

O2 Mobile

Tariff Guide – Out of Bundle

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Key:

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Single Tariffs

O2 Business single Global Roamer

Price Plan Description	Global Roamer	Global Roamer Extra	Minutes	Texts	UK to EU Minutes	UK to EU Texts	Data (Out of Bundle)	Spend Cap
O2 Business Single + GR 500MB	Yes	No	500	Unlimited	n/a	n/a	Data Step Bundle	Yes
O2 Business Single + GR 6GB	Yes	No	Unlimited	Unlimited	n/a	n/a	Data Step Bundle	Yes
O2 Business Single + GR 25GB	Yes	No	Unlimited	Unlimited	500*	500*	Data Step Bundle	Yes
O2 Business Single + GR 50GB	Yes	No	Unlimited	Unlimited	500*	500*	Data Step Bundle	Yes
O2 Business Single + GR Unlimited	Yes	No	Unlimited	Unlimited	2000*	2000*	Data Step Bundle	Yes
O2 Business Single + GRE Unlimited Extra	No	Yes	Unlimited	Unlimited	2000*	2000*	Data Step Bundle	Yes

O2 Business Data Flex Global Roamer

Price Plan Description	Global Roamer	Global Roamer Extra	Minutes	Texts	UK to EU Minutes	UK to EU Texts	Data up to 100GB*	Data Over 100GB	Spend Cap
O2 Business Data Flex + GR	Yes	No	Unlimited	Unlimited	n/a	n/a	£1.06GB	n/a	Yes

*Please see [page 32](#) for destinations | Fair Use policy applies for roamed data usage

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Single UK and Roaming Bundles

Single Bundles

Description	Charge	Bundle Type	Messages
O2 UK 50 MMS	£4.43	Individual	50
O2 UK 100 MMS	£6.65	Individual	100

Single Global Roaming Bundles

Description	Global Roamer Destinations	Frequency	Global Roamer Extra destinations	Comments
Global Roamer Tariff	£5.32	Daily	£5.32 daily fee	Global Roamer activated as a default on all tariffs. For full list of countries see page 29
Global Roamer Extra Tariff (O2 Business Single GRE)	£5.32	Daily	£5.32 daily fee	

When utilising Global Roamer you can call back to the UK and call within the same country as you are currently in without incurring out of bundle charges. Specifically covers data usage, SMS and calls in-country and/or back to the UK.

Data Step Bundle (Out of Bundle)

Description	Up to 2GB	Up to 4GB	Up to 8GB	Up to 16GB	Up to 50GB	Over 50GB
O2 Data Step Bundle	£5.32	£3.19	£4.25	£5.32	£6.39	3p per MB
Cumulative Cost	£5.32	£8.51	£12.76	£18.08	£24.47	+3p per MB

The Data Step Bundle is added as a default to all Single User Tariffs (page 3)

Data Step includes UK, EU and Global Roamer destinations

Single Tariffs	Shared Tariffs	Data Tariffs	Countries	Contact
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Single International Bundles

Description	Charge	Bundle Type	Details
O2 International Discount	£5.74	Individual	Reduced Call Rates to international destinations, please refer to page 12 to see international discount call rates

Description	Charge	Bundle Type	International Zone Covered	Minutes	Texts
O2 UK to Ireland	£3.19	Individual	Zone 1 Ireland	2000	N/A
O2 UK to Europe 100	£5.32	Individual	Zone 1 Ireland Zone 2 - Western Europe EU and non-EU	100	N/A
O2 UK to Everywhere 100	£10.64	Individual	All Zones	100	N/A
O2 UK to Everywhere 400	£42.56	Individual	All Zones	400	N/A

Description	Line Rental Charge	Bundle Type	International Zone Covered	Minutes	Texts
O2 UK to All Int Text 100	£5.32	Individual	Worldwide	n/a	100

International minutes and SMS bundles will work when roaming in Europe or outside of Europe and utilising daily roaming services. Channel Islands or Isle of Man are excluded.

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Single Worldwide Roaming Bundles

Description	Monthly Fee	Bundle Type	Frequency	Comments
O2 Worldwide 50GB	£133.00	Individual	Monthly	Covers all roaming destinations outside of the Global Roamer Footprint (O2 World Zone 3, 4, 5, 6)
O2 Worldwide 100GB	£212.80	Individual	Monthly	

Description	Monthly Fee	Bundle Type	Frequency	Comments
O2 Worldwide 250 Minutes	£133.00	Individual	Monthly	Covers all roaming destinations outside of the Global Roamer Footprint (O2 World Zone 3, 4, 5, 6)
O2 Worldwide 500 Minutes	£212.80	Individual	Monthly	

All charged on a monthly basis

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Single Call Rates

For calls, texts and data outside of your monthly allowance

Description	Charge per minute
Calls to 05	47p
Calls to 0500	47p
Calls to 0701, Channel Islands, Isle of Man	47p
Calls to 07 Non-mobile and call forwarding	47p
Calls to 070	47p
Calls to 076	47p
Calls to 0800	Free
Calls to 84, 087	47p
Calls to 09	47p
Calls to Voicemail	FOC

Description	Charge per minute
Calls to landlines 01, 02, 03 (included landlines in O2 Europe Zone)	47p
Calls to O2 Directory Enquiries (118402)	38p (exc. VAT) Access charge + Service charge
Calls to other Directory Enquiries (118)	38p (exc. VAT) Access charge + Service charge
Calls to O2 mobiles and other UK mobiles in the UK	47p
UK and O2 Europe Zone Data	3p (per MB)
Picture messages Home and Roaming	42p (per message)
Text messages	42p (per message)
Text messages to Channel Islands, Isle of Man and 0701	42p (per message)

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Single International Call Rates

International Call Rates: International Voice Calls from the UK

Zone	Destination	Type	Charge	With Int Discount
O2 International Zone 1	Channel Islands and Ireland	Minutes	£0.47	£0.022
O2 International Zone 2	Western Europe	Minutes	£0.57	£0.022
O2 International Zone 3	Rest of Europe and Turkey	Minutes	£1.33	£0.122
O2 International Zone 4	USA & Canada	Minutes	£1.33	£0.022
O2 International Zone 5	Asia Pacific	Minutes	£1.33	£0.122
O2 International Zone 6	Rest of World	Minutes	£1.77	£0.122
All O2 International Zones	International SMS	SMS	£0.31	£0.022

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Single Roaming Call Rates

Standard Roaming Rates: (to be used if the destination is not part of the Global Roamer)

Zone	Description	Daily Fee	Calling the UK	Calling in Country	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Incoming	SMS	GPRS
O2 World Zone 1	Ireland and the Channel Islands	N/A	UK rates	UK rates	UK rates	UK rates	£0.84	£0.84	£0.84	£0.84	FoC	30p	0.03p
O2 World Zone 2	Western Europe (EU & non-EU)	N/A	UK rates	UK rates	UK rates	UK rates	£0.84	£0.84	£0.84	£0.84	FoC	30p	0.03p
O2 World Zone 3	Eastern Europe	N/A	86p	86p	£1.90	£1.90	£0.810	£1.90	£1.90	£1.90	52p	30p	£6.00
O2 World Zone 5	Asia Pacific	N/A	63p	63p	£1.90	£1.90	£1.90	£1.90	£0.63	£1.90	43p	30p	£6.00
O2 World Zone 6	Rest of the World 1	N/A	£1.27	90p	£1.90	£1.90	£1.90	£1.90	£1.90	£1.27	90p	30p	£6.00

No daily charges to access your UK allowance, for destinations please see [O2 World Zones 1 & 2 on page 29](#)

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Single Roaming Call Rates contd.

