africa - VAS                    | £0.583        |
| Spain                                 | £0.742        |
| Spain - 800                           | £0.848        |
| Spain - 900                           | £0.234        |
| Spain - 901                           | £0.875        |

## International SIP – In-country to International Destinations

| Destination                         | Price Per Min |
|-------------------------------------|---------------|
| Spain - 902                         | £0.847        |
| Spain - 904                         | £0.997        |
| Spain - 905                         | £0.848        |
| Spain - Madrid                      | £0.734        |
| Spain - Madrid EEA                  | £0.004        |
| Spain - Mobile - Lycatel            | £0.810        |
| Spain - Mobile - Lycatel EEA        | £0.018        |
| Spain - Mobile - Orange             | £0.853        |
| Spain - Mobile - Orange EEA         | £0.015        |
| Spain - Mobile - Other              | £0.810        |
| Spain - Mobile - Other EEA          | £0.018        |
| Spain - Mobile - Telefonica         | £0.931        |
| Spain - Mobile - Telefonica EEA     | £0.018        |
| Spain - Mobile - Vodafone           | £0.810        |
| Spain - Mobile - Vodafone EEA       | £0.021        |
| Spain - Mobile - Yoigo              | £0.810        |
| Spain - Mobile - Yoigo EEA          | £0.017        |
| Spain - NGN                         | £1.071        |
| Spain - NGN EEA                     | £0.848        |
| Spain - Special Services            | £0.997        |
| Spain EEA                           | £0.004        |
| Sri Lanka                           | £0.282        |
| Sri Lanka - Fixed - Dialog          | £0.268        |
| Sri Lanka - Fixed - Lankabell       | £0.282        |
| Sri Lanka - Fixed - SLT             | £0.277        |
| Sri Lanka - Fixed - Suntel          | £0.268        |
| Sri Lanka - Mobile - Airtel         | £0.282        |
| Sri Lanka - Mobile - Celtel         | £0.272        |
| Sri Lanka - Mobile - Dialog         | £0.280        |
| Sri Lanka - Mobile - Hutch          | £0.282        |
| Sri Lanka - Mobile - Mobitel        | £0.267        |
| Sri Lanka - Mobile - Other          | £0.269        |
| St Helena & Tristan da Cunha        | £3.623        |
| St Kitts & Nevis                    | £0.406        |
| St Kitts & Nevis - Mobile - Digicel | £0.417        |
| St Kitts & Nevis - Mobile - Other   | £0.351        |
| St Lucia                            | £0.314        |

| Destination                                | Price Per Min |
|--|---------------|
| St Lucia - Mobile - Digicel                | £0.311        |
| St Lucia - Mobile - Other                  | £0.342        |
| St Maarten                                 | £0.224        |
| St Maarten - Mobile                        | £0.224        |
| St Pierre & Miquelon                       | £0.937        |
| St Vincent & Grenadines                    | £0.324        |
| St Vincent & Grenadines - Mobile - Digicel | £0.348        |
| St Vincent & Grenadines - Mobile - Other   | £0.324        |
| Suriname                                   | £0.735        |
| Suriname - Mobile - Digicel                | £0.733        |
| Suriname - Mobile - Intelsur               | £0.825        |
| Suriname - Mobile - Other                  | £0.789        |
| Sweden                                     | £0.008        |
| Sweden - Mobile - H3G                      | £0.549        |
| Sweden - Mobile - H3G EEA                  | £0.022        |
| Sweden - Mobile - Other                    | £0.516        |
| Sweden - Mobile - Other EEA                | £0.125        |
| Sweden - Mobile - Tele2                    | £0.583        |
| Sweden - Mobile - Tele2 EEA                | £0.022        |
| Sweden - Mobile - Telenor                  | £0.516        |
| Sweden - Mobile - Telenor EEA              | £0.026        |
| Sweden - Mobile - Telia                    | £0.583        |
| Sweden - Mobile - Telia EEA                | £0.026        |
| Sweden - NGN                               | £0.074        |
| Sweden - NGN EEA                           | £0.069        |
| Sweden - VAS                               | £0.070        |
| Sweden - VAS EEA                           | £0.061        |
| Sweden EEA                                 | £0.007        |
| Switzerland                                | £0.114        |
| Switzerland - Berne                        | £0.114        |
| Switzerland - Berne EEA                    | £0.074        |
| Switzerland - Freephone                    | £0.048        |
| Switzerland - Freephone EEA                | £0.074        |
| Switzerland - Geneva                       | £0.227        |
| Switzerland - Geneva EEA                   | £0.074        |
| Switzerland - Mobile - Bebbicell           | £1.088        |
| Switzerland - Mobile - Bebbicell EEA       | £0.142        |

