

# List of Sub-Processors

This list of sub-processors is subject to any restriction on international transfers that you may have agreed in your contract with Onecom.

03 September 2024

No.	Company Name	Description	Applicable Services	Location of Processing
1	2 Circles Communication Ltd T/A SCG	Provider of inbound number services	Inbound number services	UK
2	3CX Software DMCC	Provider of the 3CX phone system for resale	3CX phone system	UK & EEA
3	4 Connections UK Ltd	Provider of professional voice recordings for telephony systems for resale	Professional voice recordings for telephony systems	UK
4	8x8 UK Limited	Provider of the 8x8 UCaaS and CCaaS service for resale	8x8 UCaaS and CCaaS	UK & USA
5	Ability IT Services Ltd	Provider of IT managed desktop support services	IT managed services	UK
6	Abzorb Systems Ltd	Reseller of Vodafone and O2 connectivity	Mobile	UK & EEA

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7	Adobe Systems Software Ireland Ltd	Computer software to create, edit and review PDF documents	All	Worldwide
8	Akixi Limited	Provider of wallboard and reporting services used in conjunction with Horizon, Vox and Evolve IP telephony services.	Akixi wallboard and reporting application	UK
9	Atera Networks Ltd	Device management software for remote support	IT managed services	UK, EU & USA
10	advocX (trading name of Simi Salome Ltd)	Configuration assistance for end users of Zendesk services	Professional Services for Zendesk implementation	UK
11	ASC UK Technologies Ltd / ASC Technologies AG	A cloud-based service for recording, analysing or evaluating corporate communication in connection with Microsoft Teams	ACS call recording	UK & EEA
12	Atlassian Pty Ltd	Project management software	All	Worldwide
13	Bamboo Technology Group Ltd	Reseller of O2 connectivity	Mobile (Onecom billed)	UK & EEA
14	Bottomline Technologies Limited	Collecting direct debits and sending payments to BACS	All	UK & EEA
15	BNP Paribas Leasing Solutions Limited	Financial Leasing provider	Equipment leasing	UK and countries subject to an adequacy decision

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16	Commscare Group Limited	Engineering resource services for IT and telephony	Engineering services for IT and telephony	UK
17	Comms Express Ltd	Equipment repair services	Equipment	UK & EEA
18	ConnectWise Ltd / ConnectWise, LLC	CRM software	All	UK
19	Cellhire Limited	International data SIMs, and reseller of Vodafone, EE and O2 connections	Mobile (Onecom billed)	UK
20	CityFibre Limited	Provider of Fibre connectivity services	Fibre ethernet connectivity	UK
21	Chess ICT Limited	Reseller of inbound and broadband services	Inbound number services and broadband	UK
22	Cybersentry Limited	Cyber security products	Onecom CyberProtect	Worldwide
23	Daisy Communications Ltd	Reseller of Vodafone, EE and O2 mobile connectivity	Mobile (Onecom billed), Connectivity	UK
24	Darktrace Holdings Limited	Software provider of cyber security services for resale	Cyber security services	UK
25	Datalinx Computer Systems Ltd	Warehouse management system (hand scanners)	Equipment	UK
26	Data Select Limited	Hardware distributor and provider of MDM licences for resale	Equipment and MDM	UK
27	Davies Group (previously ServiceTick)	Customer satisfaction surveys	All	UK

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28	Dimensions Technologies Limited	Provider of software for call recording and maintenance	Telephony call recording	UK & EEA
29	DocuSign Inc.	Electronic signature software	All	UK & EEA
30	DPD Group UK Limited	Parcel pickup and delivery services	All	UK & EEA
31	DRD Communications Ltd t/a VanillaIP	Provider of Hosted Telephony Services for resale	Hosted telephony services	UK
32	DVI Technologies Ltd	Installation of cabling for fixed line services	Fixed Line	UK
33	Eckoh UK Ltd	Provider of secure payment gateway	Provider of secure payment gateway	Worldwide
34	Essanet Ltd / TA broadbandbuyer.com	Connectivity hardware provider	Equipment	UK
35	Exclusive Networks Ltd	Provider of hardware licences for routers	Equipment	UK
36	Exertis (UK) Limited	Mobile phone replacement swap out service	Equipment	UK
37	Exponential E Ltd	Provider of Connectivity services, primarily WAN/SDWAN.	WAN/SDWAN	UK & EEA
38	Five9 Inc.	Contact centre platform provider	Five9 contact centre services	UK & EEA

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39	Gamma Telecom Ltd	Provider of SIP, Cloud Telephony, Connectivity and inbound number services.	SIP, Vox, Horizon, connectivity services, inbound number services	UK & EEA
40	Giacom (Billing) Limited	Billing platform	All	UK & EEA
41	Giacom (Communications) Limited	Wholesale mobile connectivity	Mobile (Onecom billed)	UK & EEA
42	Giacom (Distribution) Limited	Network mobile connectivity	Mobile (Onecom billed)	UK & EEA
43	Google Cloud	Cloud hosting and data management, hosting provider for OneCloud	All	UK
44	Grey Matter Ltd	Distributor of Office 365 licences	Office 365 licences	UK & EEA
45	iland Europe Ltd	Data centre provider	Mitel hosted services	UK
46	IMS Technology Ltd	Provider of IT managed services	IT managed services	UK
47	Invosys Ltd	Support services for out of hours and provider of inbound services	All	UK
48	Jitterbit, Inc.	Middleware for Salesforce & Sage X3	All	UK & EEA
49	Jola Cloud Solutions Ltd	Provider of IoT Services	IoT services	UK
50	KCOM Group Plc	Provider of broadband and inbound number services	Broadband and inbound number services	UK
51	KT Training Solutions Limited	Training provider	Zoom	UK
52	Lenovo Group Limited	Mobile phone repair centre	Equipment	UK & EEA