Standard Roaming Rates: Roaming Calls Whilst Outside of the UK

Zone	Description	Daily Fee	Calling the UK	Calling in Country	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Incoming	SMS	GPRS
O2 World Zone 3 GR	Eastern Europe	£5.32	UK rates	UK rates	£0.47	£0.57	£1.330	£1.330	£1.330	£1.770	UK rates	UK rates	UK rates
O2 World Zone 5 GRe		£5.32	UK rates	UK rates	£0.47	£0.57	£1.330	£1.330	£1.330	£1.770	UK rates	UK rates	UK rates
O2 World Zone 4 GR	US & Canada	£5.32	UK rates	UK rates	£0.47	£0.57	£1.330	£1.330	£1.330	£1.770	UK rates	UK rates	UK rates
O2 World Zone 4 GRe		£5.32	UK rates	UK rates	£0.47	£0.57	£1.330	£1.330	£1.330	£1.770	UK rates	UK rates	UK rates
O2 World Zone 5 GR	Asia Pacific	£5.32	UK rates	UK rates	£0.47	£0.57	£1.330	£1.330	£1.330	£1.770	UK rates	UK rates	UK rates
O2 World Zone 5 GRe		£5.32	UK rates	UK rates	£0.47	£0.57	£1.330	£1.330	£1.330	£1.770	UK rates	UK rates	UK rates
O2 World Zone 6 GR	Rest of the World	£5.32	UK rates	UK rates	£0.47	£0.57	£1.330	£1.330	£1.330	£1.770	UK rates	UK rates	UK rates
O2 World Zone 6 GRe		£5.32	UK rates	UK rates	£0.47	£0.57	£1.330	£1.330	£1.330	£1.770	UK rates	UK rates	UK rates

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Single Global Roamer Rates with International discount bundle

(to be used if the destination is not part of the Global Roamer)

Zone	Description	Calling the UK	Calling in Country	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Incoming
O2 World Zone 3 GR	Eastern Europe	£0.022	£0.022	£0.022	£0.022	£0.122	£0.022	£0.122	£0.122	£0.022
O2 World Zone 4 GR	USA & Canada	£0.022	£0.022	£0.022	£0.022	£0.122	£0.022	£0.122	£0.122	£0.022
O2 World Zone 5 GR	Asia Pacific	£0.022	£0.022	£0.022	£0.022	£0.122	£0.022	£0.122	£0.122	£0.022
O2 World Zone 6 GR	Rest of the World	£0.022	£0.022	£0.022	£0.022	£0.122	£0.022	£0.122	£0.122	£0.022

Call Rates

- For calls made in Western Europe the minimum duration is 30 seconds, then charged in one-second increments, rounded to the nearest penny.
- For calls made elsewhere the minimum duration is one minute then charged in 15-second increments.
- All calls received while abroad are charged in one-second increments, rounded to the nearest penny.

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Sharer Tariffs

Shared data tariffs for any size of business. This family of tariffs allows the sharing of data across the customer account. Data allowances are pooled together giving a group shared data allowance for the month.

Price Plan Description	Global Roamer	Global Roamer Extra	Minutes	Texts	UK to EU Minutes	UK to EU Texts	UK and EU Data	Data (Out of Bundle)	Spend Cap
O2 Business sharer + GR 1GB	Yes	No	Unlimited	Unlimited	500	500	3GB	£6.38 Per 1GB	No
O2 Business sharer + GR 3GB	Yes	No	Unlimited	Unlimited	500	500	3GB	£6.38 Per 1GB	No
O2 Business sharer + GR 6GB	Yes	No	Unlimited	Unlimited	500	500	6GB	£6.38 Per 1GB	No
O2 Business sharer + GR 9GB	Yes	No	Unlimited	Unlimited	500	500	9GB	£6.38 Per 1GB	No
O2 Business Data Only sharer + GR 4GB	Yes	No	n/a	n/a	n/a	n/a	4GB	£6.38 Per 1GB	No

All tariffs:

- Includes Global Roamer and details can be found on page 15

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Shared Data (for sharer tariffs only)

Description	Allowance
O2 Business Shared Data 25GB	25GB
O2 Business Shared Data 50GB	50GB
O2 Business Shared Data 75GB	75GB
O2 Business Shared Data 100GB	100GB
O2 Business Shared Data 250GB	250GB
O2 Business Shared Data 500GB	500GB
O2 Business Shared Data 1TB	1000GB
O2 Business Shared Data 2TB	2000GB
O2 Business Shared Data 5TB	5000GB

UK Bundles

Description	Bundle Type	Messages
O2 UK 50 MMS	Individual	50
O2 UK 100 MMS	Individual	100

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Shared International Bundles

Description	Charge	Bundle Type	Details
O2 International Discount	£5.74	Individual	Reduced Call Rates to international destinations, please refer to page 12 to see international discount call rates

Description	Charge	Bundle Type	International Zone Covered	Minutes	Texts
O2 UK to Ireland	£3.19	Individual	Zone 1 Ireland	2000	N/A
O2 UK to Europe 100	£5.32	Individual	Zone 1 Ireland Zone 2 - Western Europe EU and non-EU	100	N/A
O2 UK to Everywhere 100	£10.64	Individual	All Zones	100	N/A
O2 UK to Everywhere 400	£42.56	Individual	All Zones	400	N/A

Description	Line Rental Charge	Bundle Type	International Zone Covered	Minutes	Texts
O2 UK to All Int Text 100	£5.32	Individual	Worldwide	n/a	100

International minutes and SMS bundles will work when roaming in Europe or outside of Europe and utilising daily roaming services. Channel Islands or Isle of Man are excluded.

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Shared UK and Roaming Bundles

Shared Bundles

Description	Charge	Bundle Type	Messages
O2 UK 50 MMS	£4.43	Individual	50
O2 UK 100 MMS	£6.65	Individual	100

Shared Global Roaming Bundles

Description	Global Roamer Destinations	Frequency	Global Roamer Extra destinations	Comments
Global Roamer Tariff	£5.32	Daily	£5.32 daily fee	Global Roamer activated as a default on all tariffs. For full list of countries see page 29
Global Roamer Extra Tariff (O2 Business Single GRE)	£5.32	Daily	£5.32 daily fee	

When utilising Global Roamer you can call back to the UK and call within the same country as you are currently in without incurring out of bundle charges. Specifically covers data usage, SMS and calls in-country and/or back to the UK.