## International SIP – In-country to International Destinations

| Destination                         | Price Per Min |
|-------------------------------------|---------------|
| Switzerland - Mobile - Lycatel      | £1.037        |
| Switzerland - Mobile - Lycatel EEA  | £0.315        |
| Switzerland - Mobile - Other        | £1.403        |
| Switzerland - Mobile - Other EEA    | £0.723        |
| Switzerland - Mobile - Salt         | £1.288        |
| Switzerland - Mobile - Salt EEA     | £0.110        |
| Switzerland - Mobile - Sunrise      | £1.010        |
| Switzerland - Mobile - Sunrise EEA  | £0.087        |
| Switzerland - Mobile - Swisscom     | £0.855        |
| Switzerland - Mobile - Swisscom EEA | £0.096        |
| Switzerland - NGN                   | £0.966        |
| Switzerland - NGN EEA               | £0.966        |
| Switzerland - Other                 | £0.665        |
| Switzerland - Other EEA             | £0.017        |
| Switzerland - Zurich                | £0.114        |
| Switzerland - Zurich EEA            | £0.019        |
| Switzerland EEA                     | £0.069        |
| Taiwan                              | £0.042        |
| Taiwan - Mobile                     | £0.184        |
| Taiwan - Taipei                     | £0.038        |
| Tajikistan                          | £0.358        |
| Tajikistan - Mobile                 | £0.346        |
| Tanzania                            | £0.467        |
| Tanzania - Dar es Salaam            | £0.472        |
| Tanzania - Mobile - Airtel          | £0.503        |
| Tanzania - Mobile - Benson          | £0.472        |
| Tanzania - Mobile - Mobitel         | £0.472        |
| Tanzania - Mobile - Other           | £0.472        |
| Tanzania - Mobile - TTCL            | £0.472        |
| Tanzania - Mobile - Vodacom         | £0.472        |
| Tanzania - Mobile - Zantel          | £0.472        |
| Tanzania - NGN                      | £0.666        |
| Tanzania - Zanzibar                 | £0.651        |
| Thailand                            | £0.077        |
| Thailand - Bangkok                  | £0.071        |
| Thailand - Mobile                   | £0.076        |
| Thuraya                             | £5.618        |

| Destination                          | Price Per Min |
|--------------------------------------|---------------|
| Togo                                 | £0.594        |
| Togo - Mobile - Moov                 | £0.662        |
| Togo - Mobile - Togocel              | £0.565        |
| Tokelau                              | £3.999        |
| Tonga                                | £2.527        |
| Trinidad & Tobago                    | £0.212        |
| Trinidad & Tobago - Mobile - Digicel | £0.260        |
| Trinidad & Tobago - Mobile - Other   | £0.240        |
| Tunisia                              | £1.447        |
| Tunisia - Fixed - Orange             | £1.518        |
| Tunisia - Mobile - Ooredoo           | £1.533        |
| Tunisia - Mobile - Orange            | £1.626        |
| Tunisia - Mobile - Tunisie           | £1.480        |
| Tunisia - Mobile - Lycamobile        | £1.372        |
| Tunisia - Mobile - Tuntel            | £1.462        |
| Turkey                               | £0.065        |
| Turkey - Ankara                      | £0.049        |
| Turkey - Cities                      | £0.055        |
| Turkey - Fixed - Other               | £0.062        |
| Turkey - Istanbul                    | £0.051        |
| Turkey - Mobile - Avea               | £0.343        |
| Turkey - Mobile - Globalstar         | £0.266        |
| Turkey - Mobile - Istela             | £0.345        |
| Turkey - Mobile - Other              | £0.372        |
| Turkey - Mobile - Turkcell           | £0.533        |
| Turkey - Mobile - Vodafone           | £0.347        |
| Turkey - NGN                         | £0.302        |
| Turkmenistan                         | £0.198        |
| Turkmenistan - Mobile                | £0.323        |
| Turks & Caicos                       | £0.402        |
| Turks & Caicos - Mobile - Digicel    | £0.402        |
| Turks & Caicos - Mobile - Other      | £0.372        |
| Tuvalu                               | £4.435        |
| Uganda                               | £0.796        |
| Uganda - Kampala                     | £0.796        |
| Uganda - Fixed - MTN                 | £0.690        |
| Uganda - Fixed - Warid               | £0.855        |