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53	Lloyds Bank Plc	Banking services	All	UK
54	Mainline Digital Communications Limited	Reseller of EE connections	Mobile	UK
55	Microsoft Corporation	Software application provider	All	UK & EEA
56	Millennium Training Consultants Ltd	Training provider	Zoom	UK
57	Mitel Networks Limited	Business phone systems, unified communications and cloud communication solutions	Phone systems, unified communications and cloud communication solutions	UK
58	Media and Communications Ltd trading as Best4Systems	Fixed Line hardware supplier and recycling services	Equipment and recycling services	UK
59	MTR Group Limited	Mobile phone repair centre	Equipment	UK
60	Nimans (formally Beyond Connectivity)	Distributor of telephony hardware and provider of broadband connectivity and Vodafone mobile connections for resale	Mobile (Onecom billed), equipment and broadband connectivity	UK
61	Nuvias	Distribution of security software and licensing	IT managed services	UK
62	O2 UK Ltd	Mobile network services	Mobile	UK & EEA
63	Oak Innovation Ltd	Call recording software provider and telephony support maintainer	Call recording and maintenance	UK

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64	Onecom India Software PV Ltd	Software development, data administration, operational support, incident management	All	India
65	Onecom Technology (India) Private Limited	Software development, data administration, operational support, incident management	All	India
66	Openreach Limited	Provider of infrastructure for connectivity services	Broadband connectivity	UK & EEA
67	OwnBackup Inc	Salesforce system backup	All	UK & USA
68	Pangea Connected Limited	Provider of IoT services	IoT	UK
69	Payguard	Secure PCI-DSS compliant payment system for resale	PCI-DSS compliant payment system	UK
70	Pitney Bowes Limited	Mail automation	All	UK & EEA
71	Plan.com	Reseller of O2 connections	Mobile	UK
72	Plusnet Plc	Provider of broadband connectivity	Broadband connectivity	UK
73	Power Wholesale Ltd	Fixed line hardware provider	Equipment	UK
74	Pragma Distribution Limited	Distributor of LG telephony services	LG fixed line phone systems	UK
75	Premiere Eurocom Limited	Mobile phone repair centre	Equipment	UK
76	Propel Finance PLC	Financial Leasing provider	Equipment leasing	UK & EEA

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77	Qunifi Limited	Software provider for Teams integration services	Connect4Teams	UK
78	Reachdesk Ltd	Corporate gifting	All	UK
79	Red Box Recorders Ltd	Call recording software provider	Call recording software	UK & US
80	Royal Mail Group Ltd	Delivery services	Equipment	Worldwide
81	RSM UK Audit LLP	Auditors	All	UK
82	Salesforce UK Limited	CRM software	All	UK & EEA
83	SBE Limited	Mobile phone repair	Equipment	UK
84	Sycurio Limited	PCI DSS	PCI DSS	UK & EEA
85	TalkTalk Communications Limited t/a PlatformX Communications	Provider of LLU broadband services	Broadband services	UK & EEA
86	Tariffmatch Global Ltd	Software provider for tariff analysis and projection	Mobile	UK
87	Tech Data UK Limited	Mobile phone replacement swap out service	Equipment	UK & EEA
88	TelcoSwitch Limited	Provider of hosted telephony services	Hosted telephony services	UK
89	TD Synnex UK Ltd	Equipment recycling services	Equipment recycling	UK
90	The Mobile Phone Doctor Bournemouth Limited	Mobile phone repair centre	Equipment	UK



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91	Tollring	Call recording and analytics software provider	Onecom call recording and Teams analytics software	UK & India
92	Uniphore Technologies U.K. Limited	Call recording software provider	Call recording	UK & US
93	Virtual1 Limited t/a PlatformX Communications	Provider of fibre ethernet and cloud data centre services for resale and distributor of Zoom phone and CX	Fibre ethernet, cloud data centre services and Zoom phone and CX	UK & EEA
94	Vodafone Limited	Telecommunication services	Mobile and Connectivity	UK & EEA
95	Voiceflex Limited	Provider of SIP services	SIP services	UK
96	Voicehost Limited	Cloud PBX, SIP trunks, broadband and leased lines for VoIP solutions	Cloud PBX, SIP trunks, broadband and leased lines for VoIP solutions	UK and EEA
97	WhatsApp Ireland Limited	Provision of interaction from customers for customer service support	All	Worldwide
98	Westcoast Limited	Mobile phone replacement swap out service	Equipment	UK
99	Westcon UK Limited	Fixed line equipment provider	Equipment	UK
100	Wireless Logic Ltd	IoT reseller	IoT	UK
101	Xero Limited	Cloud based accounting software	All	Worldwide

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102	Xima Software	Call reporting software for resale	Call reporting software	UK & EEA
103	Zendesk	IT service management software for resale	Zendesk	UK
104	Zest4 Group Limited	IoT reseller	IoT	UK
105	Zoom	Provider of Zoom Phone and CX, Zoom Meetings, and Zoom Events	Zoom Phone and CX, Zoom Meetings, and Zoom Events	UK, EEA & USA