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Shared Worldwide Roaming

Description	Monthly Fee	Bundle Type	Frequency	Comments
O2 Worldwide 50GB	£133.00	Individual	Monthly	Covers all roaming destinations outside of the Global Roamer Footprint (O2 World Zone 3, 4, 5, 6)
O2 Worldwide 100GB	£212.80	Individual	Monthly	

Description	Monthly Fee	Bundle Type	Frequency	Comments
O2 Worldwide 250 Minutes	£133.00	Individual	Monthly	Covers all roaming destinations outside of the Global Roamer Footprint (O2 World Zone 3, 4, 5, 6)
O2 Worldwide 500 Minutes	£212.80	Individual	Monthly	

All charged on a monthly basis

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Shared Call Rates: For calls, texts and data outside of your monthly allowance

Description	Charge per minute
Calls to 05	47p
Calls to 0500	47p
Calls to 0701, Channel Islands, Isle of Man	47p
Calls to 07 Non-mobile and call forwarding	47p
Calls to 070	47p
Calls to 076	47p
Calls to 0800	Free
Calls to 84, 087	47p
Calls to 09	47p
Calls to Voicemail	FOC

Description	Charge per minute
Calls to landlines 01, 02, 03 (included landlines in O2 Europe Zone)	47p
Calls to O2 Directory Enquiries (118402)	38p (exc. VAT) Access charge + Service charge
Calls to other Directory Enquiries (118)	38p (exc. VAT) Access charge + Service charge
Calls to O2 mobiles and other UK mobiles in the UK	47p
UK and O2 Europe Zone Data	3p (per MB)
Picture messages Home and Roaming	42p (per message)
Text messages	21p (per message)
Text messages to Channel Islands, Isle of Man and 0701	21p (per message)

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Shared International Call Rates

International Voice Calls from the UK

Zone	Destination	Type	Charge	With Int Discount
O2 International Zone 1	Channel Islands and Ireland	Minutes	£0.47	£0.022
O2 International Zone 2	Western Europe	Minutes	£0.57	£0.022
O2 International Zone 3	Rest of Europe and Turkey	Minutes	£1.33	£0.122
O2 International Zone 4	USA & Canada	Minutes	£1.33	£0.022
O2 International Zone 5	Asia Pacific	Minutes	£1.33	£0.122
O2 International Zone 6	Rest of World	Minutes	£1.77	£0.122
All O2 International Zones	International SMS	SMS	£0.31	£0.022

No daily charges to access your UK allowance, for destinations please see **O2 World Zones 1 & 2 on page 29**

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Shared Roaming Call Rates

Standard Roaming Rates: (to be used if the destination is not part of the Global Roamer)

Zone	Description	Daily Fee	Calling the UK	Calling in Country	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Incoming	SMS	GPRS
O2 World Zone 1	Ireland and the Channel Islands	N/A	UK rates	UK rates	UK rates	UK rates	£0.84	£0.84	£0.84	£0.84	FoC	31p	0.03p
O2 World Zone 2	Western Europe (EU & non-EU)	N/A	UK rates	UK rates	UK rates	UK rates	£0.84	£0.84	£0.84	£0.84	FoC	31p	0.03p
O2 World Zone 3	Eastern Europe	N/A	86p	86p	£1.90	£1.90	£0.810	£1.90	£1.90	£1.90	55p	31p	£6.38
O2 World Zone 5	Asia Pacific	N/A	63p	63p	£1.90	£1.90	£1.90	£1.90	£0.63	£1.90	45p	31p	£6.38
O2 World Zone 6	Rest of the World 1	N/A	£1.27	85p	£1.90	£1.90	£1.90	£1.90	£1.90	£1.27	90p	31p	£6.38

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Shared Roaming Call Rates contd.

Standard Roaming Rates: Roaming Calls Whilst Outside of the UK

Zone	Description	Daily Fee	Calling the UK	Calling in Country	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Incoming	SMS	GPRS
O2 World Zone 3 GR	Eastern Europe	£5.32	UK rates	UK rates	£0.470	£0.570	£1.330	£1.330	£1.330	£1.770	UK rates	UK rates	UK rates
O2 World Zone 5 GRe		£5.32	UK rates	UK rates	£0.470	£0.570	£1.330	£1.330	£1.330	£1.770	UK rates	UK rates	UK rates
O2 World Zone 4 GR	US & Canada	£5.32	UK rates	UK rates	£0.470	£0.570	£1.330	£1.330	£1.330	£1.770	UK rates	UK rates	UK rates
O2 World Zone 4 GRe		£5.32	UK rates	UK rates	£0.470	£0.570	£1.330	£1.330	£1.330	£1.770	UK rates	UK rates	UK rates
O2 World Zone 5 GR	Asia Pacific	£5.32	UK rates	UK rates	£0.470	£0.570	£1.330	£1.330	£1.330	£1.770	UK rates	UK rates	UK rates
O2 World Zone 5 GRe		£5.32	UK rates	UK rates	£0.470	£0.570	£1.330	£1.330	£1.330	£1.770	UK rates	UK rates	UK rates
O2 World Zone 6 GR	Rest of the World	£5.32	UK rates	UK rates	£0.470	£0.570	£1.330	£1.330	£1.330	£1.770	UK rates	UK rates	UK rates
O2 World Zone 6 GRe		£5.32	UK rates	UK rates	£0.470	£0.570	£1.330	£1.330	£1.330	£1.770	UK rates	UK rates	UK rates

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Shared Global Roamer Rates with International discount bundle

(to be used if the destination is not part of the Global Roamer)

Zone	Description	Calling the UK	Calling in Country	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Incoming
O2 World Zone 3 GR	Eastern Europe	£0.022	£0.022	£0.022	£0.022	£0.122	£0.022	£0.122	£0.122	£0.022
O2 World Zone 4 GR	USA & Canada	£0.022	£0.022	£0.022	£0.022	£0.122	£0.022	£0.122	£0.122	£0.022
O2 World Zone 5 GR	Asia Pacific	£0.022	£0.022	£0.022	£0.022	£0.122	£0.022	£0.122	£0.122	£0.022
O2 World Zone 6 GR	Rest of the World	£0.022	£0.022	£0.022	£0.022	£0.122	£0.022	£0.122	£0.122	£0.022

Call Rates

- For calls made in Western Europe the minimum duration is 30 seconds, then charged in one-second increments, rounded to the nearest penny.
- For calls made elsewhere the minimum duration is one minute then charged in 15-second increments.
- All calls received while abroad are charged in one-second increments, rounded to the nearest penny.

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Data Only Tariffs

Single Data Only

Price Plan Description	Global Roamer	Global Roamer Extra	Minutes	Texts	UK to EU Minutes	UK to EU Texts	Data	Data (Out of Bundle)	Spend Cap
O2 Business Data Only + GR 5GB (2024)	Yes	No	n/a	n/a	n/a	n/a	5GB	Step Bundle	Yes
O2 Business Data Only + GR 10GB (2024)	Yes	No	n/a	n/a	n/a	n/a	10GB	Step Bundle	Yes
O2 Business Data Only + GR 25GB (2024)	Yes	No	n/a	n/a	n/a	n/a	25GB	Step Bundle	Yes
O2 Business Data Only + GR 50GB (2024)	Yes	No	n/a	n/a	n/a	n/a	50GB	Step Bundle	Yes
O2 Business Data Only + GR 100GB (2024)	Yes	No	n/a	n/a	n/a	n/a	100GB	Step Bundle	Yes
O2 Business Data Only + GR Unlimited (2024)	Yes	No	n/a	n/a	n/a	n/a	Unlimited	Step Bundle	Yes

Data Step Out of bundle Ladder

Description	Up to 2GB	Up to 4GB	Up to 8GB	Up to 16GB	Up to 50GB	over 50GB
O2 Data Step Bundle	£5.32	£3.19	£4.25	£5.32	£6.39	3p per MB
Cumulative cost	£5.32	£8.51	£12.76	£18.08	£24.47	+3p per MB

* Fair usage applies, see small print (page 15) for further details

All tariffs:

- Include Data Step Bundle
- Include Global Roamer and detail can be found on page 15

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Data Only UK and Roaming Bundles

Shared Bundles

Description	Charge	Bundle Type	Messages
O2 UK 50 MMS	£4.43	Individual	50
O2 UK 100 MMS	£6.65	Individual	100

Shared Global Roaming Bundles

Description	Global Roamer Destinations	Frequency	Global Roamer Extra destinations	Comments
Global Roamer Tariff	£5.32	Daily	£5.32 daily fee	Global Roamer activated as a default on all tariffs. For full list of countries see page 29
Global Roamer Extra Tariff (O2 Business Single GRE)	£5.32	Daily	£5.32 daily fee	

When utilising Global Roamer you can call back to the UK and call within the same country as you are currently in without incurring out of bundle charges. Specifically covers data usage, SMS and calls in-country and/or back to the UK.