## International SIP – In-country to International Destinations

| Destination                  | Price Per Min |
|------------------------------|---------------|
| Uganda - Mobile - Africell   | £0.716        |
| Uganda - Mobile - Airtel     | £0.599        |
| Uganda - Mobile - Gemtel     | £0.675        |
| Uganda - Mobile - MTN        | £0.599        |
| Uganda - Mobile - Suretel    | £0.716        |
| Uganda - Mobile - Telecel    | £0.599        |
| Uganda - Mobile - UTL        | £0.599        |
| Uganda - Mobile - Warid      | £0.599        |
| Uganda - Mobile - Vodafone   | £0.855        |
| Uganda - Mobile - Other      | £1.753        |
| UK                           | £0.680        |
| UK - BT                      | £0.643        |
| UK - BT EEA                  | £0.006        |
| UK - Gamma                   | £0.643        |
| UK - Gamma EEA               | £0.008        |
| UK - Freephone               | £0.691        |
| UK - Freephone EEA           | £0.015        |
| UK - Guernsey                | £0.643        |
| UK - Guernsey EEA            | £0.009        |
| UK - Isle of Man             | £0.739        |
| UK - Isle of Man EEA         | £0.008        |
| UK - Jersey                  | £0.634        |
| UK - Jersey EEA              | £0.009        |
| UK - Mobile - Gamma          | £5.208        |
| UK - Mobile - Gamma EEA      | £0.022        |
| UK - Mobile - H3G            | £0.389        |
| UK - Mobile - H3G EEA        | £0.022        |
| UK - Mobile - H3G Group 1    | £0.095        |
| UK - Mobile - Islands        | £0.710        |
| UK - Mobile - Islands EEA    | £0.334        |
| UK - Mobile - Lycamobile     | £5.490        |
| UK - Mobile - Lycamobile EEA | £0.393        |
| UK - Mobile - O2             | £0.031        |
| UK - Mobile - O2 EEA         | £0.015        |
| UK - Mobile - Orange         | £0.606        |
| UK - Mobile - Orange EEA     | £0.016        |
| UK - Mobile - Orange Group 1 | £0.073        |

| Destination                              | Price Per Min |
|--|---------------|
| UK - Mobile - Other                      | £5.208        |
| UK - Mobile - Other EEA                  | £0.852        |
| UK - Mobile - Personal                   | £1.057        |
| UK - Mobile - Personal EEA               | £0.873        |
| UK - Mobile - TMobile                    | £0.018        |
| UK - Mobile - TMobile EEA                | £0.015        |
| UK - Mobile - TMobile Group 1            | £0.073        |
| UK - Mobile - Vodafone                   | £4.703        |
| UK - Mobile - Vodafone EEA               | £0.017        |
| UK - NGN                                 | £0.973        |
| UK - NGN EEA                             | £1.056        |
| UK - Other                               | £1.025        |
| UK - Other EEA                           | £1.025        |
| UK - Vodafone                            | £0.566        |
| UK - Vodafone EEA                        | £0.006        |
| UK - VOIP                                | £0.820        |
| UK - VOIP EEA                            | £0.015        |
| UK - Wide                                | £0.636        |
| UK - Wide EEA                            | £0.017        |
| UK EEA                                   | £0.006        |
| UK Group 1                               | £0.013        |
| Ukraine                                  | £0.237        |
| Ukraine - Cities                         | £0.272        |
| Ukraine - Mobile - Astelit               | £0.423        |
| Ukraine - Mobile - Golden Telecom        | £0.435        |
| Ukraine - Mobile - Kievstar              | £0.420        |
| Ukraine - Mobile - Other                 | £0.487        |
| Ukraine - Mobile - UMC                   | £0.420        |
| Ukraine - NGN                            | £0.403        |
| United Arab Emirates                     | £0.226        |
| United Arab Emirates - Dubai             | £0.212        |
| United Arab Emirates - Mobile - DU       | £0.212        |
| United Arab Emirates - Mobile - Etisalat | £0.212        |
| United Arab Emirates - Mobile - Other    | £0.806        |
| Uruguay                                  | £0.092        |
| Uruguay - Mobile - Ancel                 | £0.242        |
| Uruguay - Mobile - Claro                 | £0.176        |