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Data Only – Worldwide Roaming

Description	Monthly Fee	Bundle Type	Frequency	Comments
O2 Worldwide 50GB	£133.00	Individual	Monthly	Covers all roaming destinations outside of the Global Roamer Footprint (O2 World Zone 3, 4, 5, 6)
O2 Worldwide 100GB	£212.80	Individual	Monthly	

Description	Monthly Fee	Bundle Type	Frequency	Comments
O2 Worldwide 250 Minutes	£133.00	Individual	Monthly	Covers all roaming destinations outside of the Global Roamer Footprint (O2 World Zone 3, 4, 5, 6)
O2 Worldwide 500 Minutes	£212.80	Individual	Monthly	

All charged on a monthly basis

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Data Only Tariff – Call Rates

UK Traffic: Internet and messaging for data only

Destination	Type	Charge
UK Picture Messages	MMS	£0.420
Text Message	SMS	£0.210
UK GPRS	MB	£0.030

International SMS

Region	Destination	Type	Charge
O2 World Zone 1	Channel Islands and Ireland	SMS	£0.31
O2 World Zone 2	Western Europe	SMS	£0.31
O2 World Zone 3	Rest of Europe and Turkey	SMS	£0.31
O2 World Zone 4	USA & Canada	SMS	£0.31
O2 World Zone 5	Asia Pacific	SMS	£0.31
O2 World Zone 6	Rest of World	SMS	£0.31

When utilising Global Roamer you can call back to the UK and call within the same country as you are currently in without incurring out of bundle charges. Specifically covers data usage, SMS and calls in-country and/or back to the UK.

GRe destinations have a £0.00 daily fee on Extra tariffs ONLY

No daily charges to access your UK allowance,
for destinations please see **O2 World Zones 1 & 2 on page 29**

Standard Roaming Rates

Zone	Description	Daily Fee	SMS	GPRS
O2 World Zone 1	Ireland and the Channel Islands	n/a	£0.31	£0.03
O2 World Zone 2	Western Europe (EU & non-EU)	n/a	£0.31	£0.03
O2 World Zone 3	Eastern Europe	n/a	£0.31	£6.38
O2 World Zone 4	USA & Canada	n/a	£0.31	£6.38
O2 World Zone 5	Asia Pacific	n/a	£0.31	£6.38
O2 World Zone 6	Rest of the World	n/a	£0.31	£6.38

Global Roamer Rates

Zone	Description	Daily Fee
O2 World Zone 3 GR	Eastern Europe	£5.32
O2 World Zone 5 GR	Asia Pacific	£5.32
O2 World Zone 6 GR	Rest of the World	£5.32
O2 World Zone 3 GRe	Eastern Europe	£5.32 / £0.00
O2 World Zone 4 GRe	USA & Canada	£5.32 / £0.00
O2 World Zone 5 GRe	Asia Pacific	£5.32 / £0.00
O2 World Zone 6 GRe	Rest of the World	£5.32 / £0.00

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International Zones

O2 International Zone 1 (Channel Islands and Ireland)							
Guernsey		Ireland		Isle of Man		Jersey	
O2 International Zone 2 (Western Europe)							
Austria	Belgium	Bulgaria	Croatia	Cyprus	Czechia	Denmark	Estonia
Finland	France	Germany	Gibraltar	Greece	Hungary	Italy	Latvia
Liechtenstein	Lithuania	Luxembourg	Malta	Martinique	Mayotte	Monaco	Netherlands
Norway	Poland	Portugal	Romania	San Marino	Slovakia	Slovenia	Spain
Sweden	Switzerland						
O2 International Zone 3 (Rest of Europe and Turkey)							
Albania	Bosnia and Herzegovina	Montenegro	Morocco	North Macedonia	Serbia	Tunisia	Turkey
O2 International Zone 4 (USA & Canada)							
Canada				United States of America			
O2 International Zone 5 (Asia Pacific)							
Australia	Hong Kong	Malaysia	New Zealand	Oman	Singapore	South Africa	

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International Zones contd.

O2 International Zone 6 (Rest of World)							
Afghanistan	Åland Islands	Algeria	American Samoa	Andorra	Angola	Anguilla	Antarctica
Antarctica Aus	AntarcticaGsmAq	Antigua and Barbuda	Argentina	Armenia	Aruba	Ascension	Azerbaijan
Bahamas	Bahrain	Bangladesh	Barbados	Belarus	Belize	Benin	Bermuda
Bhutan	Bolivia	Bonaire - Sint Eustatius and Saba	Botswana	Bouvet Island	Brazil	British Indian Ocean Territory	Brunei Darussalam
Burkina Faso	Burundi	Cabo Verde	Cambodia	Cameroon	Cayman Islands	Central African Republic	Chad
Chile	China	Colombia	Comoros	Congo	Congo (the Democratic Republic of the)	Cook Islands	Costa Rica
Côte d'Ivoire	Cuba	Curaçao	Diego Garcia	Djibouti	Dominica	Dominican Republic	
Ecuador	Egypt	El Salvador	Equatorial Guinea	Eritrea	Ethiopia	Falkland Islands	Faroe Islands
Fiji	French Polynesia	French Southern Territories	Gabon	Gambia	Georgia	Ghana	Greenland
Grenada	Guam	Guatemala	Guinea	Guinea-Bissau	Guyana	Haiti	Heard Island and McDonald Islands
Holy See	Honduras	India	Indonesia	Iran	Iraq	Israel	Jamaica
Japan	Jordan	Kazakhstan	Kenya	Kiribati	Korea (DPRK)	Korea (Republic of)	Kosovo
Kuwait	Kyrgyzstan	Laos	Lebanon	Lesotho	Liberia	Libya	Macao
Mexico	Micronesia	Moldova	Mongolia	Montserrat	Mozambique	Myanmar	Namibia
Nauru	Nepal	Netherlands Antilles	New Caledonia	Nicaragua	Niger	Nigeria	Niue
Norfolk Island	Northern Mariana Islands	Pakistan	Palau	Palestine	Panama	Papua New Guinea	Paraguay
Peru	Philippines	Pitcairn	Puerto Rico	Qatar	Réunion	Russia	Rwanda
Saint Barthélemy	Saint Helena	Saint Helena Ascension and Tristan da Cunha	Saint Kitts and Nevis	Saint Lucia	Saint Martin (French part)	Saint Pierre and Miquelon	Saint Vincent and the Grenadines
Samoa	Sao Tome and Principe	Saudi Arabia	Senegal	Seychelles	Sierra Leone	Sint Maarten (Dutch part)	Solomon Islands
Somalia	South Georgia and the South Sandwich Islands	South Sudan	Sri Lanka	Sudan	Suriname	Svalbard and Jan Mayen	Swaziland
Syrian Arab Republic	Taiwan	Tajikistan	Tanzania	Thailand	Timor-Leste	Togo	Tokelau
Tonga	Trinidad and Tobago	Turkmenistan	Turks and Caicos Islands	Tuvalu	Uganda	Ukraine	United Arab Emirates
United States Minor Outlying Islands	Uruguay	Uzbekistan	Vanuatu	Venezuela	Vietnam	Virgin Islands (British)	Virgin Islands (US)
Wallis and Futuna	Western Sahara	Yemen	Zambia	Zimbabwe			

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Global Roamer

The below tables show the countries available for the Global Roamer proposition

Global Roamer £5.32 PER DAY OR £0.00 ON "Extra" tariffs					
Aruba	Albania	Anguilla	Antigua and Barbuda	Australia	Barbados
Bermuda	Bonaire - Sint Eustatius and Saba	Bosnia and Herzegovina	Canada	Cayman Islands	Dominica
Ghana	Grenada	Jamaica	Kenya	Lesotho	Mexico
Montserrat	Mozambique	New Zealand	Saint Kitts and Nevis	Saint Lucia	Saint Vincent and the Grenadines
South Africa	Trinidad and Tobago	Turkey	Turks and Caicos Islands	United States of America	Virgin Islands (US)
Global Roamer £5.32 PER DAY on ALL Tariffs					
Afghanistan	Andorra	Argentina	Armenia	Bahrain	Bangladesh
Brazil	Cambodia	Chile	China	Colombia	Congo (the Democratic Republic of the)
Costa Rica	Curaçao	Dominican Republic	Ecuador	Egypt	El Salvador
Fiji	Georgia	Guam	Guatemala	Guyana	Haiti
Honduras	Hong Kong	India	Indonesia	Israel	Japan
Jordan	Kazakhstan	Korea (the Republic of)	Kuwait	Lao Peoples Democratic Republic	Macao
Malaysia	Moldova	Mongolia	Montenegro	Morocco	Myanmar
Nicaragua	North Macedonia	Oman	Pakistan	Panama	Papua New Guinea
Paraguay	Peru	Philippines	Puerto Rico	Qatar	Russia
Samoa	Saudi Arabia	Serbia	Singapore	Sint Maarten (Dutch part)	South Sudan
Sri Lanka	Suriname	Swaziland	Taiwan	Tanzania	Thailand
Tonga	Ukraine	United Arab Emirates	Uruguay	Uzbekistan	Vanuatu
Vietnam	Virgin Islands (British)				

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Roaming Zones - Voice Calls & Text Countries

Inclusive Roaming Destinations with no charge to your Daily Allowance

O2 World Zone 1*

Guernsey

Ireland

Isle of Man

Jersey

O2 World Zone 2*

Austria

Belgium

Bulgaria

Croatia

Cyprus

Czechia

Denmark

Estonia

Finland

France

French Guiana

French West Indies

Germany

Gibraltar

Greece

Guadeloupe

Hungary

Iceland

Italy

Latvia

Liechtenstein

Lithuania

Luxembourg

Malta

Martinique

Mayotte

Monaco

Netherlands

Norway

Poland

Portugal

Réunion

Romania

Saint Martin (French part)

San Marino

Slovakia

Slovenia

Spain

Sweden

Switzerland

O2 World Zone 3

Albania

Bosnia and Herzegovina

Montenegro

Morocco

North Macedonia

Serbia

Tunisia

Turkey

O2 World Zone 4

Canada

United States of America

O2 World Zone 5

Australia

Christmas Island

Cocos (Keeling) Islands

Hong Kong

Malaysia

New Zealand

Oman

Singapore

South Africa

*Anyone roaming in these destinations can use their UK Data Allowance.

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Roaming Zones - Voice Calls & Texts Countries Contd.

O2 World Zone 6							
Afghanistan	Åland Islands	Algeria	American Samoa	Andorra	Angola	Anguilla	Antarctica
Antarctica Aus	Antarctica Gsm Aq	Antigua and Barbuda	Argentina	Armenia	Aruba	Ascension	Azerbaijan
Bahamas	Bahrain	Bangladesh	Barbados	Belarus	Belize	Benin	Bermuda
Bhutan	Bolivia	Bonaire - Sint Eustatius and Saba	Botswana	Bouvet Island	Brazil	British Indian Ocean Territory	Brunei Darussalam
Burkina Faso	Burundi	Cabo Verde	Cambodia	Cameroon	Cayman Islands	Central African Republic	Chad
Chile	China	Colombia	Comoros	Congo	Congo (the Democratic Republic of the)	Cook Islands	Costa Rica
Côte d Ivoire	Cuba	Curaçao	Diego Garcia	Djibouti	Dominica	Dominican Republic	Dtag Satellite
Ecuador	Egypt	El Salvador	Emsat	Equatorial Guinea	Eritrea	Ethiopia	Falkland Islands
Faroe Islands	Fiji	French Polynesia	French Southern Territories	Gabon	Gambia	Georgia	Ghana
Greenland	Grenada	Guam	Guatemala	Guinea	Guinea-Bissau	Guyana	Haiti
Heard Island and McDonald Islands	Holy See	Honduras	India	Indonesia	Iran	Iraq	Israel
Jamaica	Japan	Jordan	Kazakhstan	Kenya	Kiribati	Korea (the Democratic People's Republic of)	Korea (the Republic of)
Kosovo	Kuwait	Kyrgyzstan	Lao Peoples Democratic Republic	Lebanon	Lesotho	Liberia	Libya
Macao	Madagascar	Malawi	Maldives	Mali	Malta (Turkey)	Marshall Islands	Mauritania

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Roaming Zones - Voice Calls & Texts Countries Contd.

O2 World Zone 6 Contd.							
Mauritius	Mexico	Micronesia	Moldova	Mongolia	Montserrat	Mozambique	Myanmar
Namibia	Nauru	Nepal	Netherlands Antilles	New Caledonia	Nicaragua	Niger	Nigeria
Niue	Norfolk Island	Northern Mariana Islands	On Air	On Waves	Pakistan	Palau	Palestine
Panama	Papua New Guinea	Paraguay	Peru	Philippines	Pitcairn	Puerto Rico	Qatar
Russia	Rwanda	Saint Barthélemy	Saint Helena	Saint Helena Ascension and Tristan da Cunha	Saint Kitts and Nevis	Saint Lucia	Saint Pierre and Miquelon
Saint Vincent and the Grenadines	Samoa	Sao Tome and Principe	Satellite	Satellite - Argentina	Satellite - Colombia	Satellite - Indo-nesia	Satellite - Mexico
Satellite - Norway	Satellite - Peru	Satellite - Switzerland	Satellite - United Arab Emirates	Satellite - Venezuela	Saudi Arabia	Seonet	Senegal
Seychelles	Sierra Leone	Sint Maarten (Dutch			South Georgia and the		
Sudan	Suriname	Svalbard and Jan Mayen	Swaziland	Syrian Arab Republic	Taiwan	Tajikistan	Tanzania
Teleena	Thailand	Thuraya	Timor-Leste	Togo	Tokelau	Tonga	Trinidad and Tobago
Tristan Dacunha	Truphone	Turkmenistan	Turks and Caicos Islands	Tuvalu	Uganda	Ukraine	United Arab Emirates
United States Minor Outlying Islands	Uruguay	Uzbekistan	Vanuatu	Venezuela	Vietnam	Virgin Islands (British)	Virgin Islands (US)
Wallis and Futuna	Western Sahara	Yemen	Zambia	Zimbabwe			