## International SIP – In-country to International Destinations

| Destination                          | Price Per Min |
|--------------------------------------|---------------|
| Uruguay - Mobile - Movistar          | £0.278        |
| Uruguay - Mobile - Other             | £0.268        |
| Uruguay - Montevideo                 | £0.058        |
| USA                                  | £0.007        |
| USA - Alaska                         | £0.054        |
| USA - Hawaii                         | £0.030        |
| USA - Toll Free 18XX                 | £0.012        |
| USA - Directory Assistance           | £2.126        |
| Uzbekistan                           | £0.162        |
| Uzbekistan - Mobile                  | £0.167        |
| Uzbekistan - Mobile - Beeline        | £0.151        |
| Uzbekistan - Mobile - Ucell          | £0.166        |
| Uzbekistan - Tashkent                | £0.178        |
| Vanuatu                              | £2.508        |
| Vatican                              | £0.903        |
| Venezuela                            | £0.024        |
| Venezuela - Caracas                  | £0.021        |
| Venezuela - Maracaibo                | £0.024        |
| Venezuela - Mobile - Digitel         | £0.146        |
| Venezuela - Mobile - Movilnet        | £0.055        |
| Venezuela - Mobile - Movistar        | £0.168        |
| Venezuela - Mobile - Other           | £0.069        |
| Venezuela - Valencia                 | £0.024        |
| Vietnam                              | £0.137        |
| Vietnam - NGN                        | £1.829        |
| Vietnam - Hanoi                      | £0.140        |
| Vietnam - Ho Chi Minh City           | £0.140        |
| Vietnam - Mobile - Mobifone          | £0.163        |
| Vietnam - Mobile - Other             | £0.140        |
| Vietnam - Mobile - Viettel           | £0.130        |
| Vietnam - Mobile - Vinaphone         | £0.132        |
| Virgin Islands UK                    | £0.448        |
| Virgin Islands UK - Mobile - Digicel | £0.439        |
| Virgin Islands UK - Mobile - Other   | £0.338        |
| Virgin Islands US                    | £0.031        |
| Wallis & Futuna                      | £0.705        |
| Yemen                                | £0.207        |

| Destination                 | Price Per Min |
|-----------------------------|---------------|
| Yemen - Aden                | £0.206        |
| Yemen - Mobile              | £0.227        |
| Yemen - Mobile - MTN        | £0.206        |
| Yemen - Mobile - Sabaphone  | £0.206        |
| Yemen - Mobile - Yementel   | £0.216        |
| Zambia                      | £0.720        |
| Zambia - Mobile - Airtel    | £0.709        |
| Zambia - Mobile - MTN       | £0.720        |
| Zambia - Mobile - Other     | £0.720        |
| Zambia - Mobile - Zamtel    | £0.631        |
| Zambia - NGN                | £12.186       |
| Zimbabwe                    | £0.426        |
| Zimbabwe - Harare           | £0.426        |
| Zimbabwe - Mobile - Econet  | £0.764        |
| Zimbabwe - Mobile - NetOne  | £0.849        |
| Zimbabwe - Mobile - Telecel | £0.764        |
| Zimbabwe - NGN              | £0.375        |

**\*All rates in this document are subject to change without prior notice due to adjustments made by our carrier or other external factors.**

**\*60/60\* - All calls are rounded up to the minute - Example, A 30 second call would be charged out at 60 seconds.**

**While we aim to provide as much advance notice as possible, these changes may occur at any time.**

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