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Single Tariff – Destinations included

Countries included in the 500 / 2000 UK to Europe Minutes						
Ireland	Andorra	Austria	Belgium	Bulgaria	Canary Islands	Croatia
Cyprus (Greek)	Croatia	Germany	Gibraltar	Greece	Guernsey	Hungary
Iceland	Italy	Ireland	Isle of Man	Jersey	Latvia	Liechtenstein
Lithuania	Luxembourg	Malta	Martinique	Mayotte	Monaco	Netherlands
Norway	Poland	Portugal	Romania	San Marino	Slovak Rep	Slovenia
Spain	Sweden	Switzerland	Vatican City			

Destinations are included in the 25GB, 50GB and Unlimited Tariffs

O2 Business Single + GR 25GB*

O2 Business Single + GR 50GB*

O2 Business Single + GR Unlimited*

O2 Business Single + GRE Unlimited Extra*

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Important Information

General

- The O2 tariffs are available for any new and re-signing customers (includes ports and migrations)
- For customers who require a change of tariff within their existing contract period, please refer to the tariff guide at the time of connection for tariff options and pricing
- Inclusive minutes can be used to call UK landlines starting 01, 02 and 03, and UK mobiles starting 07, subject to fair usage of 10,000
- Calls within EU and to UK Landline 01,02,03 numbers as well as on network and cross network mobiles come out of the tariff minute allowance
- Texts with EU and to UK mobiles both on-net and cross network come out of the tariff text allowance
- We have the right to pass on any annual RPI or CPI related price increases imposed by the network

Global Roamer

- All tariffs are opted into Global Roamer by default
- When utilising Global Roamer you can call back to the UK and call within the same country as you are currently in without incurring out of bundle charges. This covers data usage, SMS and calls in-country and / or back to the UK
- If customers use their mobile in the Europe Zone for more than 50% of the time in any 3-month rolling period, they will receive a notification requesting more moderate use of our roaming services
- If customers usage in the Europe Zone continues to exceed 50% as described above, over the 2-week period following the first notification, customers will either be charged for use or be barred from using our roaming service

Global Roamer Cont'd.

- For unlimited tariffs with a monthly data allowance greater than 35GB, Global Roamer data usage is capped at 35GB per month. Data usage above the 35GB threshold is chargeable at £3.50 Ex VAT per 1GB until their monthly allowance renews

Fair Usage Policy

Unlimited Data - UK usage

- If a number regularly uses 650GB of data per month or tethers 12 or more devices, we may consider this to be non-permitted use and have the right to move the number to a more suitable plan and/or charge for the excess data usage
- UK to EU Minutes and text policy of 2000 mins and 2000 texts and then standard charges apply, see page 8
- For plans with Unlimited data, EU Data Roaming will be capped at 35GB per month. Once customers reach this, they can still use data in our Europe Zone and will be charged at £3.50 Ex VAT per 1GB until their monthly allowance renews

Mobile Misuse

O2 reserves the right to suspend or terminate connections where it identifies usage which it believes is:

- Outside normal commercial practice.
- Made via automated means e.g. SIM Gateway.
- Damages or impairs our network.
- Fraudulent, abusive, illegal or a nuisance.

All of these activities would fall outside of the Fair Usage policy, and such will not be supported by the Mobile Bill Limit Regulation (mobile spend cap).



Vodafone Mobile

Tariff Guide

Where to?

Tariffs New, Ports and Migrations (non Vodafone Direct/Redbill)

- ▶ Individual Voice & Data
- ▶ Individual Data Only
- ▶ Sharer Voice & Data

Data Pool Tariffs

Bolt on/Usage Rates

Roaming Zones

Key:

Tariffs	Tariffs	Data Pool Tariffs	Bolt on/Usage Rates	Roaming Zones
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Individual and Data Tariffs

Vodafone Individual

Price Plan Description	Minutes	SMS	5G Options	Data	Data (Out of Bundle)
VF Individual 0GB	Unlimited	Unlimited	Yes	0GB	£12.77 per GB
VF Individual 1GB	Unlimited	Unlimited	Yes	1GB	£12.77 per GB
VF Individual 2GB	Unlimited	Unlimited	Yes	2GB	£12.77 per GB
VF Individual 5GB	Unlimited	Unlimited	Yes	5GB	£12.77 per GB
VF Individual 10GB	Unlimited	Unlimited	Yes	10GB	£12.77 per GB
VF Individual 25GB	Unlimited	Unlimited	Yes	25GB	£12.77 per GB
VF Individual Unlimited	Unlimited	Unlimited	Yes	Unlimited	£12.77 per GB

Vodafone Individual Data Only

Price Plan Description	Minutes	SMS	5G Options	Data	Data (Out of Bundle)
VF Individual 1GB	N/A	N/A	Yes	1GB	£12.77 per GB
VF Individual 4GB	N/A	N/A	Yes	4GB	£12.77 per GB
VF Individual 10GB	N/A	N/A	Yes	10GB	£12.77 per GB
VF Individual Unlimited	N/A	N/A	Yes	Unlimited	£12.77 per GB

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Sharer Tariffs

Vodafone Shared Tariffs: All tariffs below are not Bill Spend Cap eligible

Price Plan Description	Minutes	SMS	5G Options	Data	Data (Out of Bundle)
VF Sharer 1GB	Unlimited	Unlimited	Yes	1GB	£12.77 per GB
VF Sharer 2GB	Unlimited	Unlimited	Yes	2GB	£12.77 per GB
VF Sharer 3GB	Unlimited	Unlimited	Yes	3GB	£12.77 per GB
VF Sharer 4GB	Unlimited	Unlimited	Yes	4GB	£12.77 per GB
VF Sharer 5GB	Unlimited	Unlimited	Yes	5GB	£12.77 per GB

*Multiple data allowances, which add together to create a total allowance to be shared by the users in the group.

**Shared data tariffs are incompatible with pooled data tariffs.

Tariffs

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Data Pool Tariffs

Bolt on/Usage Rate

Roaming Zones



Data Pools

Vodafone Users and Data Pools: One data allowance to be shared by the quantity of users added into the pool.

Vodafone Pooled Users: All tariffs below are not Bill Spend Cap eligible

Price Plan Description <small>New/Ports & Migrations</small>	Charge	Minutes	SMS	5G Option	Data	Data (Out of Bundle)
VF Voice and Data pool	£11.00	Unlimited	Unlimited	Yes	0GB	£12.77 per GB
VF Data Only pool	£5.00	N/A	N/A	Yes	0GB	£12.77 per GB

Vodafone Pooled Data Allowances: All tariffs below are not Bill Spend Cap eligible

Description	Charge	Data
10GB	£37.50	10GB
25GB	£85.00	25GB
50GB	£150.00	50GB
100GB	£285.00	100GB
250GB	£675.00	250GB
500GB	£1,274.00	500GB
750GB	£1,912.50	750GB
1000GB	£2,550.00	1000GB

*Users added in to access the data pools can be a mix of voice & data and data only.

**Data pool plans can be both stacked and multiples of same allowance can be ordered together.

***Shared data tariffs are incompatible with pooled data tariffs.

Tariffs	Tariffs	Data Pool Tariffs	Bolt on/Usage Rate	Roaming Zones
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Individual UK Bundles

Vodafone Individual User UK Voice and Data Bundles

Description	Charge	What's Included
VF 300 mins to 0800 0845 & 0870	£2.08	300-minute bundle that includes 0870, 0871, 0872, 0843, 0844, 0845 numbers (including Access and Service Charge), then charged standard access charge plus the Service Charge. NGCS groups included in the bundle are SC002, SC003, SC004, SC005, SC006, SC007, SC008, SC009, SC010, SC011, SC012, SC013, SC014

Description	Charge	What's Included
VF Additional Individual 1GB Data	£5.67	1GB allowance applicable in the UK (and as part of the Business Traveller Zone allowances)
VF Additional Individual 2GB Data	£10.20	2GB allowance applicable in the UK (and as part of the Business Traveller Zone allowances)
VF Additional Individual 15GB Data	£19.27	15GB allowance applicable in the UK (and as part of the Business Traveller Zone allowances)

Individual Bolt-Ons:

- Recurring monthly minute and text bolt-ons
- Fully flexible: can be added anytime
- Once minutes/texts are used, customer pays standard out of bundle rates
- Bundles added are effective from the next calendar day as soon as they are visible on OneHub
- If bolt-on is live from the start of the month then the full allowance is charged. If an additional or upgraded bolt-on is applied mid-month the pro-rata allowance will be available at the pro-rata charge for the month.

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Individual International Bundles

Vodafone Individual International Voice

Description	Charge	What's Included
VF 100 International Text	£4.17	100 international text messages, then charges the standard international SMS rate on the price plan
VF 75 International Text	£5.00	Monthly international Bundle gives 75 Minutes to all international destinations
VF 125 International Text	£7.50	Monthly international Bundle gives 125 Minutes to all international destinations
VF 200 International Text	£10.00	Monthly international Bundle gives 125 Minutes to all international destinations
VF Ireland Plus	£4.17	Vodafone Ireland Plus allows customers to avoid accidental roaming charges if they live close to the border. Customers can use their UK minutes, texts and data from their plan while roaming in the Republic of Ireland (ROI). Calls and texts from the UK to ROI are charged at the domestic rate

Whilst roaming within Business Traveller countries. Channel Islands or Isle of Man are excluded.

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Single Roaming Bundles

Vodafone Single User Roaming Voice and Data Bundles

Description	Charge	What's Included
VF Roaming 1GB Data (monthly)	£100.00	1GB allowance applicable to destinations in Rest of the World 1, which are not included in the Business Traveller Footprint.
VF Roaming 2GB Data (monthly)	£150.00	2GB allowance applicable to destinations in Rest of the World 1, which are not included in the Business Traveller Footprint.
VF Roaming 1GB Data (one-off)	£150.00	1GB allowance applicable to destinations in Rest of the World 1, which are not included in the Business Traveller Footprint.
VF Roaming 2GB Data (one-off)	£225.00	2GB allowance applicable to destinations in Rest of the World 1, which are not included in the Business Traveller Footprint.

Description	Charge (monthly)	What's Included
Europe Roamer*	£4.00	1 month contract.
Business Roamer**	£6.00	Only available on unlimited tariffs and contract length of 24 months

*if Europe Roamer not added charges of £2 per day will apply

*if Business Roamer not added charges of £5 per day will apply

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Bolt on/Usage Rate

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Single Call Rates

For calls, texts and data outside of your monthly allowance

Standard UK call charges	Cost per minute	Cost per Call	Minimum Call Charge	Billed by the:
Calls to any Vodafone UK mobile, standard UK landline (starting 01, 02 or 03) and UK voicemail	0p	N/A	1 Minute	second
Calls to other UK mobile network	0p	N/A	1 Minute	second
Calls to other UK voicemail	0p	N/A	1 Minute	second
Video calling to any Vodafone UK mobile	29.70p	N/A	1 Minute	second
Video calling to other UK mobile networks	46.80p	N/A	1 Minute	second

Standard UK text charges	Cost per minute	Cost per Call	Minimum Call Charge	Billed by the:
Standard UK text messages	N/A	0p	N/A	call
Standard UK picture messages	N/A	33.3p	N/A	call
Standard UK long text	N/A	15.0p	N/A	call
Standard UK video message	N/A	51.00p	N/A	call

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Single Call Rates contd.

Non-geographic call charges	Cost per minute	Cost per Call	Minimum Call Charge	Billed by the:
Non-geographic numbers starting 0500	46p	N/A	1 Minute	second
ACCESS CHARGE FOR: Non-geographic numbers starting 0870, 0871, 0872, 0843, 0844 or 0845 #	N/A	54.17p	N/A	call
Charity numbers starting 0800 and 0808	0p	N/A	1 Minute	second
Radio-paging services (starting 076)	N/A	42.50p	N/A	call
Personal numbering services (starting 070)	50.30p	N/A	1 Minute	second
Call forwarding services (e.g. 07744, 07755)	30.00p	N/A	1 Minute	second
ACCESS CHARGE FOR: Directory enquiries numbers (118 numbers) #	54.17p	N/A	1 Minute	second

Premium Rate call charges	Cost per minute	Cost per Call	Minimum Call Charge	Billed by the:
ACCESS CHARGE FOR: Premium rate services (starting 09) #	54.17p	N/A	1 Minute	second
Voice short codes. These are usually 5-7 numbers long and used for TV or radio shows, competition lines and information services. The service provider will let you know the cost of the call.	free to 291.67p	N/A	1 Minute	second

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Single Call Rates contd.

Channel Island Calls and Texts

Standard UK call charges	Cost per minute	Cost per Call	Minimum Call Charge	Billed by the:
Calls to any Channel Islands and Isle of Man mobile and landline (starting 01481, 01534, 01624)	30p	N/A	1 Minute	second

Standard UK text charges	Cost per minute	Cost per Call	Minimum Call Charge	Billed by the:
Texts to Channel Islands or Isle of Man numbers	N/A	15p	N/A	call

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Single International Call Rates

International calls	Cost per minute	Cost per Call	Minimum Call Charge	Billed by the:
Calls to European Union countries from the UK (Europe 1)	80p	N/A	1 Minute	second
Calls to Other European countries from the UK (Europe 2)	80p	N/A	1 Minute	second
Calls to USA and Canada from the UK	£1.00p	N/A	1 Minute	minute
Calls to any other worldwide destination	£1.50p	N/A	1 Minute	minute

International SMS	Cost per minute	Cost per Call	Minimum Call Charge	Billed by the:
International SMS (Other European countries)	N/A	29.17p	N/A	call

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Roaming Zones



World Data Roaming

VF Business Roamer

Business Roamer (£6.00 per month for 24 months on unlimited only or £5.00 per day default for all other tariffs and if monthly not applied)									
Afghanistan	Albania	Andorra	Anguilla	Australia	Antigua and Barbuda	Argentina	Armenia	Aruba	Bahrain
Bangladesh	Barbados	Bermuda	Bonaire	Bosnia and Herzegovina	Brazil	British Virgin Islands	Cambodia	Canada	Cayman Islands
Chile	China	Costa Rica	Curacao	Rep. of Congo	Dominica	Dominican Republic	Ecuador	Egypt	El Salvador
Eswatini (Formerly Swaziland)	Georgia	Ghana	Grenada	Guatemala	Guyana	Haiti	Honduras	Hong Kong	India
Indonesia	Israel	Jamaica	Japan	Jordan	Kazakhstan	Kenya	Korea (South)	Kuwait	Laos
Lesotho	Macau	Macedonia	Malaysia	Mexico	Moldova	Mongolia	Montenegro	Montserrat	Morocco
Mozambique	Myanmar	New Zealand	Nicaragua	Poland	Portugal	Reunion	Romania	Sint Maarten	Slovakia
Slovenia	Spain	Balearic Islands	Oman	Pakistan	Panama	Papua New Guinea	Paraguay	Peru	Philippines
Puerto Rico	Qatar	Russia	Saba	Samoa	Saudi Arabia	Serbia	Singapore	Sweden	Vatican City
Sint Eustatius & Maarten	South Africa	South Sudan	Sri Lanka	St Kitts and Nevis	St Lucia	St Vincent and Grenadines	Suriname	Taiwan	Tanzania
Thailand	Tonga	Trinidad and Tobago	Turks and Caicos Islands	Ukraine	United Arab Emirates	USA	Sudan	Uruguay	US Virgin Islands
Ukraine	Uzbekistan	Vanuatu	Vietnam						

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Roaming Zones



World Data Roaming

VF Europes Roamer

Europe Zone 1 (£4.00 per month or £2.00 per day by default if monthly bolt on not added)								
Azores	Austria	Belgium	Bulgaria	Corsica	Canary Islands	Croatia	Cyprus (exc. Turkish Sector)	Czech Republic
Denmark	Estonia	Finland	France	French Guiana	Germany	Gibraltar	Greece	Guadeloupe
Hungary	Iceland	Italy	Sardinia	Sicily	Kosovo	Latvia	Liechtenstein	Lithuania
Luxembourg	Malta	Martinique	Mayotte	Monaco	The Netherlands	Norway	Poland	Portugal
Reunion	Republic of Ireland	Romania	Romania	St Martin	Slovakia	Slovenia	Spain	Balearic Islands
Madeira	Sweden	Vatican City						

Europe Zone 2 (£4.00 per month or £2.50 per day by default if monthly bolt on not added)								
Faroe Islands	Guernsey	Isle of Man	Jersey	San Marino	Switzerland	Turkey		Faroe Islands

Single Tariffs

Shared Tariffs

Data Tariffs

Bolt on/Usage Rate

Roaming Zones



World Data Roaming

Rest of World Zone 1

Afghanistan	Albania	Algeria	Angola	Anguilla	Antigua & Barbuda	Argentina	Armenia	Aruba	Azerbaijan	Bahamas	Bahrain	Bangladesh	Barbados	Belarus	Benin	Bermuda
Bolivia	Bonaire	Bosnia & Herzegovina	Botswana	Brazil	British Virgin Islands	Brunei	Burkina Faso	Cambodia	Cameroon	Cape Verde	Cayman Islands	Central African Republic	Chad	Chile	China	Colombia
Costa Rica	Curacao	Democratic Republic of Congo	Dominica	Dominican Republic	Ecuador	Egypt	El Salvador	Eswatini (Formerly Swaziland)	Falkland Islands	Fiji	French Polynesia	Gabon	Gambia	Georgia	Ghana	Grenada
Guatemala	Guinea	Bissau	Guyana	Haiti	Honduras	Hong Kong	India	Indonesia	Iran	Iraq	Israel	Ivory Coast	Jamaica	Japan	Jordan	Kazakhstan
Kenya	Kuwait	Kyrgyzstan	Lesotho	Liberia	Macau	Macedonia	Malawi	Malaysia	Mali	Mauritania	Mauritius	Mexico	Moldova	Mongolia	Montenegro	Montserrat
Morocco	Mozambique	Myanmar	Namibia	Nepal	New Caledonia	Nicaragua	Niger	Nigeria	Oman	Pakistan	Palestine	Panama	Papua New Guinea	Paraguay	Peru	Philippines
Puerto Rico Qatar	Qatar	Russia	Rwanda	Saba	Saint Helena	Samoa	Saudi Arabia	Senegal	Serbia	Seychelles	Sierra Leone	Sint Eustatius	Sint Maarten	South Korea	South Sudan	Sri Lanka
St. Kitts & Nevis	St. Lucia	St. Vincent and the Grenadines	Suriname	Tajikistan	Tanzania	Republic of Congo	Timor-Leste	Togo	Tonga	Trinidad & Tobago	Tunisia	Turks & Caicos	Uganda	Ukraine	UAE	Uruguay
US Virgin Islands	Vanuatu	Venezuela	Yemen	Zambia	Zimbabwe											

Single Tariffs

Shared Tariffs

Data Tariffs

Bolt on/Usage Rate

Roaming Zones

World Data Roaming

Rest of World Zone 2

Airlines (Aeroplane, Flight)	Andorra	Belize	Bhutan	Burundi	Comoros	Cook Islands
Cuba	Djibouti	Equatorial Guinea	Ethiopia	Greenland	Laos	Lebanon
Libya	Madagascar	Maldives	Maritime (Cruise, Ferry, Ship)	Sao Tome and Principe	Solomon Islands	Uzbekistan

Asia-Pacific Zone

Australia	New Zealand	South Africa	Singapore	Taiwan	Thailand
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Currently NO Roaming Service

Eritrea	Kiribati	Micronesia	Northern Mariana	Somalia	St Pierre and Miquelon	Syria	Turkmenistan
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Single Tariffs

Shared Tariffs

Data Tariffs

Bolt on/Usage Rate

Roaming Zones



The Small Print

All other tariffs

- Inclusive minutes can be used to call UK landlines starting 01, 02 and 03, and standard UK mobiles starting 07
- Inclusive minutes do not include calls to Jersey, Guernsey and Isle of Man, are chargeable
- Inclusive texts can be used to send a text in the UK to a UK mobile. Inclusive data is 4G in the UK (5G where enabled) and can be used in the UK
- Calls made through voicemail using the caller return feature are not included in the customer's allowance
- Unlimited Data fair usage policy: Usage must not exceed 500GB per month twice or more in a 6-month period
- Bill spend caps are available on all single user tariffs connected or resigned after October 2018.
- UK Out of Bundle data is charged at £12.77 per GB

Fair Use Policy

- Inclusive roaming services in Europe Zone are intended for use during periodic travel and not for customers roaming across foreign networks on a semi-permanent or of our roaming services
- If customers use their mobile in the Europe Zone for more than 50% of the time in any 3-month rolling period, they will receive a notification requesting more moderate use of our roaming services

- If customers use their mobile in the Europe Zone for more than 50% of the time in any 3-month rolling period, they will receive a notification requesting more moderate use
- If customers' usage in the Europe Zone continues to exceed 50% as described above, over the 2-week period following the first notification, customers will either be charged for use or be barred from using our roaming services
- GPRS Roaming excess usage will be charged at £3.00 per MB for the first 5MB, £15 per 5MB thereafter
- Excess usage will be charged at 3p per MB for all data used
- Customers will be notified before charges are applied

For plans with Unlimited data, Data Roaming in the Europe Zones and the Business Traveller zones will be capped at 25GB per month. Once customers reach this, they can still use data in our Europe Zones.

Unlimited clause

Unlimited allowances in tariff are truly unlimited for minutes and text messages, however, as per our general terms and conditions Vodafone reserves the right to suspend or terminate connections where it identifies usage which it believes is:

- Outside normal commercial practice
- Made via automated means e.g. SIM Gateway
- Damages or impairs the Vodafone network
- Fraudulent, abusive, illegal or a nuisance

All of these activities would fall outside of the Fair Usage policy, and such will not be supported by the Mobile Bill Limit Regulation (mobile spend cap). Please see the Mobile Bill Limits and Spend Caps documentation on the iBillie portal for further detail.



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